Appendix A. Survey instrument

How do you use the Library?

TAKE OUR SURVEY!

We've all been through so many changes these last few years. We want to know if you're currently using the Library and how.

The survey should take you about **12 minutes** to complete. The last day to take the survey will be **Monday, April 10**.

Your responses to this survey will help us plan for the future and make sure the Library is offering the services people want and need now.

As a token of our appreciation, when you complete the survey, you can choose to enter a drawing for a **free book** from the Friends Foundation of Worthington Libraries Book Sale (500 available).

You may also sign up to participate in a **focus group** about the Library. If selected, participants will be paid \$75 for a 90-minute session.

Thanks in advance for your feedback! Ready to get started?

Tell us about yourself!

Section 1 (of 5)

We want to start by asking you a few questions about yourself. We ask these questions to find out if people with different backgrounds have different needs.

1. What is your age?

- O under 18
- O 18-24
- O 25-34
- O 35-44
- O 45-54
- O 55-64
- O 65+
 - L, Disqualify if under 18

2. Do you live in the Worthington school district?

- O Yes
- O No
- O Unsure
 - L, Skip to question #4 if No or Unsure

3. How long have you lived in the Worthington school district?

- O Less than 1 year
- O 1-3 years
- O 4-10 years
- O More than 10 years

4. What is your gender?

- O Female
- O Male
- O Prefer to self-describe: _____

5. What is your race?

- □ White
- □ Black or African American
- □ Asian
- □ Middle Eastern or North African
- □ Hispanic, Latino or Spanish
- American Indian or Alaska Native
- □ Native Hawaiian or other Pacific Islander
- □ Some other race: ____

6. How many people of the following ages live in your household, including yourself?

Number of children 5 years old and under: ____ Number of children 6-17 years old: ____

Number of adults 18-59 years old: _____

Number of adults 60 years and above: ____

L, If total children =0:

Hide question #22

In questions #24-25, hide School and Parenting/raising children options

7. What is your total household income in the past 12 months from all sources?

- O Less than \$50,000
- O \$50,000 to \$149,999
- O \$150,000 or more

8. What language(s) do you and any member of your household speak at home?

- English
- □ Spanish
- □ Arabic
- □ Chinese
- □ Portuguese
- Somali
- Telugu
- 🗆 Hindi
- Tamil
- □ Japanese
- □ Some other language(s): _____

9. What is the highest level of school or degree you have completed?

- O High school diploma, GED or alternative credential / some high school
- O Associates degree / some college credit
- O Bachelor's or master's degree, doctorate or other professional degree beyond bachelor's degree

10. Where are you currently working?

- O In person, at my place of employment
- O Remotely, from home
- O Remotely, somewhere other than home
- O I am not currently employed (including retired or in school)
 - l, If not currently employed: In questions #24-25, hide Work option

11. What forms of payment do you typically use?

- □ Cash
- □ Check / money order
- $\hfill\square$ Credit card
- □ Debit card
- □ Mobile phone / wearable device

12. Which library do you use most often?

- O Old Worthington Library
- O Northwest Library
- O Worthington Park Library
- O Other: _____
- O I don't use the public library

In-person and online activities

Section 2 (of 5)

Thank you! Now, we want to hear about how recently you've done several activities in and around our community, in-person and online.

13. When was the most recent time you completed the following activities?

In the last week In the last month In the last 6 months In the last year More than 1 year ago Never Not sure
0000000
0000000
0000000

Library activities

Section 3 (of 5)

Next, we want to hear about how recently you've used the library to complete several activities, inperson and online.

14. When was the most recent time you completed the following activities at the library / on the library website?

	In the last week	<u>_</u>	_	In the last year		Never	Not sure
Attended program / event at the library		0			-	0	-
Brought children to the library	-	0	-	-	-	0	-
Browsed the shelves at the library	-	0	-	-	-	-	-
Checked library calendar for programs / events	-	0	-	-	-	-	-
Checked out items at the library	-	0	-	-	-	-	-
Downloaded books, audiobooks, movies and/or music via the library website		0					
Emailed the library to ask a question or get help		0					
Looked for reading recommendations on the library website	0	0	0	0	0	0	0
Managed my library account (such as check due dates, renew items, check account balance)	0	0	0	0	0	0	0
Picked up reserved items at the library	0	0	0	0	0	0	0
Planned a visit to the library (such as check hours, look up address)	0	0	0	0	0	0	0
Researched a topic I'm interested in at the library	0	0	0	0	0	0	0
Stayed for more than 30 minutes at the library	0	0	0	0	0	0	0
Talked to a librarian / library staff member to get information or recommendations	0	0	0	0	0	0	0
Used an online database (such as newspaper and magazine articles, encyclopedias, Ancestry.com, ConsumerReports.org, LinkedIn Learning)	0	0	0	0	0	0	0
Used library computers	0	0	0	0	0	0	0
Used copier, printer, scanner and/or fax machine at the library	0	0	0	0	0	0	0
Used library catalog (such as search for items, reserve items)	0	0	0	0	0	0	0
Used wireless network at the library	0	0	0	0	0	0	0
Volunteered at the library	0	0	0	0	0	0	0

Library services & materials

Section 4 (of 5)

And now, a few more questions about specific library services and materials.

15. Have you <u>used</u> any of the following library services and materials offered by Worthington Libraries?

- □ Activity kits for families and adults (Adventure Kits, memory care kits, bike repair kits)
- □ After-hours pickup lockers
- □ Curbside pickup / drive-up window
- □ Culture passes (free admission to local museums and attractions)
- □ Educational kits for children (Discovery Kits, Power Packs, Welcome to Reading backpacks)
- □ Free printing
- Email newsletter
- □ Materials in different languages
- □ Notary service
- □ Interpretation services (connect with video or audio interpreter to translate)
- □ Resume and job search help
- □ Library Goods (personalized book recommendations)
- □ Meeting rooms (for large groups)
- □ Mobile app for smartphone or tablet
- □ Study rooms (for small groups or personal use)
- □ Summer reading program
- School and homework help
- □ Storytimes
 - L, Carry forward items not selected to questions #16-17

16. Before today, have you <u>heard of</u> any of the following library services and materials offered by Worthington Libraries?

17. Are you <u>interested in trying</u> any of the following library services and materials offered by Worthington Libraries?

	Definitely would use	Probably would use	Probably would NOT use	Definitely would NOT use	Not sure
Book mobile visit to my community	0	0	0	0	0
Makerspace (with tools and materials for crafts or creative activities)	0	0	0	0	0
Electric vehicle charging station	0	0	0	0	0
Passport applications and photos	0	0	0	0	0
Photo / recording booth (with green screen, lighting, recording equipment)	0	0	0	0	0

19. The library is available at days and times that work for me.

- O Strongly agree
- O Somewhat agree
- O Somewhat disagree
- O Strongly disagree

20. Which times of day would you prefer to use the library?

	Early morning, 6am-9am	Morning, 9am-noon	Afternoon, noon-6pm	Evening, 6-9pm	Late night, 9pm-midnight
Monday					
Tuesday					
Wednesday					
Thursday					
Friday					
Saturday					
Sunday					

Pandemic impact

Section 5 (of 5)

Almost done! Just a few more questions about how the pandemic has affected you.

21. Currently, how worried are you that you will get the coronavirus (COVID-19)?

- O Very worried
- O Somewhat worried
- O Not too worried
- O Not worried at all

22. Currently, how worried are you that your child(ren) will get the coronavirus (COVID-19)?

- O Very worried
- O Somewhat worried
- O Not too worried
- O Not worried at all
- O Does not apply

23. As a result of the coronavirus outbreak, how much have your priorities in life changed?

- O A great deal
- O A fair amount
- O Not too much
- O Not at all
- O Unsure

24. In which of these areas, if any, is your life now completely back to the way it was before the coronavirus pandemic?

- □ Dining out
- □ Entertainment and recreation
- □ Parenting/raising children
- Personal finances
- □ School
- □ Shopping
- Socializing with friends and family
- □ Traveling
- □ Your mental health
- □ Your outlook on life
- □ Your physical health
- □ Using the public library
- □ Work
 - L, Carry forward items not selected to question #25

- 25. In which of these areas, if any, do you think your life may have changed permanently from the way it was before the coronavirus pandemic?
 - Ly If Using the public library was checked in #24, skip to end
 - Ly If Using the public library was NOT checked in #24 and
 - IS NOT checked in question #25, answer question #26 IS checked in question #25, answer question #27
- 26. You told us your library use is not back to normal. Can you share a specific example of how your library use has changed? What needs to happen for it to return to the way it was before the pandemic?
- 27. You told us your library use has changed permanently. Can you share a specific example of how your library use has changed? Why do you think that change is permanent?

The end!

You made it!

Thank you for your time. Your answers to this survey will help us improve the Library.

Have a great day!

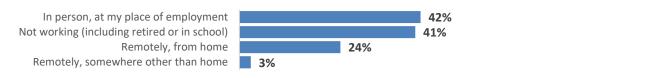
Appendix B. Survey results

2023 all responses	AB-2
General Library and community activities	AB-2
Library and community activities	AB-3
Library services and materials Library hours	AB-6
Library hours	AB-10
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Library and community activities	
Library services and materials	
2023 responses by subgroup	AB-19
General	
Library and community engagement	
Library activities	
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Library services and materials	AB-62
Library services and materials Library hours	AB-72
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2023 all responses

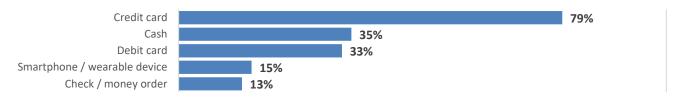
General

Figure 1. Where are you currently working?



Workplace	Responses
In person, at my place of employment	583
Not working (including retired or in school)	566
Remotely, from home	325
Remotely, somewhere other than home	37

Figure 2. What form(s) of payment do you prefer to use?



Payment type	Responses
Credit card	1,083
Cash	488
Debit card	461
Smartphone / wearable device	206
Check / money order	179

Library and community activities

Figure 3. When was the most recent time you completed the following activities at the library / on the library website or online catalog?

	In the las week	t In the last In month 6	the last months	In the last year	More than 1 year ago	Never		
Checked out items	NET 93%	61%		20% 9%	6% NE	r		
Used the library catalog	89%	60%		18% 7%	6% 10%			
Picked up reserved items	89%	55%		21% 9%	7% 10%			
Managed library account	86%	55%		19% 8%	6% 11%			
Browsed the shelves	86%	36%	27%	16% 7%	12% 14%	,		
Planned a visit to the library	83%	35%	28%	6 14% 7%	69% 14%	,		
Stayed for more than 30 minutes	81%	30%	26%	17% 8%	16% 17	%		
Checked the library calendar		70% 17%	25%	19% 9%	15% 11%	26%		
Talked to a librarian		67% 17%	20%	19% 11%	5 24% 7 9	% 31%		
Looked for reading recommendations		61% 17	7% 18%	6 17% 10%	611% 23%	34%		
Downloaded digital media		57%	27%	<mark>12%</mark> 11%7%	6 12% 2 9	% 41%		
Researched a topic		55%	16% 16	6% 15% 9%	32%	8% 40%		
Used wireless		48%	21%	<mark>11%</mark> 10%6%	6 18%	30% 47%		
Used a database		48%	14%	L3% 12% 9%	20%	28% 47%		
Used library computers		44	% 15%	<mark>11%</mark> 12%6%	6 28%	26% 54%	r D	
Attended library program		4	0% 6%1	<mark>0%</mark> 15% 10%	6 40%	16% 56	%	
Used copier, printer, scanner or fax		3	39% 14	% 10%10%	30%	29% 6	0%	
Brought children			37% 1	4% 10%8%	32%	28% 6	0%	
Emailed the library			27%	<mark>6%1</mark> 0%9%	21%	46%	67%	
Volunteered at the library				3%	12%	82%	94%	%

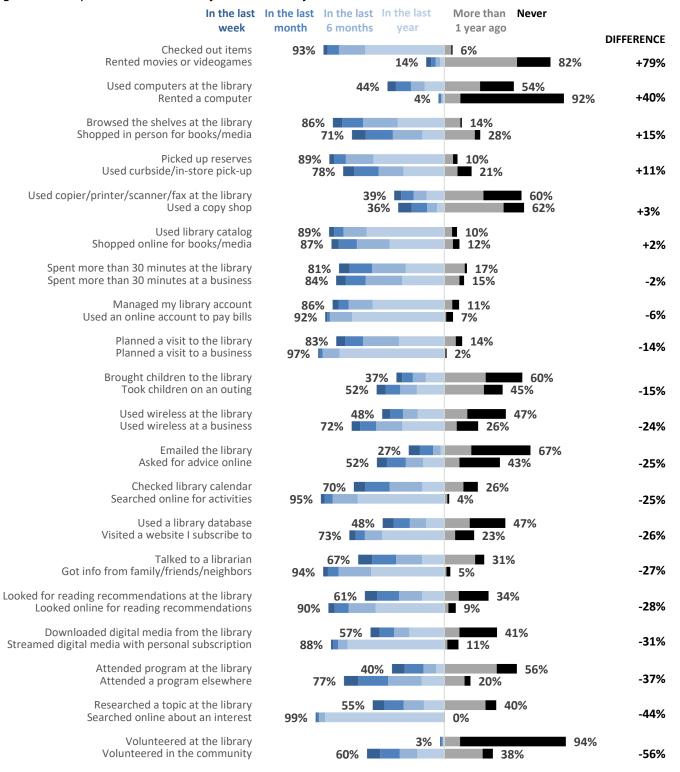
Activity	In the last week	In the last month	In the last 6 months	In the last year	More than 1 year ago	Never	Not sure
Checked out items	843	279	121	42	74	14	4
Used the library catalog	826	247	100	53	83	52	16
Picked up reserved items	755	293	123	51	92	48	15
Managed library account	764	256	106	62	85	73	31
Browsed the shelves	494	370	221	100	171	15	6
Planned a visit to the library	483	381	193	91	121	69	39
Stayed for more than 30 minutes	410	359	239	111	217	23	18
Checked the library calendar	234	348	259	121	204	152	59
Talked to a librarian	236	277	256	147	327	97	37
Looked for reading recommendations	238	245	229	132	154	316	63
Downloaded digital media	373	162	155	95	161	400	31
Researched a topic	217	216	205	123	439	114	63
Used wireless	283	157	139	81	244	410	63
Used a database	193	174	170	118	270	380	72
Used library computers	209	146	160	89	380	359	34
Attended library program	86	136	200	134	557	215	49
Used copier, printer, scanner or fax	189	139	131	73	416	406	23
Brought children	197	137	115	60	440	390	38
Emailed the library	40	81	138	118	286	631	83
Volunteered at the library	11	8	15	10	167	1,127	39

Figure 4. When was the most recent time you completed the following in-person / online activities?

h	n the last in th week mo		the last months	In the last year	More than 1 year ago	Never	
Searched online about an interest	NET 99%		92%		0% NET		
Planned a visit to a business	97%		81%	13%	2%		
Searched online for activities	95%	6	57%	19% 6%	4%		
Got info from family/friends/neighbors	94%	56	5%	25% 8%	5%		
Used an online account to pay bills	92%		71%	17%	7%		
Looked online for reading recommendations	90%	5	3%	21% 11%	9%		
Streamed digital media with personal subscription	88%	6	75%	7%	9% 11%		
Shopped online for books/media	87%	42	.% 2	25% 14%	7% 12%		
Spent more than 30 minutes at a business	84	<mark>%</mark> 33	% 28	3% 15%7%	12% 15%		
Used curbside/in-store pick-up	7	8% 3	32% 19	0% 19% 8%	10% <mark>11%</mark> 219	6	
Attended a program/event elsewhere	7	77% 189	% 26%	23% 11%	16% 20%	6	
Visited a website I subscribe to		73%	48%	<mark>13%</mark> 7%	8% 15% 23	%	
Used wireless at a business		72%	33%	20% 13%	10% 17% 20	5%	
Shopped in person for books/media		71% 1	.7% 23%	21% 11%	24% 2	8%	
Volunteered in the community		60%	21%	14% 15%10%	30% 8%	38%	
Took children on an outing		5	2% 21%	5 <mark>13%</mark> 11%7%	31% 1	4% 45%	
Asked for advice online		5	2% 16%	14% 15% 8%	12% 31%	43%	
Used a copy shop			36%	<mark>8%1</mark> 2%10%	46%	16% 62 %	
Rented movies/videogames				14%	56%	26%	82%
Rented a computer				4%	12%	80%	92%

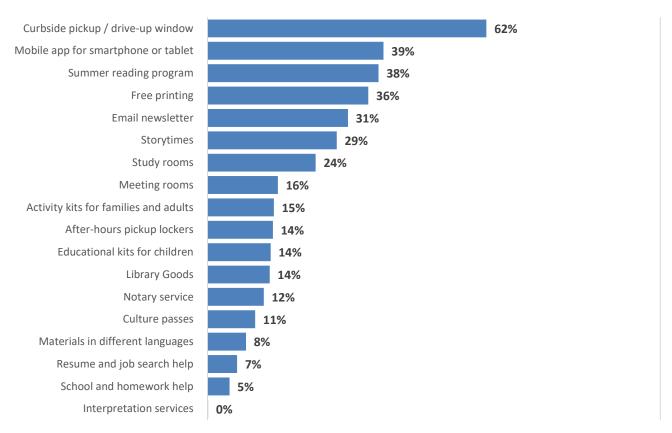
Activity	In the last	In the last	In the last	In the last	More than	Never	Not sure
	week	month	6 months	year	1 year ago		1101 3410
Searched online about an interest	1,268	66	23	11	3	3	3
Planned a visit to a business	1,115	181	32	14	13	11	11
Searched online for activities	920	268	87	38	32	20	12
Got info from family/friends/neighbors	778	348	113	50	23	41	24
Used an online account to pay bills	982	236	28	20	19	74	18
Looked online for reading recommendations	732	287	147	67	43	78	23
Streamed digital media with personal subscription	1,030	101	54	20	31	119	22
Shopped online for books/media	583	347	193	77	91	70	16
Spent more than 30 minutes at a business	448	390	213	99	160	50	17
Used curbside/in-store pick-up	435	265	258	117	141	149	12
Attended a program/event elsewhere	243	355	318	151	216	63	31
Visited a website I subscribe to	662	183	98	66	115	202	51
Used wireless at a business	448	276	173	89	132	228	31
Shopped in person for books/media	234	314	287	147	325	57	13
Volunteered in the community	287	188	208	139	407	110	38
Took children on an outing	293	177	152	98	422	198	37
Asked for advice online	224	186	200	106	160	431	70
Used a copy shop	77	106	165	141	631	217	40
Rented movies/videogames	43	48	50	50	774	356	56
Rented a computer	19	14	18	9	171	1,102	44

Figure 5. Comparison between library and community activities



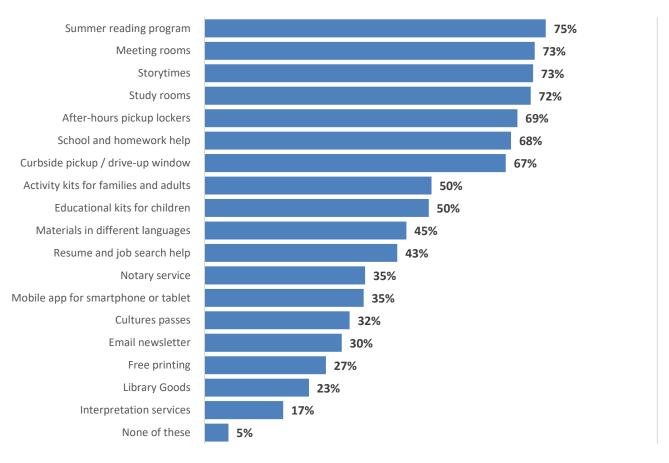
Library services and materials

Figure 6. Have you used any of the following library services and materials offered by Worthington Libraries?



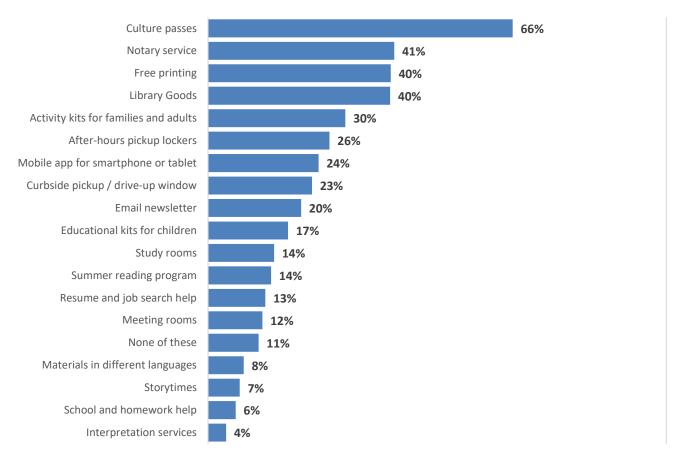
Service or material	Used
Curbside pickup / drive-up window	848
Mobile app for smartphone or tablet	535
Summer reading program	520
Free printing	489
Email newsletter	427
Storytimes	393
Study rooms	329
Meeting rooms	214
Activity kits for families and adults	202
After-hours pickup lockers	199
Educational kits for children	192
Library Goods	189
Notary service	171
Culture passes	145
Materials in different languages	117
Resume and job search help	90
School and homework help	67
Interpretation services	2

Figure 7. Before today, have you heard of any of the following library services and materials offered by Worthington Libraries?



Service or material	Heard of	Total
	(not used)	(not used)
Summer reading program	646	857
Meeting rooms	848	1,163
Storytimes	714	984
Study rooms	755	1,048
After-hours pickup lockers	814	1,178
School and homework help	887	1,310
Curbside pickup / drive-up window	352	529
Activity kits for families and adults	589	1,175
Educational kits for children	587	1,185
Materials in different languages	562	1,260
Resume and job search help	548	1,287
Notary service	428	1,206
Mobile app for smartphone or tablet	296	842
Cultures passes	395	1,232
Email newsletter	288	950
Free printing	238	888
Library Goods	274	1,188
Interpretation services	239	1,375
None of these	73	1,377

Figure 8. Are you interested in trying any of the following library services and materials offered by Worthington Libraries?

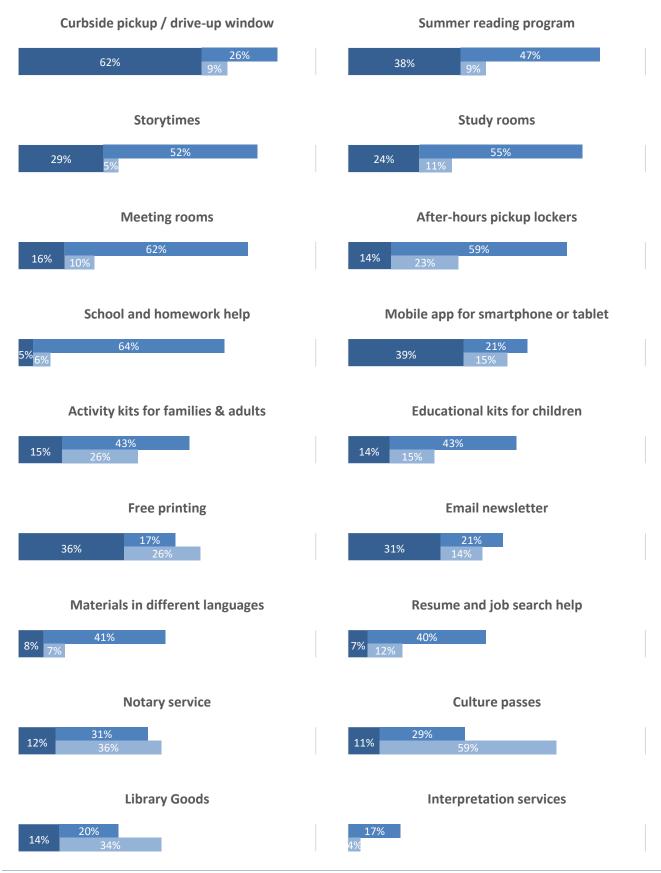


Service or material	Interested in trying (not used)	Total (not used)
Culture passes	819	1,232
Notary service	490	1,206
Free printing	354	888
Library Goods	472	1,188
Activity kits for families and adults	352	1,175
After-hours pickup lockers	312	1,178
Mobile app for smartphone or tablet	203	842
Curbside pickup / drive-up window	120	529
Email newsletter	193	950
Educational kits for children	207	1,185
Study rooms	151	1,048
Summer reading program	118	857
Resume and job search help	161	1,287
Meeting rooms	138	1,163
None of these	152	1,377
Materials in different languages	98	1,260
Storytimes	68	984
School and homework help	79	1,310
Interpretation services	54	1,375

Appendix B

Figure 9. Comparison between use, awareness of and interest in services and materials

Respondents who reported they had **USED**, **HEARD OF** and are **INTERESTED IN TRYING** library services and materials



Envisioning What's Next

Figure 10. As we consider adding new library services, how likely are you to use the following?

		Definitely would use	Probably would use	Probably would NOT use	Definitely would NOT use	
Passport applications and/or photos NET 81%	38%		43%	9% 12% N	ET	
Makerspace	48%	19%	29%	25%	38%	
Book mobile visit to my neighborhood	40	% 14%	26%	32%	13% 45%	
Photo / recording booth		23%	8% 15%	38%	23%	62%
Electric vehicle charging station		19	% 8% 11%	27%	35%	62%

Service	Definitely would use	Probably would use	Probably would NOT use	Definitely would NOT use	Not sure
Passport applications and/or photos	528	586	123	39	101
Makerspace	263	402	344	178	190
Book mobile visit to my neighborhood	191	356	441	179	210
Photo / recording booth	110	209	528	319	211
Electric vehicle charging station	105	157	375	480	260

Library hours

Figure 11. The library is available at days and times that work for me.

				Strongly Agree agree	Neither agree nor disagree	Disagree Strongly disagree
NET 96%		54%	4	40%	4%	6 NET
Stror	ngly agree	Agree	Neither agree nor disagree	D	isagree	Strongly disagree
	737	553	56		25	6

Figure 12. Which times of day would you prefer to use the library?

-	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Early morning, 6-9am	9%	8%	9%	8%	9%	9%	7%
Morning, 9am-noon	40%	39%	39%	39%	39%	56%	40%
Afternoon, noon-5pm	49%	48%	48%	48%	49 %	64%	68%
Evening, 5-9pm	48%	47%	49 %	49 %	44%	28%	24%
Late night, 9pm-midnight	7%	7%	7%	7%	7%	5%	4%

Time of day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Early morning, 6-9am	122	117	122	117	119	129	101
Morning, 9am-noon	546	541	531	536	537	774	550
Afternoon, noon-5pm	670	665	661	665	677	885	931
Evening, 5-9pm	662	653	669	674	605	383	335
Late night, 9pm-midnight	94	92	94	96	98	74	58

Appendix B

Pandemic impact Figure 13. Currently, how worried are you that you will get the coronavirus (COVID-19)?

	Very Somewhat worried worried	Not too Not worried worried at all			
NET 30% 3%	28%	46%		23%	70% NET
	Very	Somewhat	Not too		Not worried
	worried	worried	worried		at all
	38	379	640		320

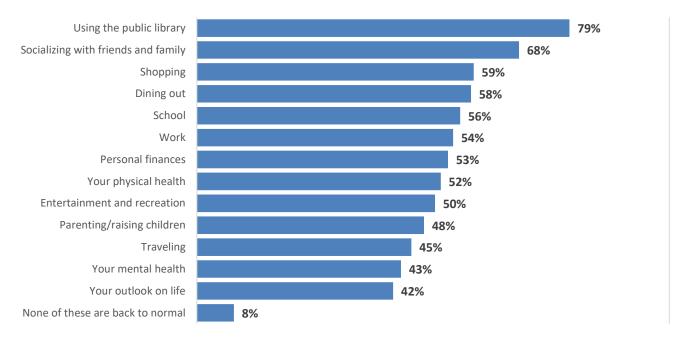
Figure 14. Currently, how worried are you that your child(ren) will get the coronavirus (COVID-19)?

5	Very worried	Somewhat worried	Not too worried	Not worried at all	2		
NET 31% 6%	ź	25%		39%		27%	67% NET
	Very worried	Sc	omewhat worried		Not too worried	Not worried at all	Does not apply
	25		112		175	121	12

Figure 15. As a result of the coronavirus outbreak, how much have your priorities in life changed?

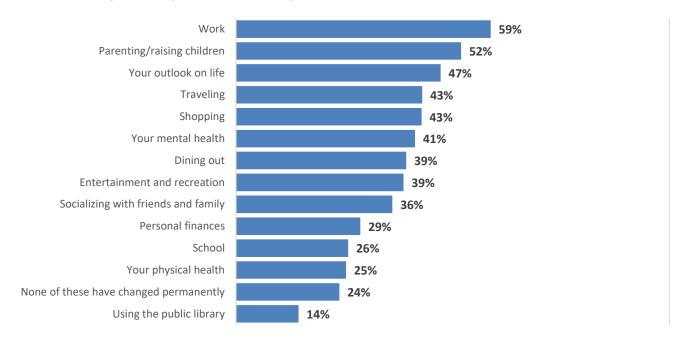
5		A gr de		Not too I much	Not at all	5	
	NET 53% 14%	39%			38%	9%	47% NET
	A great de	eal A f	air amount		Not too much		Not at all
	18	85	532		522		120

Figure 16. In which of these areas, if any, is your life now completely back to the way it was before the coronavirus pandemic?



Area of life	Back to normal	Total
Using the public library	1,086	1,377
Socializing with friends and family	939	1,377
Shopping	807	1,377
Dining out	799	1,377
School	248	445
Work	440	811
Personal finances	732	1,377
Your physical health	711	1,377
Entertainment and recreation	694	1,377
Parenting/raising children	214	445
Traveling	625	1,377
Your mental health	595	1,377
Your outlook on life	572	1,377
None of these are back to normal	108	1,377

Figure 17. In which of these areas, if any, do you think your life may have changed permanently (will never go back to the way it was before the coronavirus pandemic)?



Area of life	Changed permanently	Total
Work	218	371
Parenting/raising children	120	231
Your outlook on life	380	805
Traveling	323	752
Shopping	244	570
Your mental health	323	782
Dining out	227	578
Entertainment and recreation	264	683
Socializing with friends and family	158	438
Personal finances	185	645
School	51	197
Your physical health	169	666
None of these have changed permanently	317	1,330
Using the public library	42	291

2018-2023 differences

Library and community activities

Figure 18. Comparison between library activities in 2023 and 2018

li	n the last In the last		st More than Never	
	week month	6 months year	1 year ago	DIFFERENCE
Researched a topic 2018	6	55% 20	40% 26%	-13%
Looked for reading recommendations 2018	71	61% 2	34%	-10%
Used computers 2018		44%	54%	-10%
Attended program 2018		40%	56% 46%	-9%
Talked to a librarian 2018	6 76%	67% 1	■ 31% ■ 21%	-9%
Checked out items 2018	93% 97%		6% 2%	-4%
Browsed the shelves 2018	86% 93%		14% 7%	-7%
Spent more than 30 minutes 2018	81% 87%		17% 11%	-6%
Used library catalog 2018	89% 95%		■ 10% ■ 5%	-6%
Picked up reserves 2018	89% 94%		10% 5%	-6%
Checked library calendar 2018	70 75%)% 	26% 21%	-5%
Brought children 2018		37% 41%	60% 56%	-4%
Volunteered 2018		3 7%	% 6	94% 90% -4%
Managed my account 2018	86% 90%		11% 9%	-3%
Used wireless 2018		48% 48% 50%	47% 45%	-2%
Used a database 2018		48% 4 9%	47% 45%	-1%
Planned a visit 2018	83% 82%		14% 14%	+1%
Emailed the library 2018		27%	67	% + 4%
Downloaded digital media 2018		57% 5 2%	41%	+5%
Used copier, printer, scanner or fax 2018		39% 3 3%	60% 64	

Figure 19. Comparison between community activities in 2023 and 2018

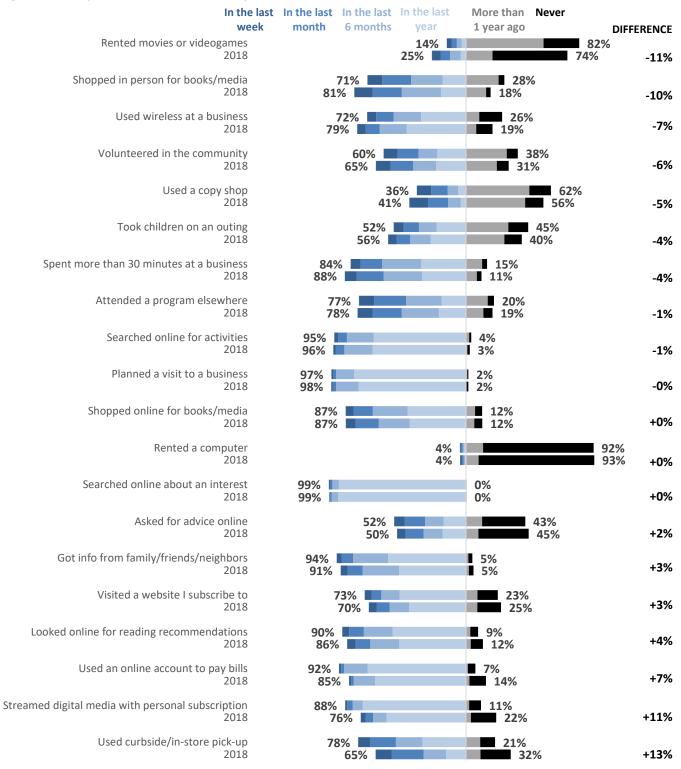
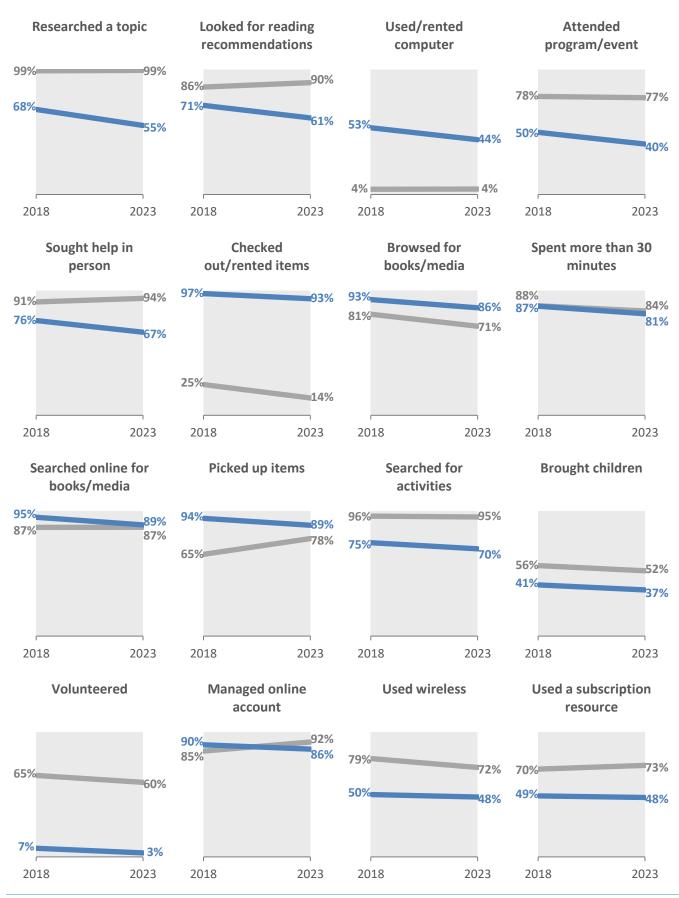
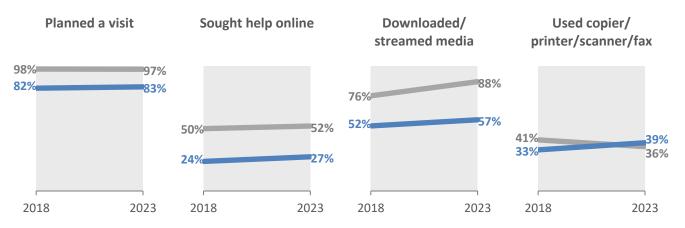


Figure 20. Overview of 2018-2023 differences in library and community

Respondents who undertook an activity in the last year, at the LIBRARY and ELSEWHERE in the community

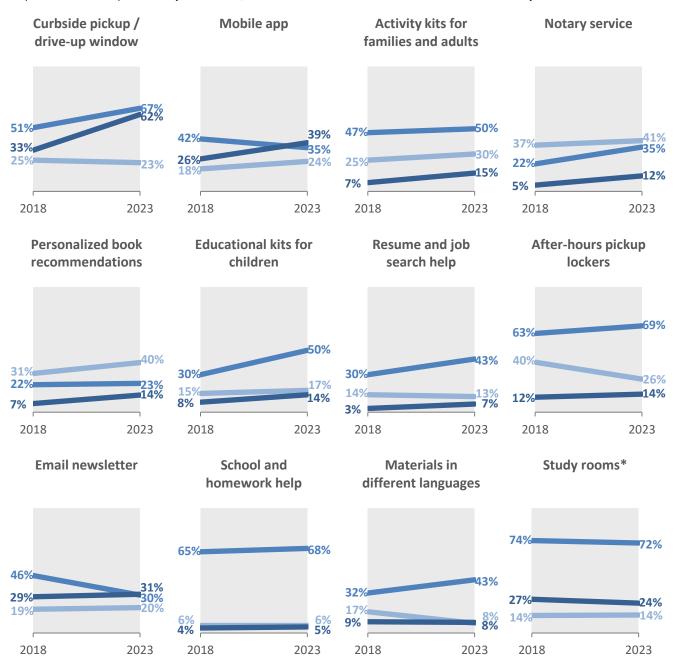


Worthington Libraries

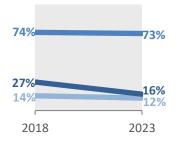


Library services and materials

Figure 21. 2018-2023 differences in use, awareness of and interest in services and materials Respondents who reported they had **USED**, **HEARD OF** and are **INTERESTED IN TRYING** library services and materials



Meeting rooms*



Worthington Libraries

2023 responses by subgroup

General

Table 1. Where are you currently working? | |

	In person	Not working	Remotely, from home	Remotely, elsewhere	n =
All respondents	42%	41%	24%	3%	1,377
Long-time residents	38%	49%	20%	2%	524
Pre-pandemic residents	51%	30%	30%	3%	182
Pandemic residents	54%	21%	36%	5%	108
Non-residents	42%	42%	22%	3%	563
Old Worthington users	39%	45%	24%	2%	603
Northwest users	43%	40%	23%	3%	467
Worthington Park users	48%	37%	24%	1%	202
Non-library users	46%	31%	31%	9%	54
Women	42%	43%	23%	2%	1,053
Men	42%	36%	27%	5%	313
Ages 18-24 🏱	55%	36%	14%	7%	42
25-34	65%	14%	37%	1%	164
35-44	58%	17%	38%	4%	249 225
45-54 55-64	61%	16%	36% 22%	4% 4%	
55-64 65+	49% 13%	32% 81%	22% 7%	4% 1%	237 460
White	41%	44%	22%	3%	1,207
Black 🏱		24%			
-	51%		24%	4%	45
Asian 🏱	56%	15%	47%	3%	62
Hispanic 🏱	57%	19%	33%	5%	21
MENA 🏱	25%	33%	42%	0%	12
Two or more races 🏱	57%	30%	27%	3%	30
English only	42%	43%	22%	2%	1,244
Spanish 🏱	56%	26%	28%	10%	39
Indo-European languages 🏱	44%	24%	43%	4%	54
AAPI languages 🏱	54%	19%	38%	8%	26
Other languages Þ	43%	50%	14%	0%	14
College grad	43%	40%	26%	3%	1,124
Some college	41%	46%	15%	2%	185
H.S. or less Þ	44%	38%	12%	6%	68
Upper income	47%	33%	31%	2%	372
Middle income	43%	42%	23%	2%	769
Low income	34%	51%	13%	6%	236
Two-parent families	59%	22%	32%	4%	390
Single-parent families Þ	53%	21%	34%	4%	47
Couples	30%	57%	19%	1%	460
Singles	34%	50%	18%	3%	304
Not working	0%	100%	0%	0%	566
In-person working	100%	0%	0%	0%	462
Remote working	0%	0%	92%	11%	228
Hybrid working	100%	0%	96%	11%	121
COVID cautious	39%	42%	27%	4%	417
COVID comfortable	44%	41%	22%	2%	960

Table 2. What form(s) of payment do you prefer to use?

,	ĺ			_	,	
				Smartphone / wearable	Check / money order	
	P		р	one,	non	
	it ca		t car	tpho	k∕r	
	Credit card	Cash	Debit card	mar	Chec	n=
All respondents	79%	-			-	1,377
Long-time residents	83%	38%	29%	13%	16%	524
Pre-pandemic residents	79%	25%		23%	5%	182
Pandemic residents	79%	25%	39%	28%	6%	108
Non-residents	75%	39%	37%	12%	14%	563
Old Worthington users	81%	37%	29%	16%	14%	603
Northwest users	77%	32%	35%	14%	12%	467
Worthington Park users	77%	40%	46%	11%	12%	202
Non-library users	74%	37%	31%	26%	9%	54
Women	80%	35%	34%	13%	13%	1,053
Men	75%	38%	34%	20%	14%	313
Ages 18-24 🏱	64%	48%	62%	29%	5%	42
25-34	78%	31%	41%	24%	4%	164
35-44	81%	27%	36%	29%	4%	249
45-54	75%	38%	41%	16%	11%	225
55-64	77%	38%	32%	8%	12%	237
65+	82%	38%	24%	6%	24%	460
White	80%	35%	32%	15%	13%	1,207
Black Þ	42%	49%	58%	18%	11%	45
Asian Þ	89%	27%	23%	21%	10%	62
Hispanic Þ	67%	29%	62%	10%	14%	21
Mena 🏱	58%	17%	67%	0%	8%	12
Two or more races 🏱	60%	43%	43%	20%	10%	30
English only	79%	35%	33%	15%	13%	1,244
Spanish Þ	67%	44%	54%	15%	21%	39
Indo-European languages Þ	83%	37%	33%	19%	11%	54
AAPI languages 🏱	77%	27%	23%	19%	15%	26
Other languages 🏱	71%			7%	7%	14
College grad	82%		31%	15%	13%	1,124
Some college	68%			14%	15%	185
H.S. or less 🏱	51%			15%	10%	68
Upper income	88%		23%	19%	10%	372
Middle income		36%		15%	13%	769
Low income	56%			9%	18%	236
Two-parent families	81%	29%		26%	5%	390
Single-parent families Þ	55%	40%	51%	19%	15%	47
Couples	83%	33%		10%	16%	460
Singles	75%		33%	9%	18%	304
Not working		38%	24%	9%	18%	566
In-person working		35%		16%		462
Remote working		35%		20%	14%	228
Hybrid working	83%			29%	7%	121
COVID cautious	80%	35%	35%	15%	13%	417
COVID comfortable	78%	35%	33%	15%	13%	960

Library and community engagement

 Table 3.
 Average engagement scores

Table 3. Average engagement scores										
	Engagement overall	Library overall	Community overall	Library in-person	Library online	Community in person	Community online	In-person overall	Online overall	n=
All respondents	115	52	63	30	22	24	39	54	61	1,377
Long-time residents	112	50	62	28	22	24	38	52	60	524
Pre-pandemic residents	120	54	66	31	22	26	40	57	63	182
Pandemic residents	121	53	68	32	21	27	41	60	61	108
Non-residents	115	53	62	30	22	24	38	54	61	563
Old Worthington users	115	52	63	30	22	24	39	54	61	603
Northwest users	115	52	63	30	22	24	39	54	61	467
Worthington Park users	118	55	63	32	23	25	38	57	60	202
Non-library users	95	34	61	18	16	22	39	40	55	54
Women	115	52	64	30	22	25	39	54	61	1,053
Men	113	52	61	31	21	23	38	54	59	313
Ages 18-24 🏱	114	52	62	31	22	25	37	56	58	42
25-34	122	55	67	32	23	26	40	58	63	164
35-44	125	56	69	33	23	28	41	61	64	249
45-54	118	53	65	30	22	25	40	56	63	225
55-64	112	50	62	28	22	24	38	52	60	237
65+	107	49	58	27	21	22	37	49	58	460
White	114	51	63	29	22	24	39	53	61	1,207
Black Þ	110	54	56	35	19	24	32	58	52	45
Asian 🏱	121	57	65	34	23	25	39	59	62	62
	124	57				27				21
Hispanic 🏱			66	33	24		40	60	64	
MENA 🏱	124	59	66	36	23	27	38	63	61	12
Two or more races 🏱	135	65	69	38	27	29	41	67	68	30
English only	114	51	63	29	22	24	39	53	61	1,244
Spanish Þ	124	59	65	36	23	27	38	63	61	39
Indo-European languages 🏱	124	58	65	34	24	26	39	60	64	54
AAPI languages 🏱	124	57	67	34	23	27	40	61	64	26
Other languages Þ	127	62	65	38	24	26	38	65	62	14
College grad	116	52	64	30	22	25	39	55	62	1,124
Some college	109	51	59	29	21	22	36	52	57	185
H.S. or less Þ	108	52	55	32	20	22	33	54	54	68
Upper income	117	50	67	28	22	26	41	54	63	372
Middle income	115	52	63	30	22	24	39	54	61	769
Low income	111	54	57	32	22	22	34	55	56	236
Two-parent families	125	57	69	34	23	28	41	61	64	390
Single-parent families 🏱	124	58	66	35	23	27	39	62	62	47
Couples	110	49	61	27	22	23	39	49	61	460
Singles	108	50	58	29	21	22	36	51	57	304
Not working	110	51	60	29	22	23	37	52	59	566
In-person working	117	53	64	31	22	25	39	56	61	462
Remote working	119	53	66	30	22	25	40	56	63	228
Hybrid working	119	52	67	29	22	26	40	56	64	121
COVID cautious	119	52	64	29 29	23	20	39	56	62	417
COVID cautious COVID comfortable	114	52	63	30	22	24	39	54	60	960
	114	JZ	05	50	22	24	50	54	00	200

1377

1053

1207

1244

1124

524

563

603

467

202

313

54

42

164

249

225

237

45

62

21

12

30

39

54

26

14

185 68

> 372 769

390

460

566

462

417

960

228

121

304

236

47

460

182

108

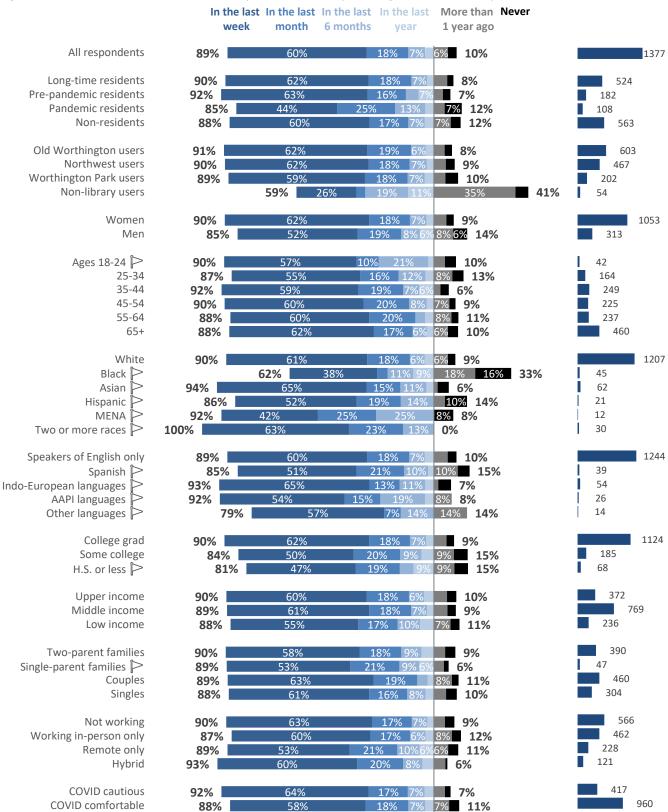
AB-22

Library activities

Figure 22. When was the most recent time you... checked out items at the library? In the last In the last In the last In the last More than Never week month 6 months vear 1 year ago All respondents 20% 9% 6% 93% 61% Long-time residents 95% 62% 8% 5% 22% Pre-pandemic residents 94% 68% 16% 10% 6% 94% Pandemic residents 58% 21% 9% 6% Non-residents 91% 59% <u>9%</u> 7% 8% 20% Old Worthington users 97% 65% 20% 9% 2% Northwest users 61% 94% 22% 9% 6% Worthington Park users 94% 61% 22% 7% 6% Non-library users 39% 13% 9% 11% 7% 61% Women 95% 63% 8% 5% 21% Men 88% 56% 18% 11% 8% **11%** Ages 18-24 🏱 90% 50% 7% 10% 21% 14% 25-34 92% 56% 20% 13% 7% 8% 35-44 61% 96% 25% 9% 4% 45-54 58% 94% 21% 11% 5% 55-64 58% 91% 8% **9%** 6% 65+ 68% 6% 94% 17% 7% White 94% 62% 6% 20% 8% Black 🏱 47% 9% 18% 11% 9% **11%** 84% Asian 칟 53% 26% 8% 92% 10% Hispanic Þ 29% 10% 10% 90% 57% MENA 🏷 50% 17% 100% 33% 0% Two or more races 🏷 97% 63% 17% 13% 3% Т Speakers of English only 93% 62% 20% 8% 7% Spanish Þ 95% 64% 21% 10% 3% Indo-European languages Þ 93% 57% 20% 11% 7% L AAPI languages 🏷 8% 92% 46% 31% Other languages 🏱 100% 57% 14% 0% College grad 93% 63% 20% 8% 7% Some college 95% 53% **24**% **14**% **4%** H.S. or less 🏱 93% 56% 22% 9% 7% Upper income 91% 58% 24% 7% 7% 8% Middle income 94% 63% 19% 9% 6% Low income 93% 60% 17% 10% 6% Two-parent families 95% 61% 22% 9% **5%** Single-parent families 98% 55% 30% 11% 2% Couples 92% 63% 18% 9% 7% **7%** Singles 61% 19% 8% **7% 8%** 91% Not working 93% 66% 18% 8% **7%** Working in-person only 93% 59% **19% 11% 6%** Remote only 94% 55% 25% 9% **5%** Hybrid 58% 93% 7% 7% **7%** COVID cautious 94% 62% 18% 10% 6% COVID comfortable 93% 61% 8% 6%

Appendix B

Figure 23. When was the most recent time you... used library catalog (such as search for items, reserve items)?



In the last In the last In the last In the last More than Never week month 6 months year 1 year ago All respondents 89% 55% 21% 9% 7% **10%** 1377 Long-time residents 92% 59% 7% 524 21% 8% 89% Pre-pandemic residents 54% 20% 13% 10% 182 Pandemic residents 44% 85% 25% 6%<mark>7%</mark> 14% 108 8% 8% Non-residents 86% 53% 8% 12% 21% 9% 563 Old Worthington users 93% 603 57% 6% Northwest users 91% 57% 23% 8% 467 8% Worthington Park users 87% 55% 22% **6% 12%** 202 Non-library users 28% 7% 70% 54 74% L Women 90% 57% 7% 9% 1053 21% 9% Men 84% 48% 77% 7%6% 13% 313 Ages 18-24 🏱 81% 38% 10%7% 17% 42 21% 25-34 79% 43% 11% 8% 19% 164 20% 12% 35-44 90% 51% 27% 9% 249 10% 45-54 51% 92% 22% 12% 7 7% 225 55-64 86% 54% 22% 9% **12%** 237 65+ 65% 460 92% 7% White 1207 90% 57% 21% 8% **7% 9%** Black 🏱 71% 31% 13% 16% 11% 13% 11% 24% 45 Asian 칟 44% **6%<u>6%</u> 13%** 29% 62 85% 10% Hispanic 칟 21 43% 33% 19% 24% 76% MENA 🏷 25% 33% 12 8% 92% 8% Two or more races 🏱 93% 60% 7% Т 30 20% 13% Speakers of English only 89% **7% 10%** 1244 56% 21% 9% 49% 8% 13% 39 Spanish 🏱 21% 82% 89 Indo-European languages AAPI languages 46% 24% 11% 15% 17% 54 81% 85% 46% 27% 8% 8%8% 15% 26 Other languages 🏱 14 57% 7% **7%** 93% College grad 1124 89% 56% 21% 8% 7% 10% Some college 89% 49% 23% 14% 9% 185 H.S. or less 🏱 9% 13% 68 84% 46% 25% 372 Upper income 89% 52% 24% 9% 7% 10% 769 Middle income 90% 58% 6% **9%** 20% 8% Low income 85% 49% 21% 10% 8% 13% 236 390 Two-parent families 89% 51% 10% 23% 10% 47 9% Single-parent families 🏱 89% 40% 28% 17% Couples 460 90% 58% 20% 8% 7% 10% 304 Singles 88% 57% 19% 8% **8% 11%** 566 Not working 90% 62% 19% 7% 6% **9% 6% 10%** 462 Working in-person only 88% 52% 22% 10% 228 Remote only 87% 47% 24% 11% **6% 11%** 121 Hybrid 50% 24% 12% 10% **12%** 88% 417 COVID cautious 91% 55% 20% 11% 9% COVID comfortable 960 55% 88% 22% 8% 7% **11%**

Figure 24. When was the most recent time you... picked up reserved items at the library?

Appendix B

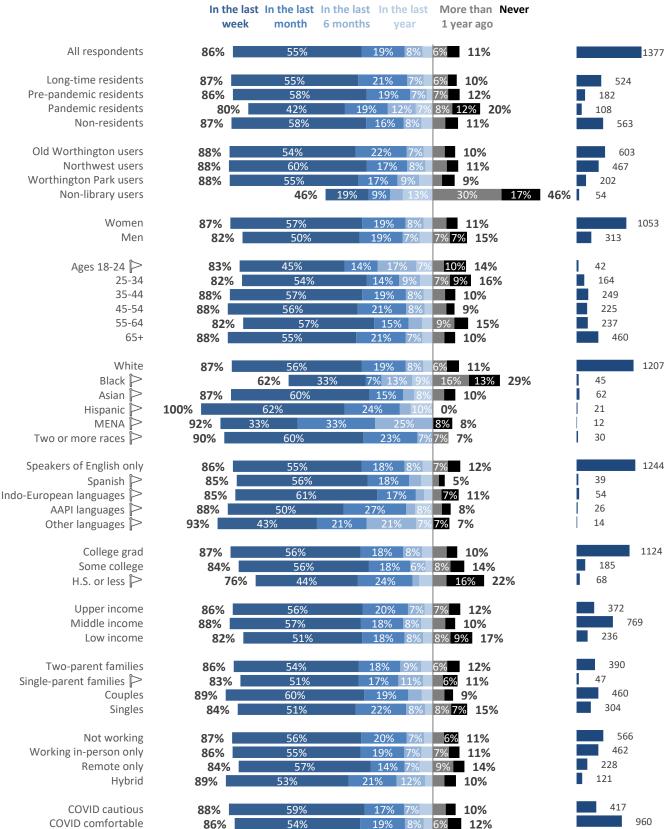


Figure 26. When was the most recent time you... browsed the shelves at the library?

	In the last week	In the last month	In the last 6 months	In the last year	More than I 1 year ago	Never		
All respondents	86%	36%	27%	16% 7%	12% 14%			1377
Long-time residents	84%	34%	25%	18% 8%	15% 15%		524	1
Pre-pandemic residents	90%	43%	28%	12% 79	9% 9%		182	
Pandemic residents	94%	37%	33%	18%	6%		108	
Non-residents	85%	35%	27%	16% 7%	13% 14%		56	3
Old Worthington users	89%	36%	29%	16% 7%	9% 10%		60	
Northwest users	85%	34%	26%	18% 7%	14% 15%		467	
Worthington Park users Non-library users	90%	44%	28% 39% 9% 7	10%8% <mark>%</mark> 13% 9%	9% 10% 56%	61%	202 6 54	
Women	85%	36%	27%	16% 6%	13% 14%			1053
Men	88%	35%	27%	15% 10%	10% 12%		313	
Ages 18-24 🏷	86%	45%	19%	12% 10%	12% 14%		42	
25-34	88%	41%	27%	16%	10% 12%		164	
35-44	90%	42%	30%	14%	9% 10%		249	
45-54	87%	34%	23%	19% 11%	11% 12%		225	
55-64 65+	84%	31%	27%		15% 16%		237	
+60	84%	33%	27%	16% 8%	14% 15%		460	
White	86%	34%	27%	16% 7%	13% 14%			1207
Black 🌔	82%	42%			13% 16%		45	
Asian >	94%	44%	26%	19%	<u>6%</u> 6%		62	
Hispanic 🏱 MENA 🏱	95% 100% 33	52%	<u>24%</u> 58%		5% 0%		21 12	
Two or more races	87%	57%		870 13%	13% 13%		30	
-	0770	517			13/0 13/0			_
Speakers of English only	86%	35%	27%	16% 7%	13% 14%			1244
Spanish 🏱	95%	49%	26%	18%	3%		39	
Indo-European languages	85%	41%	22%	17%	13% 15%		54	
AAPI languages	96% 86%	42% 50%	27%	23% 1% 14%	4% 14% 14%		26 14	
Other languages 🏱	00%	50%	۷.	170 1470	14% 14%		1 14	_
College grad	86%	36%	27%	16% 7%	13% 14%			1124
Some college	85%	33%	31%	13% 8%	11% 14%		185	
H.S. or less 🏱	90%	43%	18%	21% 9%	7% 10%		68	
Upper income	86%	33%	27%	19% 8%	13% 14%		372	
Middle income	85%	36%	28%	15% 6%	13% 14%			769
Low income	88%	39%	25%	16% 8%	10% 11%		236	
Two-parent families	91%	42%	29%	16%	8% 9%		390	
Single-parent families 🏱	87%	36%	28%	19%	13% 13%		47	
Couples	83%	32%	26%	17% 8%	15% 17%		460	
Singles	84%	38%	26%	13% 7%	14% 15%		304	
Not working	86%	38%	28%	14% 7%	12% 14%		56	6
Working in-person only	85%	36%	24%	18% 7%	13% 14%		462	
Remote only	89%	32%	29%	17% 11%	9% 11%		228	
Hybrid	83%	33%	29%	17%	17% 17%		121	
COVID cautious	82%	35%	26%	18%	15% 17%		417	
COVID comfortable	88%	36%	27%	15% 9%	11% 12%			960

adaress)?						
	In the last Ir	the last In t	the last In	the last	More than Never	
	week	month 6 r	nonths	year	1 year ago	
All respondents	83%	35%	28%	14% 79	69% 14%	1377
						_
Long-time residents	80%	31%	27%	16%	11% 17%	524
Pre-pandemic residents Pandemic residents	87%	45%	28%		9% 13%	182
Non-residents	88% 85%	32% 37%	33% 27%	18% 12% 9%	6% 10% 7% 12%	108
Non-residents	0370	5770	2770	1270 970		503
Old Worthington users	85%	34%	30%	16%	7% 12%	603
Northwest users	84%	37%	27%	13% 7%	67%6% 13%	467
Worthington Park users	85%	39%	26%	13% 7%	6 9% 12%	202
Non-library users		46%		6 11% 9%		
Women	83%	35%	28%	14% 6%	69% 13%	1053
Men	83%	34%	27%	14% 7%	610% <mark>6%</mark> 16%	313
Ages 18-24 🏱	95%	62%		<mark>% 12% 7</mark> %	5%	42
25-34	91%	43%	30%	12%	6% 9%	164
35-44	88%	37%	33%	12%6%	68% 10%	249
45-54	85%	39%	27%	15%	7% 12%	225
55-64	82%	35%	24%	13% 10%	10%16%	237
65+	77%	27%	27%	16% 7%	611% 7% 18%	460
White	83%	33%	29%	14% 79	6 9% 14%	1207
Black	76%		23%		11% <mark>7% 18%</mark>	45
Asian	87%	52%	16%		8%	62
Hispanic 🏱	86%	43%	38		14% 14%	21
	83%	50%		% 8% 8%	17% 17%	12
Two or more races 🟱	93%	60%)% 10%	3%	30
Speakers of English only	83%	33%	29%	14% 7%	6 9% 15%	1244
Spanish 🏱	95%	46%	28%	13% 8%	5%	39
Indo-European languages 🏳	81%	54%	1	.3% 11%	11%	54
AAPI languages 🏳	100%	69%		23% 8%	0%	26
Other languages 🏱	86%	64%		14% 7%	0%	14
College grad	84%	35%	28%	14% 79		1124
Some college	81%	36%	24%	15%	<u>9% 9%</u> 18%	68
H.S. or less 🏱	87%	41%	29%	10%	7% 12%	00
Upper income	83%	34%	30%	15%	9% 13%	372
Middle income	83%	33%	28%	15% 8%	9% 14%	769
Low income	84%	43%	20%	11%7%	69% 14%	236
			2.70			
Two-parent families	88%	41%	30%	12%	7% 9%	390
Single-parent families 🏱	89%	38%	23%	19% 9%	9%	47
Couples	79%	32%	27%	14% 6%	612% 18%	460
Singles	81%	34%	24%	14% 8%	9% <mark>7% 16%</mark>	304
	-					
Not working	80%	33%	26%	15% 79	610% <mark>6% 16%</mark>	566
Working in-person only	84%	36%	28%	13% 7%		462
Remote only	89%	36%	30%	15% 79	4 10%	121
Hybrid	89%	40%	32%	12%	9%	
COVID cautious	83%	33%	29%	13% 7%	9% 15%	417
COVID cautious	83%	33% 36%	29% 27%	13% 7%	9% 15% 9% 13%	960
	04/0		2770	14/0 0/	13/0	

Figure 28. When was the most recent time you... stayed for more than 30 minutes at the library?

rigure 20. When was the h	-	-	•		st More than Nev	•
	week	month			1 year ago	
All respondents	81%	30%	26%	17%	8% 16% 17%	1377
Long-time residents	78%	25%	24%	19% 9	9% 19% 20%	524
Pre-pandemic residents	84%	33%	28%	17%	6% 13% 15%	182
Pandemic residents	88%	36%	27%	19%	<u>6%6%</u> 10%	108
Non-residents	82%	32%	27%	15% 9	9% 16% 17%	563
Old Worthington users	82%	30%	26%	18% 8	8% 14% 16%	603
Northwest users	81%	30%	26%	17% 8	8% 17% 18%	467
Worthington Park users	87%	33%	30%	16% 8	8% 11% 12%	202
Non-library users		54%	13% 11%	15% 15	% 41%	46% 54
Women	81%	27%	27%	19% 8	8% 16% 18%	1053
Men	83%	38%	24%	13% 8	8% 15% 17%	313
Ages 18-24 🏱	81%	38%	24%	6 7% 12	2% 17% 19%	42
25-34	88%	38%	30%	13%	7% 9% 11%	164
35-44	86%	33%	29%	19%	12% 13%	249
45-54	80%	29%	23%	17% 11	1% 16% 18%	225
55-64 65+	79%	26%	25% 25%	18% 9	20% 21% 7% 18% 20%	237
+60	78%	27%	25%	19%	7% 18% 20%	400
White	80%	27%	26%	18% 8	8% 17% 18%	1207
Black 🌔	93%	53%		7% 9	7%	45
Asian 🏱 Hispanic 🏱	85% 86%	<u>40%</u> 52%	24%	13% 8 24% 1	8% 15% 15% 0% 10%	62 21
MENA 🏱	92%	42%	33%	179		12
Two or more races	90%	47%	20%		7% 10% 10%	30
	_		070/			1214
Speakers of English only	80%	<u>28%</u> 51%	27%		8% 17% 18%	39
Spanish 🏱 Indo-European languages 🏱	95% 87%	46%	26%		3% 7% 13% 13%	54
AAPI languages				31%	8% 4%	26
Other languages	93%	71%		14%	7% 7% 7%	14
College grad	81%	28%	27%	18%	8% 16% 17%	1124
Some college	79%	32%	23%	15% 9	17% 20%	185
H.S. or less 🏳	84%	47%	18	% 10% 9	9% 13% 16%	68
Upper income	79%	24%	26%	19% 10	0% 19% 19%	372
Middle income	81%	27%	27%	18%	8% 16% 18%	769
Low income	87%	46%	249	% 12%	10% 12%	236
Two-parent families	87%	36%	29%	15%	7% 11% 12%	390
Single-parent families	85%	34%	26%	21%	13% 15%	47
Couples	75%		23%	20% 10		460
Singles	81%	31%	30%	14%	15% 17%	304
Not working	80%	31%	26%	17%	7% 15% 18%	566
Working in-person only	82%	31%	26%	19%		462
Remote only	82%	28%	28%	16% 11		228
Hybrid	81%	26%	26%	18% 11	1% 17% 18%	121
COVID cautious	79%	27%	23%	20% 8	8% 18% 19%	417
COVID comfortable	82%	31%	27%	16% 8	8% 15% 17%	960

Figure 29. When was the most recent time you... checked library calendar for programs / events?

	In the last In the week mon			More than Never 1 year ago	
All respondents	70% 17%	25%	19% 9%	15% 11% 26%	1377
Long-time residents	66% 15%	25%	17% 9%	17% 11% 28%	524
Pre-pandemic residents	76% 15%	31%	19% 12%	10% 9% 20%	182
Pandemic residents	78% 21%	29%	20% 7%	10% 10% 20%	108
Non-residents	70% 19%	23%	20% 8%	15% 12% 26%	563
Old Worthington users	71% 16%	27%	18% 10%	<u>13%</u> 11% 25%	603
Northwest users	66% 16%	25%	19%	17% 12% 28%	467
Worthington Park users	78% 24%	23%	<u>19%</u> 11%	12% 6% 18%	202
Non-library users	48%	6 11%	22% 9%	28% 19% 46%	54
Women	72% 18%	26%	20% 8%	14% 10% 24%	1053
Men	65% 14%	22%	17% 12%	15% 16% 32%	313
	0070 1170	22/0	1770 1270		010
Ages 18-24 🏱	52%	17% 12	2% 12% 12%	10% 29% 38%	42
25-34	74% 26%	26%	17%	12% 10% 22%	164
35-44	78% 20%	32%	18% 8%	14% 19%	249
45-54	65% 15%	23%	18% 9%	<u>21%</u> 10% 31%	225
55-64	70% 17%	21%	23% 10%	<u>16%</u> 10% 27%	237
65+	68% 13%	26%	19% 9%	13% 14% 27%	460
White	70% 16%	25%	19% 9%	15% 11% 27%	1207
Black 🏱	60%		13% 5%	11% 18% 29%	45
Asian 🏱	73% 26%	21%	16% 10%	13% 13% 26%	62
Hispanic 🏱	86% 24%	33%	24%	10%	21
MENA 🏱		42%	8% 8%	0%	12
Two or more races 🏱	73% 20%	40%	ы́ 13%	13% 17%	30
Cooplians of English and	CO 0(4.50)	250/	4.00/	150/ 140/ 260/	1244
Speakers of English only Spanish ▷	69% <u>16%</u> 74% 21%	<u>25%</u> 31%	19% 9% 21%	15% 11% 26% 13% 8% 21%	39
Indo-European languages	78% 26%	24%	17% 11%	13% 7% 20%	54
AAPI languages	77% 27%	19%	19% 12%	8% 15% 23%	26
Other languages	71% 36			7% 14% 21%	14
College grad	71% 17%	25%	20% 9%	15% 11% 26%	1124
Some college	68% 18%	24%	17% 8%	13% 12% 25%	185
H.S. or less 🏱	62% 18	3% 26	% 10% 7%	15% 15% 29%	68
Upper income	66% 13%	260/	1.80/0.0/	19% 11% 30%	372
Middle income	72% 18%	<u> 26% </u>	19% 9%	<u>19%</u> 11% 30% 13% 11% 24%	769
Low income	70% 19%	20%	20% 8%	15% 12% 27%	236
		/	20/10 10/10		_
Two-parent families	78% 23%	27%	19% 9%	14% 19%	390
Single-parent families 🏱	70% 26%	23%	6 17%	21% 6% 28%	47
Couples	65% 13%	26%	16% 10%	<u>16% 14%</u> 30%	460
Singles	69% 15%	22%	22% 9%	13% 14% 27%	304
Notworking		270/	100/ 00/	100/ 100/ 050/	566
Not working Working in-person only	70% 15% 71% 19%	27% 23%	<u>19%</u> 8% 20% 9%	<u>12%</u> 13% 25% 16% 9% 25%	462
Remote only	71% 19% 70% 18%	23%	18% 11%	16% 9% 25%	228
Hybrid	67% 17%	24%	14% 7%	20% 11% 31%	121
	2770 2770				
COVID cautious	72% 18%	25%	20% 9%	15% 9% 24%	417
COVID comfortable	69% 16%	26%	18% 9%	15% 12% 27%	960

AB-30

Figure 30. When was the most recent time you... talked to a librarian / library staff member to get information or recommendations?

	In the last In the last week month	In the last In the last 6 months year	More than Never 1 year ago	
All respondents	67% 17%	20% 19% 11%	24% 7% 31%	1377
Long-time residents Pre-pandemic residents Pandemic residents Non-residents	60%13%71%19%75%24%69%20%	6 18% 19% 11% 21% 17% 14% 20% 23% 7% 22% 17% 10%	29% 7% 36% 19% 7% 26% 16% 9% 25% 22% 7% 29%	524 182 108 563
Old Worthington users Northwest users Worthington Park users Non-library users	69% 15% 64% 16% 71% 24%	22% 21% 11% 18% 19% 11% 23% 15% 9% 37% 11% 13% 13%	21% 7% 28% 26% 7% 33% 20% 7% 27% 48% 15% 63%	603 467 202 54
Women Men	66%16%70%22%	19% 20% 11% 24% 14% 10%	25% 7% 32% 21% 5% 28%	1053 313
Ages 18-24 ▷ 25-34 35-44 45-54 55-64 65+	57% 1 70% 16% 73% 20% 68% 18% 62% 16% 64% 16%		26% 14% 40% 20% 9% 29% 16% 7% 23% 22% 7% 28% 31% 37% 26% 7% 32%	42 164 249 225 237 460
White Black Asian Hispanic MENA Two or more races	65% 15% 73% 38% 68% 29% 76% 29% 83% 17% 25% 83% 33%	% 16% 13% 10% 33% 14%	25% 6% 32% 16% 7% 22% 15% 16% 31% 10% 14% 17% 17% 10% 7%	1207 45 62 21 12 30
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	66% 16% 79% 33% 74% 30% 73% 19% 64%	20% 19% 11% 23% 18% 22% 19% 22% 19% 27% 15% 12% 36% 21% 7%	25% 7% 32% 8% 13% 19% 22% 15% 12% 27% 21% 14% 36%	1244 39 54 26 14
College grad Some college H.S. or less 🏱	67% 17% 63% 16% 71% 25%	20% 19% 11% 6 21% 18% 8% 16% 18% 12%	24% 6% 31% 25% 9% 34% 15% 13% 28%	1124 185 68
Upper income Middle income Low income	65%13%66%17%69%25%	17% 21% 14% 23% 17% 9% 17% 19% 9%	25% 7% 32% 24% 8% 31% 23% 28%	372 769 236
Two-parent families Single-parent families ♪ Couples Singles	76% 20% 79% 36% 58% 12 66% 18%	27% 18% 11% 13% 13% 17% % 17% 19% 10% 17% 21% 10%	15% 6% 21% 17% 19% 30% 8% 38% 25% 8% 33%	390 47 460 304
Not working Working in-person only Remote only Hybrid	66% 18% 65% 18% 70% 16% 68% 14%	20% 19% 9% 21% 15% 12% 20% 25% 10% 19% 19% 16%	24% 7% 31% 24% 8% 32% 22% 7% 29% 24% 30%	566 462 228 121
COVID cautious COVID comfortable	65% 18% 67% 17%	20% 17% 9% 20% 19% 11%	25% 8% 33% 23% 7% 30%	417 960

Figure 31. When was the most recent time you... looked for reading recommendations on the library website?

rigure 51. When was the h	In the last In the la		-			y website.
	week mont			1 year ago		
All respondents	61% 179	% 18%	17% 10%	11% 23%	34%	1377
Long-time residents	59% 17	7% 15%	19% 8%	12% 23%	36%	524
Pre-pandemic residents	64% 17%				32%	182
Pandemic residents	62% 15%	19%	19% 10%	31%	36%	108
Non-residents	63% 18%	6 20%	14% 11%	12% 21%	33%	563
Old Worthington users	61% 169	% 18%	18% 9%	10% 25%	35%	603
Northwest users	62% 19	% 19%	16% 8%	13% 22%	35%	467
Worthington Park users	66% 17%	18%	17% 14%	9% 18%	28%	202
Non-library users	50%	17%	22% 7%	20%	44%	54
Women	64% 18%	19%	18% 9%	11% 21%	32%	1053
Men	54%	16% 149	6 13% 11%	12% 29%	41%	313
Ages 18-24 🏱	57%	19% 14%	6 19%	26%	31%	42
25-34	57%		5% 13% 8%	13% 28%		164
35-44	66% 19%	20%	19% 8%	9% 20%	30%	249
45-54	62% 14%		20% 8%	13% 20%	33%	225
55-64	63% 219		14% 13%	11% 22%	32%	237
65+	60% 149	% 19%	16% 10%	12% 24%	36%	460
White	61% 169		17% 10%	11% 24%	35%	1207
Black	58%		<u>1% 13% 9%</u>	<u>11% 24%</u>	36%	45
Asian 🏱	63% 24				32% 4%	62 21
Hispanic 🏱 MENA 🏱	76% <u>33%</u> 50%	249 33%	6 14% 8% 8%	<u>19%</u> 2 17% 25	-	12
Two or more races	70% 37		20% 10%	10% 7% 17%	/0 42/0	30
	7070 37	/0	2070 1070	10/0 7/0 17/0		
Speakers of English only	61% 17		16% 9%	11% 24%	35%	1244
Spanish 🌔	72% 26%	18%	23%		3%	39
Indo-European languages P	76% 30%		19% 15%	<u>9% 11% 209</u>		54
AAPI languages		5% 15%	<u> </u>	15% 19%		26 14
Other languages 🏱	50%	14%	21% 14%	21%	43%	14
College grad	61% 169		18% 10%	12% 23%	35%	1124
Some college	65% 249				28%	185 68
H.S. or less 🏳	56%	22%	18% 10%	12% 28%	40%	00
Upper income	60% 159	% 14%	20% 12%	11% 26%	36%	372
Middle income	62% 189		16% 9%	11% 22%	33%	769
Low income	62% 199	% 19%	15% 9%	11% 23%	34%	236
Two-parent families	63% 18%	6 16%	19% 9%	12% 23%	34%	390
Single-parent families 🏱	64% 219		19% 6%	28%	32%	47
Couples	61% 179		15% 9%	11% 22%	33%	460
Singles	57% 1	5% 18%	14% 10%	<u>13%</u> 25%	38%	304
Not working	61% 159			10% 24%	35%	566
Working in-person only	63% 199			11% 21%	32%	462
Remote only		3% 15%		<u>14% 23%</u>		228 121
Hybrid	61% 179	% 14%	21% 9%	10% 25%	35%	
COVID cautious	65% 19%	19%	18% 9%	12% 18%	30%	417
COVID comfortable	60% 17	% 17%	16% 10%	11% 25%	36%	960

AB-32

Figure 32. When was the most recent time you... downloaded books, audiobooks, movies and/or music via the library website?

library website?							
	In the last In the last	st In the last	In the last Mo	re than Never			
	week month	6 months	year 1 y	ear ago			
							_
All respondents	57%	27% 12%	<u>6 11% 7% 12%</u>	29%	41%		1377
Long time residents		200/ 110		200/	420/	59.4	
Long-time residents	55%	26% 11%			43% 37%	524	
Pre-pandemic residents Pandemic residents		27% 10%	<u>14% 8% 12%</u>			182	
	50%		<u>5% 8% 11%</u>		48%	108	
Non-residents	60%	29% 12%	11% 8% 11%	28%	39%	563	
Old Worthington users	56%	27% 14	% 9% 12%	30%	42%	603	
Northwest users	56%	26% 10%			42%	467	
Worthington Park users		6% 11%	15% 9% 12%		38%	202	
Non-library users		44%	11% 7%		3%	54	
	0770	1170	11/0 //0	20/0		51	
Women	60%	29% 12%	12% 7% 10%	28%	38%		1053
Men	48%	21% 11	<mark>% 10% 7% 17</mark>	33%	50%	313	
Ages 18-24 🏱	64% 31		10% 10%		3%	42	
25-34	65% 3	6% 14	% 10% 7%	24% 31	%	164	
35-44	68% 32%	13%	14% 10% 12%	6 17% 29 %	6	249	
45-54	61%	32% 129	% 11% 6% 13%	6 24%	37%	225	
55-64	51%	25% 99	<mark>% 11% 6% 11%</mark>		48%	237	
65+	49%		6 11% 7% 139		50%	460	
						_	
White	56%	27% 12%	6 11% 7% 12%	30%	42%		1207
Black 🏱	53%	29% 1	.1% 9% 11%	33%	44%	45	
Asian 🏱	66% 24%	11% 169	% 15% 11%	21% 32	2%	62	
Hispanic Þ	52%	33%	10% 10%	33%	43%	21	
MENA 🏷	50%	25%	17% 8% 8%	42%	50%	12	
Two or more races 칟	77% 33%	27%	17% 10%	7% 17%	I	30	
Speakers of English only	56%	27% 12%	<mark>6 11% 7% 12</mark> %	30%	41%		1244
Spanish Þ	54%	21% 15%	10% 8% 10%	33%	44%	39	
Indo-European languages 칟	72% 35%	7% 2	0% 9% 7%	19% 26%	- I	54	
AAPI languages 🌔	65% 19%	19%	19% 8% 15	% 15% 31	%	26	
Other languages 🏱	50%		7% 14% 7%	43%	50%	14	
					_		
College grad	59%	29% 12%	<mark>6 11% 7% 12</mark> %		<u>39</u> %		1124
Some college	49%	20% 10%	5 <u>12%</u> 8% <u>11%</u>		48%	185	
H.S. or less 🏱	43	<mark>%</mark> 18% 7	% 15%	49%	3%	68	
Unnerincome	F00/	32% 11	0/ 00/ 70/ 100	270/	200/	372	
Upper income	59%		<u>% 9% 7% 12%</u>		39%	76	0
Middle income		27% 13%			38%	_	9
Low income	46%	19% 10	<mark>% 10% 8% 12</mark> %	6 39%	52%	236	
Two-parent families	64% 33	3% 12%	12% 8% 11%	21% 3	2%	390	
Single-parent families	62% 23'		11% 11% 15		4%	47	
		30% 13%			39%	460	
						304	
Singles	48%	18% 12%	6 10% 8% 10%	41%	51%	504	
Not working	52%	23% 11%	6 11% 7% 11%	35%	46%	566	
Working in-person only		29% 12%			38%	462	
Remote only			10% 9% 13%		36%	228	
Hybrid	65% 31 [°]		13% 7% 13%		3%	121	
riybrid	05/0 31	15%	1370 7 /0 137	2076 3	J/0		
COVID cautious	62 % 2	9% 11%	13% 8% 10%	26%	36%	417	
COVID comfortable	55%		× 10% 6% 139		43%		960
	JJ/0	-20/0 - 12,	10/0 0/0 13/	50%	-3/0		

-	nost recent time you researched a topic rin interested in at the nordry?	
In	the last in the last in the last in the last More than Never	
	week month 6 months year 1 year ago	
All respondents	55% 16% 16% 15% 9% 32% 8% 40%	1377
Long-time residents	49% 12% 13% 15% 9% 36% 9% 44%	524
Pre-pandemic residents	59% 15% 19% 19% 6% 28% 8% 36%	182
Pandemic residents	51% 17% 17% 12% 37% 8% 45%	108
Non-residents	61% 19% 17% 14% 11% 28% 8% 37%	563
Old Worthington users	54% 14% 18% 9% 33% 8% 41%	603
Northwest users	59% 16% 19% 14% 10% 30% 7% 37%	467
Worthington Park users	54% 21% 17% 9% 7% 30% 8% 38%	202
Non-library users	28% 7% 7% 9% 56% 17% 72%	54
		54
Women	52% 13% 15% 14% 9% 34% 9% 43%	1053
Men	66% 25% 17% 17% 8% 26% 32%	313
Ages 18-24 🏱	60% 21% 19% 10%10% 21% 17% 38%	42
25-34	62% 21% 16% 15% 10% 29% 6% 35%	164
35-44	52% 14% 18% 14% 34% 8% 43%	249
45-54	60% 17% 18% 15% 10% 30% 7% 36%	225
55-64	57% 19% 14% 14% 10% 35% 39%	237
65+	51% 12% 13% 17% 10% 32% 11% 43%	460
White	53% 13% 15% 15% 9% 34% 8% 43%	1207
Black	73% 40% 18% 9% 7% 11% 7% 18%	45
Asian P	68% 32% 18% 11%6% 15% 16% 31%	62
Hispanic P	71% 29% 29% 10% 10% 14% 24%	21
MENA 9		12
Two or more races	73% 37% 27% 10% 20% 20 %	30
Speakers of English only	54% 14% 16% 15% 9% 33% 8% 42%	1244
Spanish 🏱	72% 31% 21% 15% 21% 23%	39
Indo-European languages 🏳	59% 33% 7% 9% 9% 30% 7% 37%	54
AAPI languages	81% 31% 19% 19% 12% 12% 15%	26
Other languages 🏱	79% 29% 36% 7%7% 14% 7% 21%	14
College grad	53% 14% 15% 15% 9% 34% 8% 42%	1124
Some college	63% 21% 19% 17% 23% 9% 32%	185
H.S. or less 🏱	66% 29% 16% 15% 22% <mark>7%</mark> 29%	68
		272
Upper income	49% 9% 17% 13% 9% 39% 8% 47%	372
Middle income	55% <u>15%</u> <u>15%</u> <u>16%</u> <u>9%</u> <u>32%</u> <u>9%</u> <u>41%</u>	236
Low income	68% <u>31% 17% 14% 6% 21% 8%</u> 28%	230
Two-parent families	56% 14% 20% 15% 7% 32% 7% 39%	390
Single-parent families	64% <u>30%</u> 11% 15% 9% 21% 6% 28%	47
Couples	48% 12% 12% 15% 9% 38% 9% 48%	460
Singles	60% 18% 14% 16% 12% 27% 10% 36%	304
_		
Not working	52% 14% 15% 14% 9% 32% 10% 42%	566
Working in-person only	60% <u>18% 16% 15% 10%</u> 29% <mark>7%</mark> 36%	462
Remote only	55% 18% 14% 16% 7% 37% 43%	228
Hybrid	52% 10% 17% 18% 7% 35% 7% 41%	121
00//5		A17
COVID cautious	54% 14% 15% 16% 9% 35% 7% 42%	417
COVID comfortable	56% 17% 16% 15% 9% 30% 9% 39%	960

In the last In the last In the last In the last More than Never month 6 months week year 1 year ago All respondents **48%** 21% 11% 10% 30% 47% 1377 Long-time residents **41%** 14% 9% 10% 7% 55% 524 20% 35% Pre-pandemic residents 51% 14% 10% 19% 26% 22% 45% 182 Pandemic residents 56% 28% 11% 28% 39% 108 Non-residents 52% 25% 16% 27% 43% 563 Old Worthington users 603 47% 49% 20% 37% 10% 12% 17% Northwest users 49% 22% 19% 29% 48% 467 11% 9% 7 Worthington Park users 52% 22% 17% 15% 25% 41% 202 Non-library users 63% **35%** 7% 7% 11% 22% 41% 54 Women **46%** 19% 19% 29% 49% 1053 10% 11% 79 Men 53% 27% 13% 31% 45% 313 14% 8% Ages 18-24 🏱 74% 43% 14% 12% 26% 42 7% 12% 12% 25-34 16% **16% 32%** 164 65% 37% 12% 11% 35-44 57% 22% 13% 22% 249 17% 38% 45-54 61% 24% 13% 12% 11 17% 18% 35% 225 55-64 40% 20% 11% 24% 32% 55% 237 65+ **32%** 10% 8% 9% 460 17% 45% 62% White 1207 45% 18% 11% 10% 32% 50% Black 🏱 56% 38% 18% 36% 45 7% Asian Þ 10% 13% 68% 37% 62 21% 31% Hispanic 칟 21 38% 67% 19% 10% 24% 33% MENA 🏷 42% 12 8% 8% 17% 75% 17% Two or more races 🏱 40% 23% 30 73% 13% 17% 7% Т Speakers of English only 1244 **46%** 19% 11% 10% 31% 49% 64% 39 Spanish 🏱 38% 15% 8% 13% 21% 33% Indo-European languages AAPI languages 26% 54 56% 19% 7% 9% 30% 39% 85% 38% 12% 19% 8% 12% 26 Other languages 🏱 14 <u>7%</u> 14% <u>14%</u> 64% 57% 29% College grad 1124 48% 20% 11% 11% 6 29% 48% Some college 34% 49% 185 45% 18% 14% 9% H.S. or less 🏱 68 54% 34% 10% 13% 29% 43% 372 Upper income **45%** 15% 12% 10% 8 33% 51% 769 Middle income 31% 46% 19% 11% 10% 49% Low income 236 59% 34% 11% 9% 14% 23% **37%** 390 Two-parent families 59% 26% 15% 12% 16% 20% 36% 47 Single-parent families 🏱 66% 32% 13% 17% 17% 15% 32% 460 Couples **38%** 15% 8% 9% 6 20% 36% 56% 304 Singles **45%** 19% 12% 10% 15% 37% 52% 566 Not working **36%** 16% 8% 9% 17% 41% 58% 462 Working in-person only 56% 26% 13% 11% 7% 20% 39% 228 Remote only 54% 22% 15% 12% 27% 43% 121 Hybrid 19% **39% 57%** 20% 15% 8% 14% 417 COVID cautious **50%** 20% 12% 14% 28% 46% COVID comfortable 960 **47%** 21% 11% 9% 6% 18% 31% 48%

Figure 34. When was the most recent time you... used wireless network at the library?

Figure 35. When was the most recent time you... used an online database (such as newspaper and magazine articles, encyclopedias, Ancestry.com, ConsumerReports.org, LinkedIn Learning)?

	In the last In the last In the last More than Never week month 6 months year 1 year ago	
All respondents	48% 14% 13% 12% 9% 20% 28% 47%	1377
Long-time residents Pre-pandemic residents Pandemic residents Non-residents	49% 14% 15% 12% 8% 20% 25% 46% 52 43% 7% 12% 15% 9% 18% 33% 51% 182 43% 13% 9% 14% 6% 15% 37% 52% 108 49% 17% 12% 11% 9% 21% 26% 47% 5	24 63
Old Worthington users Northwest users Worthington Park users Non-library users	50% 13% 15% 14% 9% 19% 26% 45% 66 44% 15% 11% 11% 7% 21% 28% 49% 46 49% 13% 12% 10% 17% 29% 46% 202 41% 17% 11% 7% 26% 28% 54% 54	503 77
Women Men	45% 12% 13% 8% 21% 28% 49% 56% 20% 15% 12% 9% 14% 25% 39% 313	1053
Ages 18-24 ▷ 25-34 35-44 45-54 55-64 65+	50% 19% 17% 7% 7% 24% 24% 48% 42 46% 16% 13% 9% 8% 21% 26% 48% 164 43% 12% 8% 13% 10% 19% 29% 48% 249 54% 11% 18% 15% 10% 14% 28% 42% 225 51% 18% 10% 13% 10% 21% 25% 46% 237 46% 13% 13% 12% 7% 21% 29% 50% 46	0
White Black Asian Hispanic MENA Two or more races	47% 13% 12% 13% 8% 21% 28% 48% 53% 18% 11% 9% 31% 40% 45 42% 11% 13% 13% 39% 52% 62 62% 24% 10% 19% 10% 14% 29% 21 67% 25% 33% 8% 8% 25% 33% 12 70% 33% 17% 13% 7% 17% 30	1207
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	47% 13% 12% 12% 9% 20% 28% 48% 64% 28% 13% 18% 8% 18% 26% 39 48% 22% 17% 11% 31% 43% 54 42% 8% 12% 15% 8% 27% 27% 54% 26 79% 29% 21% 21% 7% 21% 14	1244
College grad Some college H.S. or less 🏱	48% 14% 12% 13% 9% 21% 26% 47% 46% 12% 15% 10% 9% 14% 35% 49% 185 41% 15% 15% 9% 13% 37% 50% 68	1124
Upper income Middle income Low income	45% 12% 11% 13% 9% 22% 27% 49% 372 49% 13% 14% 12% 9% 19% 27% 46% 48% 19% 11% 11% 7% 17% 30% 47% 236	2 769
Two-parent families Single-parent families 🏷 Couples Singles	46% 11% 12% 13% 10% 19% 27% 46% 390 51% 19% 6% 17% 9% 13% 26% 38% 47 50% 16% 13% 13% 9% 21% 25% 46% 46 46% 13% 14% 11% 8% 21% 31% 52% 304	0
Not working Working in-person only Remote only Hybrid	47% 14% 13% 13% 7% 20% 29% 49% 5 46% 14% 11% 10% 22% 27% 49% 46 50% 15% 17% 11% 7% 16% 29% 45% 228 54% 12% 10% 17% 15% 18% 21% 39% 121	66 2
COVID cautious COVID comfortable	53% 18% 13% 9% 18% 24% 43% 417 45% 12% 12% 12% 8% 20% 29% 49%	7 960

Figure 36. When was the most recent time you... used library computers?

	In the last In the last In the last In the last More than Never	
	week month 6 months year 1 year ago	
All respondents	44% 15% 11% 12% 6% 28% 26% 54%	1377
Long-time residents	38% 11%10%10%6% 30% 29% 59%	524
Pre-pandemic residents	40% 12% 8% 14% 6% 28% 29% 57%	182
Pandemic residents	54% 20% 12% 17% 23% 22% 45%	108
Non-residents	49% 19% 12% 11%7% 26% 23% 50%	563
Old Worthington users	43% 13% 10% 11% 8% 28% 27% 55%	603
Northwest users	44% 14% 12% 11%6% 29% 25% 54%	467
Worthington Park users	51% 24% 12% 11% 18% 27% 45%	202
Non-library users	26% 17% 43% 30% 72%	54
Women	42% 13% 11% 12% 6% 28% 27% 55%	1053
Men	50% 23% 10%11%6% 25% 24% 49%	313
Ages 18-24 🏱	57% 19% 19% 12% 7% 26% 14% 40%	42
25-34	54% 21% 8% 19% 6% 27% 18% 45%	164
35-44	50% 12% 12% 17% 9% 28% 19% 47%	249
45-54	47% 16% 12% 11% 8% 28% 22% 49%	225
55-64	41% 19% 10%7% 36% 22% 58%	237
65+	36% 12% 10% 9% 23% 38% 62%	460
White	40% 13% 10% 11% 7% 30% 27% 57%	1207
Black 🌔	84% 51% 18% 9% 7% 11% 16%	45
Asian P	65% 24% 13% 19% 8% 13% 21% 34%	62
Hispanic 🏱	48% 24% 14% 10% 48% 52%	21
Mena 🏱	58% 17% 8% 25% 8% 8% 25% 33%	12 30
Two or more races 🏱	70% 37% 23% 10% 20% 7% 27%	30
Speakers of English only	42% 14% 10% 11% 6% 29% 27% 56%	1244
Spanish 🏱	62% 23% 15% 13% 10% 18% 21% 38%	39
Indo-European languages 🏱	65% 31% 17% 13% 13% 22% 35%	54
AAPI languages 🏳	58% 15% 31% 8% 23% 12% 35%	26
Other languages 🏱	79% 50% 14% 7%7% 14% 21%	14
College grad	42% 14% 10% 12% 7% 29% 26% 56%	1124
Some college	49% 17% 16% 10% 19% 29% 48%	185
H.S. or less 🏱	60% 35% 10% 9% 19% 19% 38%	68
Upper income	36% 8% 9% 12% 7% 31% 31% 62%	372
Middle income	43% 14% 11% 12% 7% 29% 26% 54%	769
Low income	59% 31% 14% 9% 19% 20% 39%	236
Two-parent families	49% 15% 12% 15% 8% 26% 21% 47%	390
Single-parent families 🏱	64% 23% 15% 17% 9% 19% 15% 34%	47
Couples	34% 11% 8% 10% 31% 32% 63%	460
Singles	46% 19% 13% 9% 24% 29% 53%	304
Not working	39% 14% 10%10% 25% 33% 57%	566
Working in-person only	48% 19% 11% 11% 7% 28% 22% 50%	462
Remote only	49% 14% 14% 7% 29% 21% 50%	228
Hybrid	40% 10% 17% 7% 37% 21% 59%	121
COVID cautious	45% 10% 12% 14% 9% 27% 27% 53%	417
COVID comfortable	43% 17% 10%11% 28% 26% 54%	960

In	the last in the last in the last week month 6 months	In the last year	More than Never 1 year ago	-	
All respondents	40% 6% 10%	15% 10%	40%	16% 56%	1377
Long-time residents Pre-pandemic residents Pandemic residents Non-residents	35% 7% 54% 13% 24% 51% 10% 14% 39% 6% 11%	19% 8%	49% 30% 12% 22% 25% 39%	13% 62% 42% 47% 18% 57%	524 182 108 563
Old Worthington users Northwest users Worthington Park users Non-library users		17% 9% 13% 10% 12% 9% 7% 13%	41%	15% 54% 17% 58% .4% 53% 22% 67%	603 467 202 54
Women Men		14% 10% 14% 8%	41% 40%	14% 55% 20% 60%	1053 313
Ages 18-24 25-34 35-44 45-54 55-64 65+	55% 10% 15% 17 60% 11% 15% 23% 36% 6% 7% 1 30%		38% 24% 18% 27% 10% 3 48% 51% 44%	31% 69% 41% 60% 12% 60% 14% 66% 19% 63%	42 164 249 225 237 460
White Black Asian Hispanic MENA Two or more races	44% 13% 11% 48% 8% 11% 1 52% 10% 10% 24 58% 8% 25% 1	14% 10% 13% 7% 9% 10% % 10% 17% 8% 23% 7%	43% 20% 27% 29% 19% 14% 29% 33% 8% 33% 7%	15% 58% 47% 48% 43% 42% 40%	1207 45 62 21 12 30
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	67% 13% 15% 28% 44% 7% 7% 2	0% 9% 5% 12%	21% 10% 31%	16% 57% 1% 52% 46% 57%	1244 39 54 26 14
College grad Some college H.S. or less 🏳	41% 10% 36% 6% 8% 35% 10% 7			15% 56% 17% 57% 25% 63%	1124 185 68
Upper income Middle income Low income	38% 10% 2 42% 7% 10% 38% 8% 11%			13% 58% 15% 55% 3% 57%	372 769 236
Two-parent families Single-parent families Couples Singles	51% <u>17%</u> 9% 31% 7%	% 13% 19% 6% 12% 9% 14% 9%	33% 7% 4 40% 6 45% 38%	40% % 47% 20% 66% 22% 60%	390 47 460 304
Not working Working in-person only Remote only Hybrid	42% 8% 9%	14% 9% 14% 11% 14% 11% 17% 9%	41% 41%	18%57%15%56%14%56%12%55%	566 462 228 121
COVID cautious COVID comfortable	41% 6% 9% 40% 6% 10%	16% 10% 14% 10%		16%57%15%56%	417 960

Figure 38. When was the most recent time you... used copier, printer, scanner and/or fax machine at the library?

-	the last in the last in the last in the last More than Never	at the library.
	week month 6 months year 1 year ago	
All respondents	39% 14% 10%10% 30% 29% 60%	1377
Long-time residents Pre-pandemic residents Pandemic residents Non-residents	33% 10% 9% 9% 35% 31% 65% 31% 11% 8% 8% 25% 42% 66% 53% 18% 17% 16% 19% 28% 46% 44% 17% 11% 9% 6% 30% 25% 55%	524 182 108 563
Old Worthington users Northwest users Worthington Park users Non-library users	35% 12% 9% 9% 30% 33% 62% 39% 13% 10% 9% 6% 31% 28% 60% 52% 21% 15% 13% 24% 22% 46% 24% 7%7% 43% 33% 76%	603 467 202 54
Women Men	36% 12% 10% 9% 31% 31% 62% 46% 21% 11% 10% 28% 25% 53%	1053 313
Ages 18-24 25-34 35-44 45-54 55-64 65+	45% 12% 19% 7%7% 29% 21% 50% 52% 21% 10% 16% 23% 24% 47% 45% 11% 14% 13% 22% 31% 54% 36% 15% 10%6% 33% 29% 62% 36% 16% 8% 41% 23% 64% 33% 11% 9% 8% 31% 35% 65%	42 164 249 225 237 460
White Black Asian Hispanic MENA Two or more races	35% 11%10%8% 33% 31% 64% 82% 40% 11% 24% 7% 13% 16% 61% 27% 15% 13% 6% 16% 21% 37% 48% 19% 10% 43% 52% 75% 33% 33% 8% 17% 17% 70% 40% 20% 10% 13% 30%	45 62 21 12 30
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	36% 12% 9% 32% 31% 62% 59% 21% 21% 8%10% 23% 18% 41% 63% 33% 15% 11% 11% 26% 37% 62% 15% 19% 15% 12% 27% 8% 35% 79% 50% 14% 14% 14% 7% 21%	1244 39 54 26 14
College grad Some college H.S. or Iess ▷	36% 12% 10% 9% 32% 30% 62% 46% 17% 10%10%10% 24% 28% 52% 56% 26% 13% 10% 16% 24% 40%	1124 185 68
Upper income Middle income Low income	24% 5% 8% 33% 41% 74% 39% 12% 11% 10% 31% 28% 59% 61% 31% 15% 9% 23% 15% 38%	372 769 236
Two-parent families Single-parent families ⊫ Couples Singles	41% 12% 12% 25% 31% 56% 51% 28% 15% 6% 26% 21% 47% 29% 9% 7% 38% 32% 69% 48% 18% 13% 10%6% 26% 52%	390 47 460 304
Not working Working in-person only Remote only Hybrid	36% 13% 8% 9% 29% 33% 62% 44% 16% 12% 9% 6% 31% 24% 55% 39% 12% 12% 11% 32% 28% 60% 32% 7% 7% 10% 8% 30% 37% 67%	566 462 228 121
COVID cautious COVID comfortable	39% 10% 12% 10%7% 31% 29% 59% 39% 15% 9% 9% 30% 60%	417 960

Figure 39. When was the most recent time you... brought children to the library?

rigure 39. vvrien was the r		t in the last in the last	-		
	week month	6 months year	1 year ago		
All respondents		37% 14% 10% 8%	32% 28%	60%	1377
Long-time residents Pre-pandemic residents Pandemic residents Non-residents	56% 54%	33% 9% 10% 10% 30% 14% 8% 27% 17% 7% 31% 12% 7%7%	41% 23% 21% 21% 42% 11% 34% 45% 31% 35%	64% 66%	524 182 108 563
Old Worthington users Northwest users Worthington Park users Non-library users		36% 14% 10% 8% 39% 15% 9% 9% 40% 16% 13% 8% 20% 9%	31% 30% 34% 26% 31% 26% 30% 46%	61% 60% 56% 76%	603 467 202 54
Women Men		39% 15% 10% 9% 32% 11% 12%	<u>32%</u> 27% 32%32%	59% 63%	1053 313
Ages 18-24 25-34 35-44 45-54 55-64 65+	77% <u>37</u> 4	31% 12% 7% 7% 38% 22% 10% 24% 13% 13% 6% 15% 15% 10%7% 16% 15% 22% 8%	7% 57% 12% 48% 9% 12% 21% 19% 54% 42% 33%	27% 81%	42 164 249 225 237 460
White Black Asian Hispanic MENA Two or more races		36% 13% 10% 8% 44% 22% 7% 11% 45% 24% 11% 10% 38% 19% 10% 10% 8% 33% 17% 30% 10%	<u>15%</u> 37% 52	62% 3% % 62%	1207 45 62 21 12 30
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	59%	35% 14% 9% 8% 44% 23% 8% 10% 26% 19% 11% 35% 8% 15% 8% 9% 14% 21% 7%	33% 29% 26% 31% 9 20% 17% 37% 31% 35% 7% 21% 29%	62% 56%	1244 39 54 26 14
College grad Some college H.S. or less [≻		38% 15% 10% 8% 30% 8% 8% 9% 41% 16% 10% 9%	37% 30%	59% 68% 66%	1124 185 68
Upper income Middle income Low income	2	44% 17% 12% 9% 38% 15% 11% 9% 21% 5% 5%	37% 17% 5 31% 28% 28% 28% 45%	4% 59% 73%	372 769 236
Two-parent families Single-parent families ▷ Couples Singles	82% 39% 72% 30	25% 13% 0% 21% 15% 6% 19% 7% 14% 14%	13% 17% 19% 5% 26% 42% 36 34% 49%		390 47 460 304
Not working Working in-person only Remote only Hybrid		29% 11%7%7% 42% 16% 11% 10% 41% 18% 13% 8% 15% 17% 14% 10%		67% 55% 57% 2%	566 462 228 121
COVID cautious COVID comfortable		34% 15% 7% 9% 38% 14% 11% 8%	<u> </u>	63% 59%	417 960

Figure 40. When was the most recent time you... emailed with the library to ask a question or get help?

Figure 40. When was the	n the last in the last				question or get	neip:
week	month 6 months	year	1 year ago	Nevei		
All respondents	27%	10% 9%	21%	46%	67%	1377
Long-time residents	28% 69	6 10% 9%	23%	44%	66%	524
Pre-pandemic residents	24%	9% 8%	19%	52%	71%	182
Pandemic residents	25%	10% 7%	11%	61%	72%	108
Non-residents	29%	11% 9%	21%	43%	64%	563
Old Worthington users	28%	11% 10%	23%	42%	65%	603
Northwest users	27%	10% 8%	19%	49%	68%	467
Worthington Park users	30% 7		19%	46%	65%	202
Non-library users	159	%	24%	54%	78%	54
Women	27%	10% 9%	21%	46%	67%	1053
Men	28% 8	% 10% 7%	20%	45%	65%	313
Ages 18-24 🏱	19%	7%	10%	64%	74%	42
25-34		3% 7% 8%	13%	58%	71%	164
35-44	27%		20%	45%	65%	249
45-54 55-64	25% 2 6% 1	9% 9%	<u>21%</u> 27%	46% 41%	67% 68%	225
65+		12% 10%	22%	43%	65%	460
	51/6	12/0 10/0				
White	27%	10% 8%	21%	46%	68%	1207
Black 🏱		7% 9% 7%	16%	44%	60%	45
Asian 🏱	34% 8% 1	.1% 13%	18%	42%	60%	62 21
Hispanic 🏱 MENA 🏱	19% 33% 8%	17% 8%	<u>10%</u> 17%	62% 33% 50 %	71%	12
Two or more races	43% 7% 13%	17% 7%	20%	27% 47%	0	30
		1170 170	2070			
Speakers of English only		<mark>% 10% 9%</mark>	21%	46%	67%	1244
Spanish 🏱	26%	8% 8%	15%	51%	67%	39
Indo-European languages 🏱 AAPI languages 🏱	35% 7% 1 27%	. <u>5%</u> 11% 19%	<u>20%</u> 27%	41% 42%	61% 69%	54 26
Other languages			7%		57%	14
	5676		170			
College grad	28%	11% 9%	22%	45%	67%	1124
Some college	24%	9% 8%	16%	51%	68%	185 68
H.S. or less 🏱	34% 16	%	13%	50%	63%	08
Upper income	26%	9% 10%	23%	44%	67%	372
Middle income	27%	11% 8%	20%	47%	67%	769
Low income	31% 9	% 8% 8%	19%	44%	63%	236
Two-parent families	28%	11% 9%	20%	47%	67%	390
Single-parent families 🏱	34% 11%	13% 9%	15%	36% 51	%	47
Couples		<mark>% 10% 8%</mark>	22%	45%	67%	460
Singles	28% 7	8% 9%	23%	45%	68%	304
Not working	30% 6%	11% 10%	19%	45%	64%	566
Working in-person only		<mark>6%</mark> 7% 7%	20%	49%	69%	462
Remote only	27%	12% 7%	25%	43%	68%	228
Hybrid	23%	11% 8%	24%	43%	67%	121
COVID cautious	34% 8%	13% 10%	20%	41%	61%	417
COVID comfortable	25%	9% 8%	21%	48%	69%	960

Figure 41. When was the most recent time you... volunteered at the library?

In the last in the last	-		-		
week month	6 months year	1 year ago			
All respondents	3%	12%	82%	94%	1377
Long-time residents	3%	12%	82%	94%	524
Pre-pandemic residents	3%	8%	86%	93%	182
Pandemic residents	•,•	8%	88%	96%	108
Non-residents	4%	14%	79%	93%	563
Old Worthington users		11%	83%	93%	603
Northwest users	=/-	13%	83%	96%	467
Worthington Park users		14%	78%	92%	202
Non-library users	11%	13%	74%	87%	54
Women		12%	83%	95%	1053
Men	4%	10%	81%	92%	313
Ages 18-24 Þ	7% 79		57%	88%	42
25-34		19%	73%	92%	164
35-44	.,	8%	85%	92%	249
45-54	• / •	14%	80%	94%	225
55-64	÷	12%	82%	94%	237
65+	2%	9%	87%	96%	460
White		12%	83%	96%	1207
Black 🌔	11%	4%	80%	84%	45
Asian 🏱	15% 6	% 16%	68%	84%	62
Hispanic 🏱	10%	14%	67%	81%	21
MENA	0%		75%	92%	12
Two or more races 🏱	10% 7	<u>% 10% </u>	67%	77%	30
Speakers of English only		11%	84%	95%	1244
Spanish 🎴	5%	18%	72%	90%	39
Indo-European languages	11%	26%	56%	81%	54
AAPI languages	8%	12%	77%	88%	26
Other languages 🏱	7% 79	6 21%	71%	93%	14
College grad		12%	83%	95%	1124
Some college		12%	81%	92%	185
H.S. or less 🏱	6%	13%	74%	87%	68
Upper income		11%	82%	94%	372
Middle income	• • •		82%	95%	769
Low income	5%	11%	82%	93%	236
Two-parent families	4%	10%	82%	92%	390
Single-parent families 🏱	9%	2%	83%	85%	47
Couples		14%	82%	96%	460
Singles	3%	10%	86%	95%	304
Not working		12%	83%	95%	566
Working in-person only		13%	82%	94%	462
Remote only			79%	91%	228
Hybrid	3%	13%	81%	94%	121
COVID cautious	5%	16%	76%	91%	417
COVID comfortable	•,•	11%	84%	95%	960
	2/0				

Community activities

Figure 42. When was the most recent time you... searched online about a topic I'm interested in?

rigure 42. when was the m	iost recent tim	e you searchea online about a topic i In the last In the last In the last In the la		ver
		week month 6 months year		
All respondents	99%	92%	0%	1377
Anrespondents	99%	9276	070	13/7
Long-time residents	99%	92%	1%	524
Pre-pandemic residents	100%	95%	0%	182
Pandemic residents	100%		0%	108
Non-residents	99%	91%	1%	563
Old Worthington users	100%	93%	0%	603
Northwest users	99%	93%	0%	467
Worthington Park users	98%	88%	2%	202
Non-library users	100%	89%	0%	54
Women	100%	93%	0%	1053
Men	99%	90%	1%	313
	000/		00/	
Ages 18-24	98%		<u>%</u> 0%	42
25-34	100%	93%	0%	164
35-44 45-54	100%	94%	0%	249
43-54 55-64	100%	92% 95%	0%	225
65+	99%		1% 7% 1%	460
+60	99%	91%	7% 1%	400
White	99%	93%	0%	1207
Black 🌔	96%	78% 11%		45
Asian 泽	100%	87% 10		62
Hispanic 🌔	100%	86% 109		21
	100%	83% 17		12
Two or more races 🏱	100%	93%	7% 0%	30
Speakers of English only	99%	92%	0%	1244
Spanish Þ	100%	85% 10%	6 0%	39
Indo-European languages 🏱	100%	87% 7%	6 0%	54
AAPI languages 🏱	100%	100%	0%	26
Other languages 🏱	100%	86% 7%	7% 0%	14
College grad	100%	94%	0%	1124
Some college	98%	85% 89		185
H.S. or less 🏳	99%	79% 9%	6 0%	68
Upper income	100%	95%	0%	372
Middle income	99%	92%	1%	769
Low income	99%		% 1%	236
Two-parent families	1000/	93%	0%	390
Single-parent families	100%			47
Couples	100% 99%	91% 93%	0%	460
Singles			% 1%	304
Singles	99%	00/0 0	70 170	501
Not working	99%	92%	1%	566
Working in-person only	99%	93%	0%	462
Remote only	100%	91%	0%	228
Hybrid	100%	95%	0%	121
COVID cautious	99%	94%	0%	417
COVID comfortable	99%	91%	1%	960

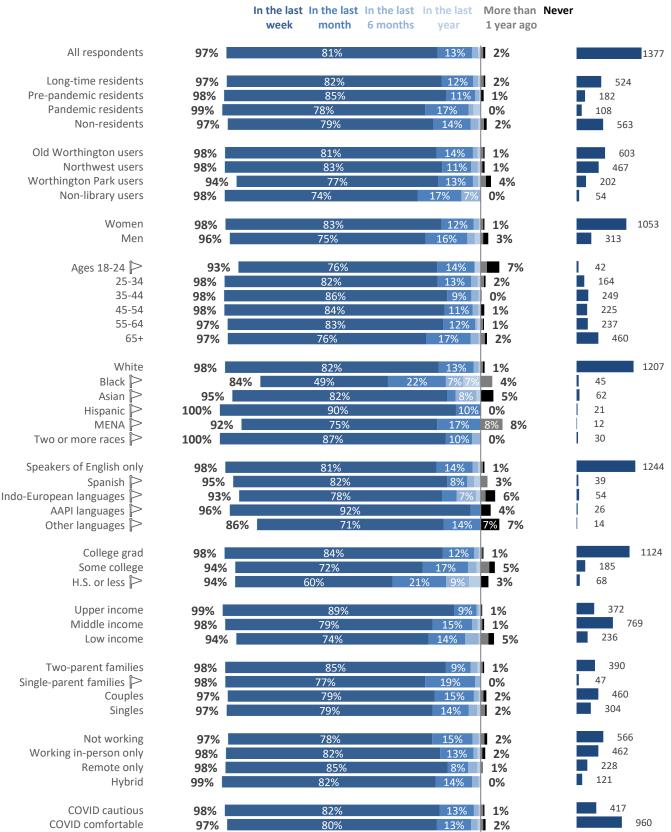
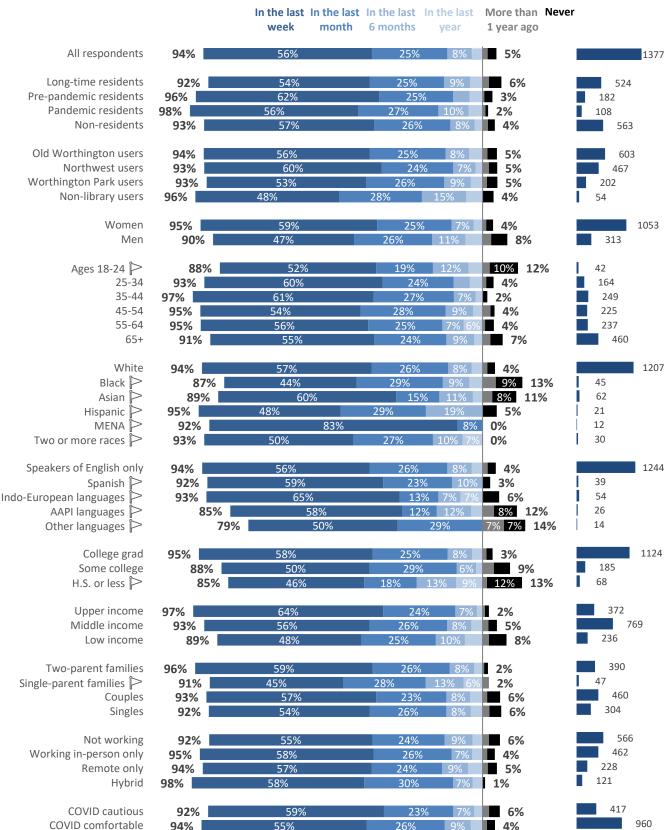


Figure 44. When was the most recent time you... searched online for programs, events or activities?

rigure 44. When was the	mostrecent	•	t in the last in the last		
		week month	6 months year	1 year ago	
All respondents	95%	67%	19% 6%	4%	1377
Anrespondents	55/0		1376 076	470	1377
Long-time residents		66%	20% 6%	4%	524
Pre-pandemic residents		76%	15%	3%	182
Pandemic residents Non-residents		66%	22% 7%	1%	108
Non-residents	94%	64%	20% 7%	4%	563
Old Worthington users		67%	20% 7%	3%	603
Northwest users	31/0	67%	18%	4%	467
Worthington Park users		68%	20%	4%	202
Non-library users	94%	50%	31% 11%	6%	54
Women	95%	67%	19% 6%	4%	1053
Men	96%	67%	20%	∎ 3%	313
Ages 18-24 🏱	93%	60%	24% 7%	7%	42
25-34		61%	22% 9%	2%	164
35-44		76%	16%	2%	249
45-54		69%	18% 8%	4%	225
55-64	96%	71%	17%	3%	237
65+	94%	61%	22% 7%	5%	460
White	96%	67%	20% 6%	3%	1207
Black 🏱			18% 13% 7%	11% 13%	45
Asian Þ	97%	69%	18% 6%	3%	62
Hispanic 🏱	95%	52%	33% 10%		21
Mena 🏱		67%	17% 8% 8%	0%	12
Two or more races 🏱	97%	83%	10%	3%	30
Speakers of English only	95%	66%	20% 6%	4%	1244
Spanish 🏱	97%	69%	15% 13%	3%	39
Indo-European languages 🏳	94%	70%	9% 9%	6%	54
AAPI languages 🏱	100%	88%	8%	0%	26
Other languages 🏱	93%	71%	14% 7%	7% 7%	14
College grad	97%	69%	20% 6%	2%	1124
Some college	88%	59%	20%	6% 11%	185
H.S. or less 🏱	87%	47%	13% 13% 13%	9%	68
Upper income	98%	76%	15%	2%	372
Middle income		66%	21%	3%	769
Low income	90%	55%	22% 11%	6% 8%	236
Two-parent families	98%	77%	16%	2%	390
Single-parent families	96%	68%	13% 13%	0%	47
Couples		64%	21% 7%	4%	460
Singles		58%	24% 8%	7%	304
Not working	94%	65%	20%	5%	566
Working in-person only		65%	21% 9%	3%	462
Remote only		71%	16%	3%	228
Hybrid		73%	20%	2%	121
COVID cautious	96%	69%	19% 7%	4%	417
COVID cautious COVID comfortable		66%	20% 6%	4%	960
			2070 076		

Figure 45. When was the most recent time you... talked to family, friends or neighbors to get information or recommendations?



AB-46

In the last In the last In the last In the last More than Never week month 6 months year 1 year ago All respondents 92% 71% 7% 1377 17% Long-time residents 90% 70% 8% 524 17% Pre-pandemic residents 95% 75% 19% 5% 182 Pandemic residents 73% 3% 96% 19% 108 Non-residents 92% 71% 17% 7% 563 Old Worthington users 90% 73% 7% 8% 603 15% Northwest users 71% 20% 96% 4% 467 Worthington Park users 202 69% 16% 7% 9% 89% Non-library users 98% 74% 20% 2% 54 L Women 92% 72% 17% 7% 1053 Men 6% 7% 92% 70% 18% 313 Ages 18-24 🏱 88% 55% 21% 7% 10% 42 7% 25-34 98% 80% 14% 1% 164 35-44 97% 80% 15% 2% 249 45-54 96% 75% 17% 4% 225 55-64 65% 7% 8% 237 89% 21% 65+ 66% 87% 10% 12% 460 17% White 1207 92% 71% 7% 18% _ Black 🏱 51% 45 84% 229 9% Asian Þ 95% 81% 3% 62 Hispanic 🏱 90% 86% 5% 21 MENA 🏷 58% 12 83% 25% 8% 8% Two or more races 🏱 73% 7% 30 90% 17% 7% I Speakers of English only 1244 71% 18% 7% 92% 39 Spanish 🟱 87% 77% 8% 10% Indo-European languages L 54 87% 74% 9% 7% 11% AAPI languages 🏱 96% 85% 4% 26 8% Other languages 🏱 100% 79% 21% 0% 14 College grad 93% 74% 1124 5% 16% Some college 65% 185 88% 19% 10% 11% H.S. or less 🏱 68 81% 49% 13% 18% Upper income 372 95% 78% 14% 4% 769 Middle income 72% 93% 18% 5% 236 Low income 59% 13% 16% 82% 19% 390 Two-parent families 98% 77% 17% 2% Single-parent families 🏱 47 66% 19% 6% 11% 85% Couples 69% 7% 7% 460 91% 18% 304 Singles 88% 69% 16% 9% 11% 566 Not working 88% 65% 19% 9% 11% 462 Working in-person only 94% 74% 16% 5% 228 Remote only 96% 77% 15% 4% 121 Hybrid 79% 15% 1% 99% COVID cautious 91% 72% 417 15% 7% 960 COVID comfortable 92% 71% 7%

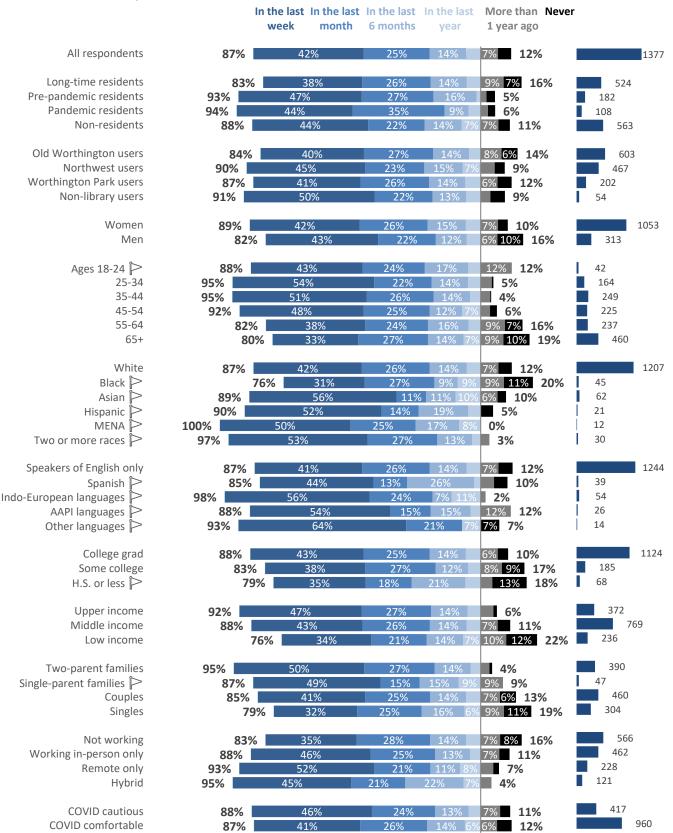
Figure 46. When was the most recent time you... used an online account to pay bills (such as bank, credit card, utility)?

		n the last In the la	st In the last In	the last l	More than Neve	er	
		week month			1 year ago		
All respondents	90%	53%	21%	11%	9%		1377
Airrespondents	50%	5570	21/0	11/0	576		13//
Long-time residents	88%	52%	21%	10%	7% 10%	524	
Pre-pandemic residents	91%	52%	22%	12%	7%	182	
Pandemic residents	93%	53%	23%	12%	6%	108	
Non-residents	90%	55%	20%	11%	8%	563	
Old Worthington users	89%	50%	22%	13%	6% 10%	603	
Northwest users	91%	58%	20%	9%	7%	467	
Worthington Park users	85%	50%	20%	7% 8%	7% 12%	202	
Non-library users	91%	52%	17%	15% 7%	7%	54	
Women	91%	56%	20%	11%	8%		1053
Men	86%	45%		10% 9%	8% 13%	313	
Ages 18-24 🏳	90%	60%	219		7% 10%	42	
25-34	92%	59%	16%	13%	6%	164	
35-44	92%	56%	18%	12%	6%	249	
45-54	90%	52%	21%	12%	10%	225	
55-64 65+	88%	52%	19%	11% 6%	9%	237 460	
+60	88%	50%	25%	8%	8% 11%	460	
White	90%	54%	21%	10%	8%		1207
Black 🏱			2% 11%		7% 16% 22%		
Asian 🏱	90%	45%		16% 6%	10%	62	
Hispanic 🏱	90%	67%		4% 10%	10%	21	
MENA 🏱	100%	50%	17% 25%		0%	12 30	
Two or more races 🏱	90%	60%	13%	13%	3%	30	
Speakers of English only	90%	53%	21%	11%	9%		1244
Spanish Þ	85%	46%	21%	15%	10% 13%	39	
Indo-European languages 🏱	94%	56%	24%	9%	4%	54	
AAPI languages 🏳	81%	6 50%	15%	15%	12% 15%	26	
Other languages 🏱	79	% 50%	5 21	.% 7% 7	7% 14% 21%	1 4	
College grad	91%	54%	21%	11%	7%		1124
Some college	84%	51%	21%	7%	10% 15%	185	
H.S. or less 🏳	81%	4 6%	18%	12%	15% 18%	68	
Upper income	94%	57%	23%	10%	5%	372	
Middle income	90%	54%	20%	11%	8%	76	69
Low income	819		19%		7% 10% 17%	236	
Two-parent families	0.20/		19%	120/	6%	390	
Single-parent families	92% 8 5%	<u>55%</u> 55%	19%	12% 11% 6	5% 11%	47	
	90%	58%	18%	9%	8%	460	
Singles	85%	45%	25%	11%	10% 14%	304	
Singles	03/0	+370	23/0	11/0	1076 1478		
Not working	87%	50%	24%	8%	8% 11%	566	
Working in-person only	89%	55%	19%	11%	9%	462	
Remote only	93%	57%	18%	13%	6%	228	
Hybrid	96%	52%	18% 1	8% 7%	3%	121	
COVID cautious	93%	59%	21%	8%	6%	417	
COVID comfortable	88%	51%	21%	12%	10%		960
				-			

AB-48

Figure 48. When was the most recent time you... viewed TV or movies or listened to music via a subscription service or after purchasing online (such as Netflix, Hulu, Amazon, iTunes, Spotify, etc.)?

		the last In the last In the la week month 6 mont		More than Never 1 year ago	
All respondents	88%	75%	7%	9% 11%	1377
Long-time residents	87%	72%	8%	8% 11%	524
Pre-pandemic residents	93%	84%		6%	182
Pandemic residents	96%	90%		4%	108
Non-residents	85%	71%	8%	11% 14%	563
Old Worthington users	86%	74%	7%	9% 12%	603
Northwest users	90%	77%	7%	7% 9%	467
Worthington Park users	86%	73%	8%	<u>10%</u> 12%	202
Non-library users	93%	70%	9% 11%	6%	54
Women	88%	75%	8%	8% 11%	1053
Men	86%	72%	6%	10% 12%	313
Ages 18-24 Þ	90%	79%	10%	7% 7%	42
25-34	98%	93%	1070	1%	164
35-44	97%	87%		3%	249
45-54	92%	80%	7%	6%	225
55-64	84%	70%	8%	10% 13%	237
65+	78%		10%	17% 21%	460
White	87%	75%	7%	9% 11%	1207
Black 🏱	80%	56%	9% 9% 7%	13% 16%	45
Asian 🏱	94%	77%	6% 6%	6%	62
Hispanic 🏱	90%	76%		10% 10%	21
	92%	83%	8%	0%	12
Two or more races	93%	80%	10%	0%	30
Speakers of English only	070/	750/	00/	00/ 110/	1244
	87%	75%	8%	9% 11%	39
Spanish 🏱 Indo-European languages 🏱	85% 89%	<u> </u>	10%	10% 13% 7% 9%	54
	92%	88%	_	8% 8%	26
Other languages P	100%	79%	14% 7%	0%	14
College grad	000/	700/	00/	70/ 100/	1124
Some college	89%	76%	8%	7% 10%	185
H.S. or less	85%	70% 62%	8% 10%	12% 14% 21% 22%	
		02/0	10/0		
Upper income	96%	82%	8%	4%	372
Middle income	89%	77%	7%	8% 10%	769
Low income	7	71% 55%	8%	22% 25 %	236
Two-parent families	96%	86%		3%	390
Single-parent families 🏱	91%	81%	6%	6%	47
Couples	90%	77%	9%	7% 9%	460
Singles	7	3% 59%	8%	21% 24%	304
Not working	82%	67%	9%	13% 16%	566
Working in-person only	92%	79%		6% 7%	462
Remote only	90%	80%		9%	228
Hybrid	93%	83%		4%	121
COVID cautious	86%	73%	6%	9% 13%	417
COVID cautious COVID comfortable		73% 75%			960
COVID CONTOLIABLE	88%	/5%	8%	8% 10%	500



AB-50

Figure 50. When was the most recent time you... spent more than 30 minutes at a book store, coffee shop, mall, coworking space or other business?

5.1		he last In the veek mon	last In the last th 6 months	In the last year	More than Never 1 year ago	
All respondents	84%	33%	28%	15% 7%	12% 15%	1377
Long-time residents Pre-pandemic residents Pandemic residents Non-residents	81% 86% 90% 84%	29% 32% 37% 35%	28% 29% 36% 27%		14% 18% 9% 12% 8% 9% 11% 15%	524 182 108 563
Old Worthington users Northwest users Worthington Park users Non-library users	84% 83% 85% 78%	29% 36% 34% 26%	31% 24% 28% 31%	15% 7% 15% 7% 15%	11% 15% 11% 15% 13% 15% 17% 22%	603 467 202 54
Women Men	85% 77%	33% 31%	30% 23%	15% 8% 18%	10% 13% 16% 21%	1053 313
Ages 18-24 25-34 35-44 45-54 55-64 65+	95% 91% 86% 88% 84% 76%	48% 43% 35% 34% 34% 25%	33% 29% 28% 34% 30% 24%	17% 6%	2% 8% 9% 12% 13% 9% 11% 12% 15% 15% 8% 22%	42 164 249 225 237 460
White Black Asian Hispanic MENA Two or more races	83% 76% 87% 86% 92% 93%	31% 36% 44% 33% 42% 43%	29% 20% 23% 48% 33% 23%	17%	12% 15% 18% 22% 11% 11% 14% 14% 8% 8% 7% 7%	1207 45 62 21 12 30
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	83% 79% 81% 96% 86%	32% 33% 33% 65% 43%	28% 419 31% 1 369	17% .9% 8%	12% 15% 13% 18% 17% 17% 4% 7%	1244 39 54 26 14
College grad Some college H.S. or less 🏱	85% 78% 81%	32% 35% 35%	30% 23% 15% 18	16% 7% 13% 7% 8% 13%	11% 14% 14% 20% 13% 19%	1124 185 68
Upper income Middle income Low income	87% 84% 76%	31% 33% 35%	35% 26% 25%		10% 12% 11% 15% 16% 6% 22%	372 769 236
Two-parent families Single-parent families ▷ Couples Singles	87% 87% 83% 77%	35% 47% 28% 33%	32% 23% 29% 23%		11% 12% 13% 13% 12% 16% 14% 7% 21%	390 47 460 304
Not working Working in-person only Remote only Hybrid	77% 88% 87% 93%	28% 36% 33% 38%	25% 29% 33% 32%	14% 7%	15% 7% 21% 9% 11% 12% 13% 7% 7%	566 462 228 121
COVID cautious COVID comfortable	82% 84%	29% 34%	29% 28%	16% 8% 15% 7%	13% 16% 11% 15%	417 960

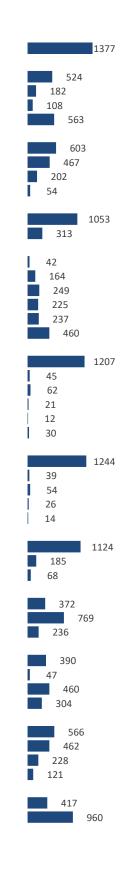
Figure 51. When was the most recent time you... purchased item(s) online for curbside or in-store pick up?

rigure Si. When was the		In the last In th	e last In the	ast In the	e last	More than Never	
All respondents	78%	week mo	onth 6 mon	ths ye	ear 8%	1 year ago	1377
, in respondentes	70/0	5270	1370	1370	070	10/0 11/0 21/0	1377
Long-time residents	77%	30%	18%	20%	9%	10% 12% 22%	524
Pre-pandemic residents	85%	38%	24%			8% 7% 14%	182
Pandemic residents Non-residents	86% 75%	44% 28%	20% 19%	<u>18%</u> 19%	9%	8% 14% 12% 12% 24%	108
NOTHESIGEIIUS	10%	2070	1970	1970	970		563
Old Worthington users	77%	31%	19%	18%	8%	11% 11% 22%	603
Northwest users	78%	32%	19%	19%	7%	10% 11% 22%	467
Worthington Park users	80%	30%	23%	17%	9%	9% 10% 20%	202
Non-library users	81%	30% 7	7% 30%		15%	7% 11% 19%	54
Women	79%	32%	20%	18%	8%	10% 10% 20%	1053
Men	75%	31%	15%	19%	9%	11% 14% 25%	
							_
Ages 18-24 🏱		57% 24%	17%	17%	10%	14% 10% 24%	_
25-34	86%	38%	18%	24%		7% 7% 14%	164
35-44 45-54		46%	26%	17%	6%	5%	249
45-54 55-64	82% 7 6%	35% 27%	19% 19%	<u>18%</u> 19%	11%	11% 7% 18% 8% 15% 23%	225 237
65+		57% 22%	17%	18%	9%	15% 17% 25%	460
			1770	10/0	370	1370 1770 1	
White	77%	31%	19%	19%	9%	11% 11% 22%	1207
Black 🌔	719		22%	16%	9%	13% 16% 2 9%	
Asian	84%	47%	13%			11% 16%	62
Hispanic 🏱 MENA 🏱	90% 92%	38% 42%	24% 25%	24% 17%	00/	10% 10% 8% 8%	21
Two or more races	87%	42%	25%	13%	_	7%	30
	0770	1070	2770	10/10	, ,,,,		
Speakers of English only	77%	31%	19%	19%	9%	11% 11% 22%	1244
Spanish Þ	87%	33%	23%	18%	13%	<u>10%</u> 10%	39
Indo-European languages	91%	43%	19%	22%	7%	7% 9%	54
AAPI languages Other languages →	77%	<u>46%</u> 36%		15% 12 6%	2% 7%	8% 12% 19% 14% 7% 21%	26 14
	79%	3078	-	0070	/ /0		1 1
College grad	81%	32%	21%	19%	9%	10% 9% 19%	1124
Some college	69	9% 29%	13%	18%	9%	14% 18% 31 <mark>%</mark>	185
H.S. or less 🏱		63% 3	1% 1	.5% 129	%	7% 25% 32%	68
Upper income	970/	40%	1.00/	19%	100/	70/ 130/	372
Middle income	87% 78%	30%	18% 20%	19%	10%	7% 12% 11% 10% 21%	769
Low income		65% 23%		17%	7%	13% 22%	236
Two-parent families	90%	43%	23%	16%	8%	9%	390
Single-parent families 🏱	85%	40%	21%	13%	11%	6% 11%	47
Couples	75%	27%	17%	21%	10%	<u>13%</u> 12% 25%	460
Singles		64% 21%	17%	18%	8%	15% 19% 5%	304
Not working	719	% 26%	18%	19%	8%	13% 14% 28%	566
Working in-person only	80%	34%	20%	18%	8%	9% 10% 19%	462
Remote only	86%	39%	17%	18%	11%	7% 7% 14%	228
Hybrid	88%	33%	26%	22%		7% 12%	121
<u></u>			0001				417
COVID cautious COVID comfortable	82%	32%	23%	20%	7%	<u>9% 8% 17%</u>	417
COVID CONIDITADIE	76%	31%	18%	18%	- 9%	<u>11%</u> 12% 23%	

AB-52

Figure 52. When was the most recent time you... attended a program or event at a community center, park, museum or other similar location?

	In the last week		ne last in the last conths year	More than Never 1 year ago
All respondents	77%	18% 26%	23% 11%	16% 20%
Long-time residents Pre-pandemic residents Pandemic residents Non-residents	76% 85% 19 85% 19 75%		22% 12% 24% 9% 30% 11% 22% 11%	18% 23% 10% 15% 10% 14% 16% 21%
Old Worthington users Northwest users Worthington Park users Non-library users Women	79% 77% 76% 74% 79%	18% 29% 16% 23% 19% 22% 7% 28% 19% 27%	22% 9% 23% 14% 23% 12% 30% 9% 23% 11%	14% 19% 16% 21% 17% 20% 20% 24% 15% 19%
Ages 18-24 🏱 25-34	73%	13% 23%	25% 11% 25% 12% 29% 14% 30% 9%	16% 7% 24%
25-54 35-44 45-54 55-64 65+	88% 24 79%	% 32% 16% 27% 15% 23%	22% 9% 21% 15% 30% 9%	15% 20% 9% 10% 16% 19% 15% 20% 19% 7%
White Black Asian Hispanic MENA Two or more races	(17% 26% 52% 16% 1 6% 19% 48% 48% 42% 13% 27%	23% 11% 18% 22% 7% 27% 13% 24% 17% 8% 23% 10%	16% 20% 13% 13% 27% 11% 15% 14% 14% 0% 20% 7%
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	77% 90% 15% 70% 81% 71%	17% 26% 33% 26% 19% 23% 21% 21%	23% 11% 33% 8% 17% 19% 9% 23% 15% 29% 21%	16% 20% 8% 8% 22% 28% 15% 15% 7% 14% 21%
College grad Some college H.S. or less 🏱	69%	18% 27% 616% 219 21% 13% 129		15% 18% 18% 9% 27% 21% 13% 34%
Upper income Middle income Low income		0% 29% 18% 26% 14% 21%	25% 10% 21% 12% 25% 10%	12% 15% 16% 21% 19% 9%
Two-parent families Single-parent families 冷 Couples Singles	89% 19%	25% 27% 21% 14% 27% 16% 23%	28% 21% 23% 11%	13% 14% 6% 9% 17% 22% 18% 7% 26%
Not working Working in-person only Remote only Hybrid		18% 25% 17% 26% 18% 24% 31%	20% 11% 25% 11% 24% 13% 30% 9%	17% 7% 24% 16% 20% 15% 17% 9% 11%
COVID cautious COVID comfortable	78% 77%	19% 28% 17% 25%	20% 11% 24% 11%	18% 21% 15% 20%



· · · · · · · · · · · · · · · · · · ·	In the la		the last in the last months year	More than Never 1 year ago	
All respondents	73%	48%	13% 7%	8% 15% 23%	1377
Long time residents	700/	F 20/	140/ 00/	00/ 100/ 000/	524
Long-time residents	76%	52%	14% 6%	<u>8% 12%</u> 20%	524
Pre-pandemic residents Pandemic residents	74%	50%		<u>8% 13% 21%</u>	182
Non-residents	72%	44%		<u>7% 18% 25%</u>	
Non-residents	71%	44%	14% 7%	<u>9% 17% 26%</u>	563
Old Worthington users	78%	54%	12% 7%	8% 10% 18%	603
Northwest users	70%	44%	14%	10% 17% 27%	467
Worthington Park users	69%	40%	16% 8%	6% 22% 28%	202
Non-library users	76%	39%	17% 15%	9% 11% 20%	54
Women	72%	46%	14% 8%	9% 15% 23%	1053
Men	77%	56%	11%	8% 13% 21%	313
Ages 18-24 🏱	57		21% 12%	10% 29%	42
25-34	69%	40%	14% 7% 9%	7% 19% 26%	_
35-44	65%	40%	12% 8%	15% 13% 28%	249
45-54	79%	53%	14% 9%	7% 11% 18%	225
55-64	75%	49%	12% 7% 7%	9% 14% 23%	237
65+	77%	55%	13%	15% 21%	460
White	75%	50%	13% 7%	8% 14% 22%	1207
Black 🏱		51% 18%	18% 11%	11% 24%	45
Asian Þ	68%	47%	10% 6%	8% 23% 31.%	62
Hispanic Þ	67%	33%	19% 10%	10% 24% 33%	21
mena 🏱		50% 25%	17% 8%	17% 33%	12
Two or more races 🏱	67%	40%	17% 7%	7% 13% 20%	30
Speakers of English only	74%	49%	13% 7%	9% 14% 23%	1244
Spanish Þ	62%	33%	21%	8% 21% 28%	39
Indo-European languages 🏱	74%	50%	7% 11%	19% 24%	54
AAPI languages 🏱	73%	50%	8% 8% 8%	8% 15% 23%	26
Other languages Þ		43% 2	1% 14% 7%	7% 36%	14
College grad	76%	51%	13% 7%	8% 13% 21%	1124
Some college	65%	39%	12% 9%	9% 21% 30%	185
H.S. or less 🏳		51% 26%	18%	12% 29%	68
Upper income	82%	60%	12% 7%	_9% 7% 16%	372
Middle income	73%	47%	14% 7%	8% 14% 22%	769
Low income	59%		13% 8%	9% 27%	236
					200
Two-parent families	71%	46%	13% 8%	10% 14% 24%	390
Single-parent families 🏱	77%	53%	13% 6%	13% 6% 19%	47
Couples	80%	54%	14% 6%	7% 12% 19%	460
Singles	68%	44%	13% 8%	7% 21% 28%	304
Not working	75%	50%	14% 7%	7% 16% 23%	566
Working in-person only	69%	43%	13% 7%	10% 16% 26%	462
Remote only	76%	53%	12%	8% 12% 20%	228
Hybrid	78%	50%	12% 8% 7%	9% 8% 17%	121
COVID cautious	76%	53%	13% 6%	6% 14% 20%	417
COVID comfortable	72%	46%	14% 7%	9% 15% 24%	960
	, 2, 0		2 170 770		

In the last In the last In the last In the last More than Never week month 6 months year 1 year ago All respondents 72% 10% 17% 26% 1377 33% 20% Long-time residents 67% 20% 10% 30% 524 27% 20% Pre-pandemic residents 78% 36% 24% 10% 11% 21% 182 Pandemic residents 25% 84% 40% 6% **7% 14%** 108 Non-residents 71% 35% 18% 10% 17% 26% 563 Old Worthington users 71% 32% 603 27% 18% 17% Northwest users 33% 19% 71% 16% 26% 467 Worthington Park users 35% 202 24% 18% 24% 74% 6% Non-library users 22% 13% **9% 22%** 54 78% Women 72% 31% 9% 17% 26% 1053 21% Men 71% 35% 18% 11% 16% 27% 313 Ages 18-24 **93%** 52% 24% 7% 42 25-34 85% 45% 19% 10% 13% 164 35-44 82% 39% 20% 249 11% 16% 45-54 82% 40% 24% 12% 6% **10% 16%** 225 55-64 237 71% 33% 22% 11% 15% 26% 65+ 55% 19% 17% 43% 460 33% White 1207 71% 31% 20% 17% **27**% 10% 13% 7 Black 🏱 69% 45 36% 11% 13% 24% 18% Asian Þ 39% 23% 62 76% 23% 18% Hispanic 🏱 90% 24% 52% 10% 10% 21 MENA 🏷 12 75% 42% 25% 17% 8% 25% 8% Two or more races 🏱 30 87% 7% 7% 13% Speakers of English only 1244 71% 31% 20% 139 10% 17% 27% Spanish 🏱 Indo-European languages 🏳 54% 39 82% 18% 10% 15% 54 65% 37% 17% 24% I 33% AAPI languages 88% 42% 8% 12% 26 Other languages 🏱 86% 14% **14%** 14 College grad 1124 73% 34% 20% 10% 15% 25% Some college 185 64% 28% 19% 10% 34% 23% H.S. or less 🏱 68 69% 26% 29% 24% 16% Upper income 372 80% 35% 8% 11% 19% 24% 769 Middle income 71% 31% 10% 17% 27% 236 Low income 62% 23% 33% 11% 390 Two-parent families <u>40</u>% 84% 22% 7% 7% 14% 47 Single-parent families 🏱 43% 13% **15%** 83% 21% Couples 20% 11% 19% 460 67% 27% 30% 304 Singles 58% 26% 10% 30% 39% 566 Not working 60% 23% 18% 27% 37% 462 Working in-person only 79% 39% 22% 9% 11% 20% 228 Remote only 80% 39% 10% 10% 19% 20% 121 Hybrid 85% 40% 7% 12% 21% COVID cautious 30% 11% 18% 29% 417 69% 18% 12% 960 COVID comfortable 73% 33% 21% 9% 16% 25%

Figure 54. When was the most recent time you... connected to wireless network at a store, coffee shop or other business?

Figure 55. When was the most recent time you... shopped in person for books, movies, music or videogames at a book store, videogame store or other store?

	In the last in the		st In the last	More than Never	
		nth 6 mont		1 year ago	
All respondents	71% 17	/% 23%	21% 11%	24% 28%	1377
Long-time residents	68% 1	.6% 21%	22% 10%	27% 31%	524
Pre-pandemic residents	73% 14%		21% 10%	20% 26%	182
Pandemic residents	81% 20%	29%	17% 15%	17% 18%	108
Non-residents	72% 18	22%	21% 11%	23% 27%	563
Old Worthington users	69% 1	5% 24%	18% 12%	27% 31%	603
Northwest users	74% 189		24% 9%	20% 24%	467
Worthington Park users		2% 19%	21% 9%	23% 27%	202
Non-library users	65%	11% 17%	24% 13%	28% 7% 35%	54
Women	72% 17		21% 11%	23% 27%	1053
Men	67%	17% 24%	18% 9%	26% 32%	313
Ages 18-24 🏱	88% 21%	33%	29%	7% 12%	42
25-34	82% 24%	24%	22% 11%	16% 18%	164
35-44	72% 13%		26% 12%	24% 26%	249
45-54	76% 20%		21% 8%	21% 24%	225
55-64 65+	72% 18	22% 22% 20%	21% 11% 17% 12%	23% 28% 29% 7% 36%	237 460
0.54	63%	14% 20%	1770 1270	29% <mark>7% 36%</mark>	400
White Black 🏱	71% 16		21% 10% 8% 11% 9%	24% 28% 18% 16% 33%	45
Asian	64% 69%	27% 1 23% 16%	11% 9% 21% 10%	18% 16% 33% 24% 6% 31%	62
Hispanic		23% 10% 9% 19%	21% 10%	5%	21
	92% 25%		2370	8% 8%	12
Two or more races 🏱	83% 27%	23%	23% 10%	17% 17%	30
Speakers of English only	71% 16	5% 23%	21% 11%	24% 28%	1244
Speakers of English only Spanish P	71% 16			24% 28%	39
Indo-European languages 🏱	80% 19%	22%	26% 13%	19% 19%	54
		3% 15%	27% 8%	19% 8% 27%	26
Other languages	79% 21%	36%	14% 7%	7% 14% 21%	14
College grad	72 % 17	% 24%	21% 10%	23% 27%	1124
Some college		18% 21%	19% 10%	23% 8% 31%	185
H.S. or less 🏳	68% 1	3% 15%	24% 16%	26% 32%	68
Upper income	74% 16%	6 25%	21% 11%	24% 26%	372
Middle income	72% 18	23%	21% 11%	23% 27%	769
Low income	66%	17% 19%	20% 11%	25% 8% 33%	236
Two-parent families	75% 18%	6 22%	24% 11%	23% 24%	390
Single-parent families 🏱	77% 21%		26% 13%	19% 21%	47
Couples		6% 24%	18% 12%	26% 30%	460
Singles	65%	15% 20%	21% 9%	26% 8% 34%	304
Not working	65%	16% 22%	16% 12%	27% 7% 34%	566
Working in-person only	76% 20%		23% 10%	21% 24%	462
Remote only	76% 15%	25%	25% 11%	21% 24%	121
Hybrid	75% 16%	23%	27% 9%	22% 23%	
COVID cautious	73% 17	% 24%	22% 9%	24% 27%	417
COVID comfortable	71% 17	7% 22%	21% 11%	24% 28%	960

Figure 56. When was the most recent time you... volunteered in the community?

Figure 56. When was the r	nost recent time you	volunteered	d in the c	community	<i>!</i> ?	
	In the last In the last In	n the last In t	the last	More than	Never	
	week month	6 months	year	1 year ago		
All respondents	60% 21%	6 14% 15	<u>%</u> 10%	30%	8% 38%	1377
Long-time residents	60% 259	% 15% 1	L2% 8%	30%	7% 37%	524
Pre-pandemic residents	63% 21%	13% 16%	5 13%	26%	8% 34 %	182
Pandemic residents	62% 15%	13% 20%	14%	30%	7% 37%	108
Non-residents	57% 189		% 10%	31%	9% 39%	563
Non residents	5770 107		10/0	31/0	570 3370	505
Old Worthington usors	C19/ 220/		5% 10%	200/	70/ 200/	603
Old Worthington users	61% 23%			28%	7% 36%	
Northwest users	59% 20%			29%	9% 38%	467
Worthington Park users	61% 19%	12% 18%	6 12%	29%	8% 38%	202
Non-library users	50%	19% 9% 1	3% 9%	33%	13% 46%	54
Women	62% 22%	14% 15	5% 10%	29%	7% 36%	1053
Men	53% 1	7% 11% 14	% 11%	31%	12% 43%	313
Ages 18-24 🏱	67% 12% 149	% 26%	14%	24% 7	% 31%	42
25-34		9% 10% 17%	% 11%	45%		164
35-44		15% 21%	1 20/		30%	249
			1270			
45-54	66% 18%	17% 18%			6% 33%	225
55-64	62% 27%		3% 9%		5% 32%	237
65+	55%	25% 13%	10% 7%	31%	12% 42%	460
White	60% 21%	6 1 4% 15	5% 10%	30%	7% 37%	1207
Black 🏱	51%	18% 16%	5 13%	24%	20% 44%	45
Asian 칟	55% 18	3% 10% 15%	6 13%	32%	8% 40%	62
Hispanic 🏱		10%10% 14		38%	14% 52%	21
MENA P			7% 8%	25%	17% 42%	12
<u> </u>		33% 17 [°]			17/2 42/8 0%	30
Two or more races 🏳	80% 20% 3	53% 1/	% 10%	1/%	J %	50
Speakers of English only	CO 9/ 210/		0/ 100/	200/	70/ 270/	1244
Speakers of English only	60% 21%			30%	7% 37%	
Spanish 🏱	56% 159			31%	10% 41%	39
Indo-European languages 🏱	50%	17% 17%	11%	33%	15% 48%	54
AAPI languages 🏳	62% 279	% <mark>8%</mark> 15%	% 12%	27%	8% 35%	26
Other languages 🏱	50%	14% <mark>7%</mark> 21	.% 7%	14%	36% 50%	14
College grad	64% 22%	15% 16	% 10%	28%	34%	1124
Some college	43%	15% 7% 10	0% 11%	37%	16% 54%	185
H.S. or less 🌔		12% 12% 1	10% 9%	34%	21% 54%	68
	10/0			01/0	01/0	
Upper income	67% 24%	17% 20	0%	28%	31%	372
Middle income			% 11%		8% 38%	769
	59% 20%			30%		236
Low income	49%	19% 8% 11	.% 12%	31%	15% 45%	230
				0.404	200/	200
Two-parent families	70% 21%	17% 21%		24%	29%	390
Single-parent families 🏱	66% 17%	17% 23%	6 9%	21% 9%	30%	47
Couples	54% 2	2 <mark>2% 11%</mark> 1	L3% 8%	35%	7% 42%	460
Singles	55% 2	2% 13% 1	10% 9%	29%	13% 41%	304
-						
Not working	58% 2	.9% 11%	11% 7%	29%	11% 40%	566
Working in-person only	60% 15%			28%	8% 36%	462
Remote only	60% 16%			33%	36%	228
			12%			121
Hybrid	65% 13% 1	.770 23%	12%	30%	35%	
				200/	60/ 430/	417
COVID cautious			<u>6% 8%</u>	36%	<u>6%</u> 42%	960
COVID comfortable	62% 22%	14% 15	% 11%	27%	9% 36%	900

Figure 57. When was the most recent time you... took children to a playground, park, museum, play café or other similar location?

Similar location		
	In the last In the last In the last More than Never week month 6 months year 1 year ago	
All respondents	52% 21% 13% 11% 7% 31% 14% 45%	1377
Long-time residents Pre-pandemic residents	48% 16% 12% 12% 8% 37% 13% 50% 69% 40% 17% 9% 20% 9% 30%	524
Pandemic residents Non-residents	69% 43% 17% 5% 20% 30% 69% 43% 17% 6% 15% 13% 28% 48% 16% 12% 12% 8% 31% 18% 49%	108
Old Worthington users Northwest users Worthington Park users	51% 21% 13% 11% 31% 14% 46% 57% 23% 12% 14% 8% 28% 14% 41% 50% 23% 13% 8% 34% 14% 48%	603 467 202
Non-library users	43% 11% 15% 11% 33% 22% 56%	54
Women Men	54% 23% 12% 11% 7% 30% 13% 43% 47% 16% 14% 10% 7% 34% 18% 51%	1053 313
Ages 18-24 25-34 35-44 45-54 55-64	43% 7% 17% 19% 21% 31% 52% 59% 30% 10% 12% 7% 15% 23% 38% 86% 52% 20% 10% 7% 12% 48% 18% 17% 7% 38% 12% 51% 35% 11% 7% 00% 48% 13% 61%	42 164 249 225 237
65+	44% 10% 10% 13% 10% 37% 16% 53%	460
White Black Asian Hispanic MENA Two or more races	52% 21% 13% 11% 8% 32% 13% 46% 58% 18% 16% 20% 16% 20% 36% 50% 26% 6% 13% 21% 27% 48% 52% 10% 33% 10% 14% 29% 43% 75% 33% 17% 17% 8% 8% 17% 25% 67% 43% 20% 23% 10% 33%	1207 45 62 21 12 30
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	51% 20% 12% 11% 7% 32% 14% 47% 64% 33% 23% 8% 18% 13% 31% 76% 35% 19% 15% 7% 11% 13% 24% 54% 31% 19% 19% 23% 42% 71% 21% 21% 7% 7% 14% 21%	1244 39 54 26 14
College grad Some college H.S. or Iess 冷	53% 22% 14% 10% 7% 31% 14% 44% 48% 16% 10% 12% 9% 30% 17% 47% 49% 19% 9% 19% 28% 22% 50%	1124 185 68
Upper income Middle income Low income	59% 26% 14% 12% 7% 33% 38% 54% 22% 14% 10% 8% 29% 15% 44% 36% 11% 8% 12% 34% 25% 58%	372 769 236
Two-parent families Single-parent families ▷ Couples Singles	84% 49% 22% 9% 13% 16% 77% 36% 19% 13% 9% 17% 21% 43% 10% 9% 15% 9% 37% 18% 55% 33% 7% 8% 9% 9% 37% 25% 62%	390 47 460 304
Not working Working in-person only Remote only Hybrid	47%16%11%12%8%34%16%50%55%24%14%11%28%13%42%57%25%14%10%8%28%14%42%57%26%12%12%7%28%14%42%	566 462 228 121
COVID cautious COVID comfortable	54% 19% 14% 13% 8% 28% 16% 44% 52% 22% 12% 10% 7% 32% 14% 46%	417 960

Figure 58. When was the most recent time you... posted a question or asked for advice online (such as Facebook, Nextdoor, Quora)?

	In the last In the last week month	In the last In the last 6 months year	More than Never 1 year ago		
All respondents	52% 16%	14% 15% 8%	<u> 12% 31%</u>	43%	1377
Long-time residents Pre-pandemic residents Pandemic residents Non-residents		6% 12% 11% 7% L5% 22% 8% 21% 10% 13% 16% 9%	16% 24%	47% 35% 40% 42%	524 182 108 563
Old Worthington users Northwest users Worthington Park users Non-library users	52% 15% 51% 18% 55% 15% 52% 19%	14% 18% 8%	10% 33% 13% 31% 11% 26% 11% 30%	44% 44% 38% 41%	603 467 202 54
Women Men	52%15%53%20%	14% 15% 8% 13% 13% 7%	12% 31% 11% 32%	43% 43%	1053 313
Ages 18-24 ▷ 25-34 35-44 45-54 55-64 65+	59% 15% 1	10% 14% 15% 23% 7% 8% 20% 9% 19% 16% 8% 10% 10% 11% 15% 10% 10% 6%	12% 25% 15% 29%	43% 38% 3% 38% 44% 52%	42 164 249 225 237 460
White Black Asian Hispanic MENA Two or more races	52% 16% 51% 22 53% 21% 48% 50% 17% 57% 20%	8% 15% 10% 24% 14% 10%	10/0 33/0	43% 40% 45% 48% 42%	1207 45 62 21 12 30
Speakers of English only Spanish Indo-European languages AAPI languages Other languages	52% 16% 46% 1 57% 19% 46% 1 57% 21%	13% 15% 8% 18% 18% 8% 9% 24% 23% 15% 21% 14%	12% 31% 15% 28% 33% 33% 19% 35% 7% 36%	43% 44% 37% % 43%	1244 39 54 26 14
College grad Some college H.S. or less 🏳	52%16%50%18%50%18%		13% 30% 7% 35% 9% 37%	43% 42% 46%	1124 185 68
Upper income Middle income Low income	56% 17% 51% 15% 49% 18		13% 27% 11% 33% 11% 33%	40% 44% 44%	372 769 236
Two-parent families Single-parent families ▷ Couples Singles	65% 18% 18 57% 13% 47% 14% 41%	19% 10% 21% 15% 9% % 12% 13% 8% 15% 8% 11% 7%	10% 21% 31 19% 15% 3 11% 37% 3 12% 40% 40%	% 34% 48% 52%	390 47 460 304
Not working Working in-person only Remote only Hybrid	46% 1 54% 16% 62% 16% 55% 18%	6% 11% 10% 8% 12% 19% 8% 21% 15% 9% 16% 17%	6 8% 40% 13% 28% 14% 21% 17% 23%	48% 41% 35% 40%	566 462 228 121
COVID cautious COVID comfortable	52%17%52%16%	12% 18% 6% 14% 13% 8%	11% 31% 12% 32%	42% 43%	417 960

Figure 59. When was the most recent time you... visited a copy shop to make copies or print photos or documents?

In the la	ast in the last in the last in				documents.
week			year ago		
		,	,		
All respondents	36% 8% 12	.% 10%	46%	16% 62%	1377
Long-time residents	39% 6% 8% 12%	6 12%	47%	12% 59%	524
Pre-pandemic residents		12% 7%	47%	18% 65%	182
Pandemic residents	40% 10% 16		42%	14% 56%	108
Non-residents	33% 7% 11	1% 10%	45%	19% 64%	563
Old Worthington users	38% 9% 139		46%	13% 59%	603
Northwest users Worthington Park users	33% 6% 12 40% 9% 12% 1	2% 10%	<u> </u>	<u>19%</u> 64% 15% 58%	467
Non-library users	40% 9% 12% 1 26% 7%	13%	45%	24% 70%	
		1370	-070	2470 1070	51
Women	36% 8% 12	% 11%	46%	15% 61%	1053
Men	35% 8% 6% 1	1% 9%	47%	17% 64%	313
	200/ 400/	4.00/ 70/	2.40/	oo/	10
Ages 18-24 🏱 25-34	29% <u>10%</u> 40% 7% 10% 11	10% 7% % 12%	24% 3 37%	8% 62% 21% 59%	42 164
35-44		% <u>12%</u> 4% 8%	51%	10% 59%	249
45-54		9% 9%	55%	13% 68%	225
55-64	36% 7% 8% 8%		50%	11% 60%	237
65+	38% 7% 15%	6 11%	42%	18% 60%	460
White		120(70)	48%	<u>15%</u> 63%	1207
Black 🏱 Asian 🏱	1770 2070 070	13% 7% 3% 10%	33% 16 29% 23		45 62
Hispanic		.9%	<u>29%</u> 24 29% 24		21
		25%	42%	17% 58%	12
Two or more races 칟	50% 17% 7% 13%	13%	27% 13%	40%	30
Speakers of English only		10%	47%		1244
Spanish 🏱	44% 10% 10% 10% 43% 9% 9% 11%		<u> </u>	15% 54% % 52%	39 54
Indo-European languages 🏱 AAPI languages 🏱	43% <u>9%</u> 9% 11% 38% 15% 8%		31% 20	0% 52% 19% 58%	26
Other languages	50% 7% 29%	7% 7%	21% 21%	43%	14
College grad	35% 8% 12	2% 10%	48%	15% 62%	1124
Some college	38% 8% 139	6 11%	39%	19% 58%	185
H.S. or less 🏱	32% 9%	12% 7%	34%	28% 62%	68
Upper income	37% 7% 7% 139	% 11%	48%	12% 60%	372
Middle income		2% 9%	47%	16% 64%	769
Low income	39% 7% 9% 119	% 12%	37%	21% 58%	236
Two-parent families	35% 6% 8% 1		48%	14% 62%	390
Single-parent families Couples	36% 11% 11%		49%		47 460
Singles	32% 6% 12 37% 10% 11%	2% 10% 6 13%	<u>50%</u> 40%	15% 65% 19% 60%	304
Singles	JI/0 10/0 11/	<u> </u>	4070		
Not working	38% 7% 14%	6 11%	41%	19% 60%	566
Working in-person only		10% 7%	51%	15% 66%	462
Remote only	36% 8% 9%		51%	10% 61%	228
Hybrid	45% 8% 15%	16%	36%	5% 51%	121
COVID cautious	35% 7% 129	% 11%	46%	15% 61%	417
COVID comfortable		2% 10%	46%	16% 62%	960
		120/0			

or kiosk)?				
In the last In the las	t In the last In the last	More than Never		
week month	6 months year	1 year ago		
	,,	_ / • • • • • • •		
All respondents	14%	56%	26% 82%	1377
, in respondentes	14/0		20/0 02/0	15//
Long-time residents	109/	6.0%		524
-	10%	60%	26% 86%	524
Pre-pandemic residents	14% 7%	60%	24% 84%	182
Pandemic residents	19% 6% 6%	60%	18% 78%	108
Non-residents	17%	50%	28% 78%	563
Old Worthington users	13%	56%	28% 84%	603
Northwest users	13%	57%	26% 82%	467
Worthington Park users	20%	55%	22% 78%	202
Non-library users	15%	56%	22% 78%	54
				-
Women	13%	58%	26% 84%	1053
Men	18%	53%	24% 76%	313
	10/10		24/0 /0/0	515
Ages 18-24 🏱	19% 7% 7%	40%	36% 76%	42
Ages 18-24		59%		164
	20% 7% 7%		16% 74%	-
35-44	20%	61%	15% 76%	249
45-54	20% 8%	59%	18% 77%	225
55-64	11%	58%	26% 84%	237
65+	7%	52%	38% 90%	460
White	13%	58%	25% 84%	1207
Black 🏱	22% 7% 7%	42%	24% 67%	45
Asian 칟	24% 8% 10%	42%	32% 74%	62
Hispanic 🏱	29% 10% 10%		71%	21
MENA 🏱	8% 8%	25% 42%		12
Two or more races	20% 7% 7%	63%	13% 77%	30
	20/0 //0 //0	0370	13/0 11/0	
Speakers of English only	13%	58%	25% 83%	1244
				39
Spanish 🏱	15%	51%	31% 82%	1
Indo-European languages	20% 9%	43%	35% 78%	54
AAPI languages 🏱			23% 65%	26
Other languages 🏱	29% 7% 14% 7%	21% 36%	57%	14
Collogo grad				
College grad	12%	58%	26% 84%	1124
Some college	12% 18% 6%	58% 48%	26% 84% 28% 75%	1124
Some college	18% 6%	48%	28% 75%	185
Some college	18% 6%	48%	28% 75%	185
Some college H.S. or less 🏱	18% 6% 25% 7% 9% 13% 13%	48% 46% 61%	28% 75% 24% 69% 23% 85%	185 68
Some college H.S. or less Upper income	18% 6% 25% 7% 9% 13% 13%	48% 46%	28% 75% 24% 69% 23% 85% 25% 83%	185 68 372
Some college H.S. or less Upper income Middle income	18% 6% 25% 7% 9% 13% 13%	48% 46% 61% 57%	28% 75% 24% 69% 23% 85%	185 68 372 769
Some college H.S. or less Upper income Middle income Low income	18% 6% 25% 7% 9% 13% 13% 18% 18%	48% 46% 61% 57% 44%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76%	185 68 372 769
Some college H.S. or less Upper income Middle income Low income Two-parent families	18% 6% 25% 7% 9% 13% 13% 18% 20% 6%	48% 46% 61% 57% 44% 59%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76%	185 68 372 769 236 390
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families	18% 6% 25% 7% 9% 13% 13% 18% 20% 6% 23% 6% 11%	48% 46% 61% 57% 44% 59% 60%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74%	185 68 372 769 236 390 47
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families Couples	18% 6% 25% 7% 9% 13% 13% 18% 20% 6% 23% 6% 11% 9%	48% 46% 57% 44% 59% 60% 59%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87%	185 68 372 769 236 390 47 460
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families	18% 6% 25% 7% 9% 13% 13% 18% 20% 6% 23% 6% 11%	48% 46% 61% 57% 44% 59% 60%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74%	185 68 372 769 236 390 47
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families Couples Singles	18% 6% 25% 7% 9% 13% 13% 18% 6% 20% 6% 23% 6% 12% 12%	48% 46% 57% 44% 59% 60% 59% 47%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87% 36% 83%	185 68 372 769 236 390 47 47 460 304
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families Couples Singles Not working	18% 6% 25% 7% 9% 13% 13% 18% 6% 20% 6% 23% 6% 11% 9% 12%	48% 46% 61% 57% 44% 59% 60% 59% 47% 52%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87% 36% 83%	185 68 372 769 236 390 47 47 460 304 566
Some college H.S. or less ♪ Upper income Middle income Low income Two-parent families Single-parent families ♪ Couples Singles Not working Working in-person only	18% 6% 25% 7% 9% 13% 13% 18% 6% 20% 6% 23% 6% 11% 9% 12% 9% 19% 19%	48% 46% 61% 57% 44% 59% 60% 59% 47% 52% 57%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87% 36% 83% 35% 87% 21% 78%	185 68 372 769 236 390 47 47 460 304 566 462
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families Couples Singles Not working Working in-person only Remote only	18% 6% 25% 7% 9% 13% 13% 18% 6% 20% 6% 23% 6% 11% 9% 12% 9% 19% 16%	48% 46% 61% 57% 44% 59% 60% 59% 47% 52% 57% 61%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87% 36% 83% 35% 87% 21% 78% 18% 79%	185 68 372 769 236 390 47 47 460 304 566 462 228
Some college H.S. or less ♪ Upper income Middle income Low income Two-parent families Single-parent families ♪ Couples Singles Not working Working in-person only	18% 6% 25% 7% 9% 13% 13% 18% 6% 20% 6% 23% 6% 11% 9% 12% 9% 19% 19%	48% 46% 61% 57% 44% 59% 60% 59% 47% 52% 57%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87% 36% 83% 35% 87% 21% 78%	185 68 372 769 236 390 47 47 460 304 566 462
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families Couples Singles Not working Working in-person only Remote only	18% 6% 25% 7% 9% 13% 13% 18% 6% 20% 6% 23% 6% 11% 9% 12% 9% 19% 16%	48% 46% 61% 57% 44% 59% 60% 59% 47% 52% 57% 61%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87% 36% 83% 35% 87% 21% 78% 18% 79%	185 68 372 769 236 390 47 47 460 304 566 462 228 121
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families Couples Singles Not working Working in-person only Remote only	18% 6% 25% 7% 9% 13% 13% 18% 6% 20% 6% 23% 6% 11% 9% 12% 9% 19% 16%	48% 46% 61% 57% 44% 59% 60% 59% 47% 52% 57% 61%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87% 36% 83% 35% 87% 21% 78% 18% 79%	185 68 372 769 236 390 47 47 460 304 566 462 228
Some college H.S. or less Upper income Middle income Low income Two-parent families Single-parent families Couples Singles Not working Working in-person only Remote only Hybrid	18% 6% 25% 7% 9% 13% 13% 18% 6% 20% 6% 23% 6% 12% 9% 19% 16% 16% 7%	48% 46% 61% 57% 44% 59% 60% 59% 47% 52% 57% 61% 64%	28% 75% 24% 69% 23% 85% 25% 83% 31% 76% 17% 76% 15% 74% 28% 87% 36% 83% 35% 87% 18% 79% 17% 81%	 185 68 372 769 236 390 47 460 304 566 462 228 121

Figure 60. When was the most recent time you... rented movies or videogames (from a video store, vending machine or kiosk)?

Figure 61. When was the most recent time you... rented a computer at a copy shop, internet cafe or other business? In the last In the last In the last In the last More than Never week month 6 months year 1 year ago All respondents 4% 12% 80% 92% 1377 Long-time residents 94% 524 **3%** 12% 82% Pre-pandemic residents 4% 15% 78% 93% 182 Pandemic residents 73% **6%** 19% 92% 108 Non-residents **6%** 11% 80% 91% 563 4% 12% Old Worthington users 81% 93% 603 3% 11% Northwest users 81% 467 92% Worthington Park users 75% 7% 15% 90% 202 Non-library users 83% 89% 54 9% Women 4% 12% 1053 81% 93% **6%** 13% 78% 91% Men 313 Ages 18-24 🏱 10% 14% 74% 88% 42 25-34 10% 16% 73% 90% 164 35-44 5% 20% 72% 92% 249 45-54 4% 15% 79% 93% 225 55-64 5% 9% 83% 92% 237 65+ 460 2% 7% 87% 94% White 3% 11% 1207 83% 94% 67% Black 🏱 13% 82% 45 Asian 🏱 15% 65% 81% 62 16% 43% 43% 21 Hispanic 🏱 86% 10% 83% 12 MENA 🏱 8% 8% 8% 92% **20%** 13% 7% 27% 53% 80% 30 Two or more races 🏱 Speakers of English only 1244 **3%** 11% 82% 94% 39 Spanish 🏱 **15% 10%** 28% 51% 79% 54 Indo-European languages 🏱 **17% 7%** 19% 61% 80% 26 AAPI languages 🏱 **15%** 8% 15% 69% 85% 14 Other languages 🏱 **14% 7% 7% 21%** 57% 79% College grad 4% 14% 79% 93% 1124 Some college 185 5% 9% 84% 92% 68 H.S. or less 🏱 9% 82% 85% 82% 372 Upper income 2% 13% 95% 769 Middle income 5% 12% 81% 92% Low income 75% 236 89% 7% 14% 390 Two-parent families **6%** 15% 76% 91% 47 Single-parent families 🏱 **9%** 19% 70% 89% 460 Couples 3% 10% 83% 93% 304 Singles 4% 12% 81% 93% 566 Not working 2% 10% 84% 94% 462 Working in-person only 5% 14% 79% 92% 228 Remote only 7% 15% 75% 90% 121 Hybrid 91% 7% 14% 77% 417 **COVID** cautious 78% 93% **5%** 15% COVID comfortable 960

4% 11%

92%

81%

AB-62

Library services and materials

Table 4. Have you used any of the following library services and materials offered by Worthington Libraries?

Tuble 4. Thave you use	Curbside pickup / drive-up window	Mobile app for smartphone or tablet	Summer reading program	Free printing	Email newsletter	Storytimes	Study rooms	Meeting rooms	Activity kits for families and adults	After-hours pickup lockers	Educational kits for children	Library Goods	Notary service	Culture passes	Materials in different languages	Resume and job search help	School and homework help	Interpretation services	n=
All respondents	62%	39%	38%	36%	31%	29%	24%	16%	15%	14%	14%	14%	12%	11%	8%	7%	5%	0%	1,377
Long-time residents	68%	43%	46%	31%	33%	34%	22%	18%	16%	16%	15%	15%	15%	10%	8%	7%	5%	0%	524
Pre-pandemic residents	62%	41%	46%	30%	32%	37%	21%	17%	20%	20%	18%	16%	14%	9%	10%	4%	7%	0%	182
Pandemic residents	45%	34%	28%	49%	30%	30%	35%	10%	19%	14%	19%	8%	12%	9%	8%	7%	4%	0%	108
Non-residents	58%	36%	30%	39%	29%	21%	24%	14%	11%	11%	10%	13%	10%	12%	9%	6%	4%	0%	563
Old Worthington users	60%	37%	38%	35%	32%	30%	22%	15%	15%	15%	13%	13%	14%	11%	7%	5%	5%	0%	603
Northwest users	77%	42%	42%	34%	33%	31%	24%	18%	13%	13%	14%	16%	9%	8%	10%	7%	4%	0%	467
Worthington Park users	47%	39%	38%	47%	27%	27%	33%	14%	20%	21%	21%	17%	17%	14%	10%	10%	8%	0%	202
Non-library users	17%	37%	17%	20%	30%	11%	11%	11%	9%	2%	6%	6%	11%	4%	9%	4%	4%	0%	54
Women	64%	40%	43%	34%	31%	32%	23%	15%	16%	14%	15%	13%	11%	11%	8%	5%	5%	0%	1,053
Men	53%	34%	20%	40%	32%	16%	26%	16%	10%	17%	10%	14%	16%	10%	9%	12%	5%	0%	313
Ages 18-24 🏱	50%	21%	52%	43%	5%	5%	45%	10%	17%	10%	7%	21%	5%	12%	17%	2%	12%	0%	42
25-34						30%		12%	19%	12%		15%	12%	15%	15%	11%	9%		164
35-44	61%		59%			49%			28%		31%	14%	16%	17%	11%	5%	6%		249
45-54	61%				36%			20%		19%	19%	16%	18%	11%	7%	8%	7%	1	225
55-64	63%		39%		33%			19%	8%	16%	6%	14%	9%	9%	9%	11%	6%	i i	237
65+	66%	31%			30%	16%	12%	15%	6%	9%	7%	11%	10%	6%	4%	3%		0%	460
White	63%	40%				29%	21%	15%	14%	15%	13%	13%	11%	10%	6%	6%			1,207
Black Þ	27%	29%			20%			16%	16%	2%			22%	13%	7%	20%	11%		45
Asian 🏱	65%		44%		23%		34%	13%	31%	15%			19%	16%		6%	5%		62
Hispanic Þ	43%			38%			29%	14%	10%	5%		24%	14%		33%	5%	0%	1	21
	42%		67%			33%			50%		33%			25%		0%	0%		12
Two or more races >																			30
English only	73%		47%			43%		23%	17%		30%			23%	-	13%	17%		
	62%		38%		32%	29%	22%	15%	14%	14%	13%	12%		10%	6%	6%			
	49%	31%		46%		31%		10%	15%	8%		28%		10%	41%	13%	5%	i	39
	69%			56%							35%			7%		9%	6%		54
AAPI languages 🏱	73%	23%	46%	50%	15%	15%	42%	15%	35%	15%	15%	23%	15%	23%	35%	8%	4%	0%	26
Other languages 🏱		29%				29%		21%	29%	21%	21%	29%	21%	29%	29%	21%	0%	0%	14
	63%	39%				30%		17%				13%	14%	11%	9%	6%	4%	0%	1,124
Some college	57%	41%	30%	39%	30%	25%	22%	10%	10%	12%	10%	14%	7%	10%	8%	11%	6%	0%	185
H.S. or less Þ	47%	29%	38%	50%	25%	19%	31%	13%	13%	12%	10%	18%	7%	7%	7%	9%	13%	0%	68
Upper income	65%	45%	45%	25%	32%	36%	21%	18%	16%	16%	16%	14%	13%	9%	7%	3%	4%		372
Middle income	61%	39%	38%	35%	33%	30%	24%	15%	15%	15%	15%	14%	13%	10%	9%	5%	6%	0%	769
Low income	57%	30%	25%	54%	23%	13%	28%	13%	11%	11%	7%	14%	11%	14%	8%	16%	4%	0%	236
Two-parent families	60%	44%	65%	38%	33%	57%	30%	15%	30%	21%	33%	16%	16%	15%	11%	6%	10%	0%	390
-	57%	38%	51%	45%	40%	38%	28%	13%	21%	19%	15%	19%	17%	9%	13%	9%	4%	0%	47
Couples	63%	38%	25%	27%	33%	16%	18%	15%	7%	12%	7%	13%	10%	8%	7%	3%	2%	0%	460
Singles	63%	32%	19%	43%	25%	12%	21%	14%	6%	9%	4%	12%	11%	9%	5%	9%	2%	0%	304
Not working	65%	32%	28%	31%	31%	24%	17%	15%	10%	10%	10%	11%	10%	10%	6%	4%	2%	0%	566
In-person working	59%	43%	46%	40%	30%	34%	29%	15%	17%	18%	15%	13%	14%	11%	11%	7%	8%	0%	462
Remote working	55%	43%	39%	39%	29%	28%	30%	16%	16%	18%	17%	21%	14%	12%	9%	10%	5%	0%	228
Hybrid working	67%	46%	51%	32%	36%	30%	27%	17%	26%	18%	20%	15%	15%	8%	11%	9%	5%	1%	121
					34% 30%			16%	15% 14%	15% 14%		15% 13%		11% 10%	10% 8%	7% 6%	4% 5%		417 960

Worthington Libraries

Image: Amplitude interment Image: Amplitude interment <th< th=""><th>Libraries?</th><th></th><th></th><th></th><th></th><th>_</th><th>_</th><th>_</th><th></th><th></th><th>_</th><th></th><th>_</th><th>_</th><th></th><th></th><th></th><th></th><th></th></th<>	Libraries?					_	_	_			_		_	_					
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All respondents 75% 73% 73% 73% 73% 73% 76% 76% 76% 53% 53% 45% 45% 35%		r rea	g roc	nes	;moc	ours	and	e pic	kits	onal	als in tes	and	serv	dde	pas	ewsl	nting	Goo	etatio
All respondents 75% 73% 73% 73% 73% 73% 76% 76% 76% 53% 53% 45% 45% 35%		nme	seting	rytir	idy re	er-h	loor	rbsid ndow	tivity ults	ucati	ateria guag	sume	tary	obile olet	lture	ailn	ie pri	rary	erpre
Long-time residents 81% 71% 76%<	All as an element		_			-													
Pre-pandemic residents 73% 68% 87% 72% 72% 72% 78% 61% 47% 37% 34% 38% 38% 34% 17% 17% Pandemic residents 68% 60% 62% 63% 63% 64% 65% 44% 33% 34% 38% 38% 38% 38% 17% 17% Non-residents 73% 73% 74% 74% 67%	· · · · · · · · · · · · · · · · · · ·																		
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Worthington Park users 78% 72% 70% 77% 76% 76% 56% 55% 65% 35% 25% 35% 22% 30% 23% 30% 23% 30% 23% 30% 23% 30%																			
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White 77% 75% 74% 73% 71% 69% 68% 50% 44% 42% 36% 35% 33% 30% 26% 23% 17% Black 52% 53% 50% 40% 43% 48% 48% 45% 49% 21% 36% 23% 31% 23% 23% 28% 20% Asian 71% 67% 56% 63% 66% 61% 68% 42% 51% 56% 50% 33% 29% 31% 29% 26% Hispanic 69% 78% 83% 67% 83% 47% 43% 79% 60% 50% 63% 66% 11% 17% 11% 17% Two or more races 56% 61% 65% 76% 83% 43% 83% 50% 50% 42% 40% 29% 11% 43% 67% 11% 17% English only 76% 74% 72% 70% 68% 66% 50% 47% 38% 33% 37% </td <td></td>																			
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Asian 71% 67% 56% 63% 66% 61% 68% 42% 51% 56% 50% 38% 36% 33% 29% 31% 29% 26% Hispanic 69% 78% 83% 80% 65% 76% 83% 43% 79% 60% 50% 63% 25% 50% 62% 38% 29% MENA 50% 40% 75% 83% 67% 83% 67% 63% 50% 50% 63% 50% 61% 50% 61% 50% 64% 75% 60% 50% 50% 50% 61% 50% 64% 75% 60% 50%																			
Hispanic 69% 78% 83% 80% 65% 76% 83% 47% 43% 79% 60% 50% 50% 62% 38% 29% MENA 50% 40% 75% 83% 67% 83% 43% 83% 50% 50% 62% 50% 62% 10%																			
MENAMENASow40w75w83w67w83w43w83w50w50w42w40w29w11w43w67w11w17wTwo or more races56w61w65w61w65w64w75w60w52w63w35w25w11w83w17wEnglish only76w74w74w72w70w68w66w50w49w44w42w36w35w32w30w26w23w17wSpanish76w67w <td>-</td> <td></td>	-																		
Two or more races 56% 61% 65% 76% 55% 64% 75% 60% 52% 53% 35% 25% 41% 35% 21% 11% 8% 17% English only 76% 74% 74% 72% 70% 68% 66% 50% 49% 44% 42% 36% 35% 32% 20% 26% 23% 17% Spanish 67% 69% 67% 69% 64% 68% 70% 39% 38% 70% 47% 38% 33% 37% 42% 38% 29% 29% 22% 21% 11% 8% 17% Indo-European languages 61% 54% 67% 61% 53% 51% 60% 41% 39% 32% 23% 35% 29% 29% 22% 24% AAPI languages 79% 73% 64% 75% 76% 57% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50	-																		
English only 76% 74% 74% 72% 70% 68% 66% 50% 49% 44% 42% 36% 35% 32% 30% 26% 23% 17% Spanish 67% 69% 67% 69% 64% 68% 70% 39% 38% 70% 47% 38% 33% 37% 42% 38% 29% 27% Indo-European languages 61% 54% 67% 71% 51% 61% 53% 51% 60% 41% 39% 32% 22% 32% 25% 29% 29% 22% AAPI languages 79% 73% 64% 71% 51% 61% 53% 51% 60% 41% 39% 32% 32% 32% 32% 32% 32% 29% 29% 22% AAPI languages 79% 73% 64% 76% 76% 69% 55% 50% 45% 66% 50% 33% 30% 31% 30% 32% 30% 33% 30% 30% 30%	· .																		
Spanish 67% 69% 67% 69% 64% 68% 70% 39% 38% 70% 47% 38% 33% 37% 42% 38% 29% 27% Indo-European languages 61% 54% 67% 71% 51% 61% 53% 51% 60% 41% 39% 32% 22% 32% 25% 29% 29% 22% AAPI languages 79% 73% 64% 73% 61% 50% 50% 50% 50% 50% 36% 30% 32% 25% 25% 29% 29% 21% Other languages 79% 73% 64% 76% 71% 78% 50% 55% 50% 45% 36% 30% 32% 20% 21% 21% College grad 78% 75% 75% 76% 63% 62% 57% 59% 51% 46% 44% 37% 36% 36% 31% 27% 14% H.S. or less 64% 56% 62% 57% 59%																			
Indo-European languages 61% 54% 67% 71% 51% 61% 53% 51% 60% 41% 39% 32% 22% 32% 25% 29% 29% 22% AAPI languages 79% 73% 64% 73% 64% 76% 70% 59% 50% 50% 50% 50% 50% 30% 32%								66%	50%	49%					32%	30%	26%	23%	17%
AAPI languages 79% 73% 64% 73% 64% 76% 100% 47% 59% 50% 23% 45% 30% 32% 38% 30% 31% Other languages 86% 55% 40% 60% 45% 71% 78% 50% 55% 50% 45% 36% 50% 33% 20% 21% College grad 78% 75% 74% 71% 69% 69% 52% 51% 46% 44% 37% 36% 34% 31% 27% 22% 18% Some college 67% 65% 63% 60% 54% 44% 43% 39% 35% 31% 30% 27% 22% 18% H.S. or less 64% 56% 62% 57% 59% 61% 42% 48% 38% 39% 35% 31% 20% 21% 14% H.S. or less 64% 56% 62% 57% 59% 61% 42% 48% 38% 39% 35% 31% 20% <t< td=""><td>•</td><td>67%</td><td>69%</td><td>67%</td><td>69%</td><td>64%</td><td>68%</td><td>70%</td><td></td><td></td><td></td><td></td><td></td><td></td><td>37%</td><td>42%</td><td>38%</td><td>29%</td><td>27%</td></t<>	•	67%	69%	67%	69%	64%	68%	70%							37%	42%	38%	29%	27%
Other languages 86% 55% 40% 60% 45% 71% 78% 50% 55% 50% 45% 36% 50% 30% 55% 33% 20% 21% College grad 78% 75% 75% 75% 74% 71% 69% 69% 51% 46% 44% 37% 36% 30% 55% 20% 21% Some college 67% 65% 63% 65% 63% 60% 54% 44% 39% 35% 31% 30% 27% 27% 14% H.S. or less 64% 56% 62% 62% 57% 59% 61% 42% 48% 38% 39% 29% 35% 21% 29% 19% Upper income 76% 75% 75% 75%	Indo-European languages 🏱	61%										Į				Į		Į.	
College grad 78% 75% 75% 74% 71% 69% 69% 52% 51% 46% 44% 37% 36% 34% 31% 27% 22% 18% Some college 67% 65% 63% 60% 54% 44% 43% 39% 35% 31% 30% 22% 24% 25% 27% 14% H.S. or less 64% 56% 62% 62% 57% 59% 61% 42% 48% 39% 35% 31% 20% 23% 29% 29% 32% 29% 19% Upper income 76% 75% 75% 71% 68% 66% 50% 48% 42% 39% 37% 40% 32% 31% 27% 20% 17% Middle income 76% 75% 75% 71% 68% 66% 50% 48% 42% 39% 37% 40% 32% 31% 27% 20% 17% Middle income 76% 73% 73% 72% 71% 66	AAPI languages 🏱	79%	73%	64%	73%	64%	76%	100%	47%	59%	59%	50%	23%	45%	30%	32%	38%	30%	31%
Some college 67% 65% 63% 65% 63% 63% 60% 54% 44% 43% 39% 35% 31% 30% 22% 24% 25% 27% 14% H.S. or less 64% 56% 62% 62% 57% 59% 61% 42% 48% 38% 39% 35% 31% 30% 22% 24% 25% 27% 14% Upper income 76% 75% 71% 68% 66% 50% 48% 42% 39% 37% 40% 32% 31% 27% 20% 17% Middle income 76% 73% 73% 72% 71% 69% 66% 50% 45% 44% 33% 34% 34% 31% 27% 20% 17%	Other languages Þ	86%	55%	40%	60%	45%	71%	78%	50%	55%	50%	45%	36%	50%	30%	55%	33%	20%	21%
H.S. or less 64% 64% 62% 62% 62% 57% 59% 61% 42% 48% 38% 39% 29% 35% 21% 29% 32% 29% 19% Upper income 76% 75% 75% 71% 68% 66% 50% 48% 42% 39% 37% 40% 32% 31% 27% 20% 17% Middle income 76% 73% 73% 72% 71% 69% 66% 51% 50% 45% 44% 33% 34% 31% 27% 20% 17%	College grad	78%	75%	75%	74%	71%	69%	69%	52%	51%	46%	44%	37%	36%	34%	31%	27%	22%	18%
Upper income 76% 75% 75% 71% 68% 66% 50% 48% 42% 39% 37% 40% 32% 31% 27% 20% 17% Middle income 76% 73% 73% 72% 71% 69% 66% 51% 50% 44% 33% 34% 31% 27% 20% 17%	Some college	67%	65%	63%	65%	63%	60%	54%	44%	43%	39%	35%	31%	30%	22%	24%	25%	27%	14%
Middle income 76% 73% 73% 72% 71% 69% 66% 51% 50% 45% 44% 33% 34% 34% 27% 24% 17%	H.S. or less 🏱	64%	56%	62%	62%	57%	59%	61%	42%	48%	38%	39%	29%	35%	21%	29%	32%	29%	19%
	Upper income	76%	75%	75%	71%	68%	66%	66%	50%	48%	42%	39%	37%	40%	32%	31%	27%	20%	17%
	Middle income	76%	73%	73%	72%	71%	69%	66%	51%	50%	45%	44%	33%	34%	34%	31%	27%	24%	17%
Low income 74% 68% 70% 74% 65% 67% 69% 47% 50% 45% 41% 32% 27% 28% 26% 27% 18%	Low income	74%	68%	70%	74%	65%	67%	69%	47%	50%	45%	45%	41%	32%	27%	28%	26%	27%	18%
Two-parent families 71% 76% 78% 81% 71% 74% 72% 54% 49% 43% 38% 42% 44% 41% 36% 24% 22%	Two-parent families	71%	76%	78%	81%	71%	74%	72%	57%	54%	49%	43%	38%	42%	44%	41%	36%	24%	22%
Single-parent families > 52% 56% 62% 53% 55% 58% 50% 46% 45% 34% 30% 15% 24% 28% 14% 27% 11% 11%	Single-parent families Þ	52%	56%	62%	53%	55%	58%	50%	46%	45%	34%	30%	15%	24%	28%	14%	27%	11%	11%
Couples 76% 70% 70% 67% 69% 64% 66% 47% 46% 42% 41% 35% 34% 29% 26% 23% 21% 15%	Couples	76%	70%	70%	67%	69%	64%	66%	47%	46%	42%	41%	35%	34%	29%	26%	23%	21%	15%
Singles 79% 76% 75% 72% 70% 69% 67% 50% 52% 44% 47% 41% 32% 27% 20% 25% 16%	Singles	79%	76%	75%	72%	70%	69%	67%	50%	52%	44%	47%	41%	32%	27%	27%	20%	25%	16%
Not working 76% 74% 72% 68% 70% 67% 67% 49% 49% 44% 41% 35% 31% 29% 29% 23% 21% 16%	Not working	76%	74%	72%	68%	70%	67%	67%	49%	49%	44%	41%	35%	31%	29%	29%	23%	21%	16%
In-person working 73% 69% 72% 75% 68% 67% 68% 48% 48% 48% 42% 42% 34% 37% 33% 28% 29% 25% 18%	In-person working	73%	69%	72%	75%	68%	67%	68%	48%	48%	42%	42%	34%	37%	33%	28%	29%	25%	18%
Remote working 75% 76% 72% 73% 68% 69% 62% 51% 48% 41% 35% 40% 32% 37% 30% 23% 17%	Remote working	75%	76%	72%	73%	68%	69%	62%	54%	51%	48%	41%	35%	40%	32%	37%	30%	23%	17%
Hybrid working 81% 79% 79% 83% 75% 71% 70% 58% 57% 47% 55% 48% 38% 41% 32% 25% 20%	Hybrid working	81%	79%	79%	83%	75%	71%	70%	58%	57%	47%	55%	48%	38%	41%	32%	32%	25%	20%
COVID cautious 79% 77% 75% 74% 73% 71% 67% 52% 50% 53% 48% 37% 34% 34% 29% 26% 20%	COVID cautious	79%	77%	75%	74%	73%	71%	67%	52%	50%					38%	34%	29%	26%	20%
COVID comfortable 74% 71% 72% 71% 68% 66% 49% 49% 41% 40% 35% 36% 30% 29% 26% 22% 16%	COVID comfortable	74%	71%	72%	71%	68%	66%	66%	49%	49%	41%	40%	35%	36%	30%	29%	26%	22%	16%

Table 5. Before today, have you heard of any of the following library services and materials offered by Worthington Libraries?

Γ <u>ι</u>																		
	Summer reading program	Meeting rooms	Storytimes	Study rooms	After-hours pickup lockers	School and homework help	Curbside pickup / drive-up window	Activity kits for families and adults	Educational kits for children	Materials in different languages	Resume and job search help	Notary service	Mobile app for smartphone or	Culture passes	Email newsletter	Free printing	-ibrary Goods	Interpretation services
All respondents	<u>ہ</u> 857	_ <u>≥</u> 1,163		ن 1,048	 1,178		529	<u>∢</u> ō 1,175	ш 1,185	<u>≥ </u> <u>.</u> 1,260	<u>∝</u> 1,287	z 1,206	≥ ÷ 842	1,232		ية 888	1,188	<u> </u>
Long-time residents	285		346	409	439	496	167	442	443	482	485		300	472		361	446	523
Pre-pandemic residents	285 99	151	115	143	145	170	69	146	443 150	462 164	175	157	108	166		128	153	182
Pandemic residents	78	97	76	70	93	104	59	87	88	99	1/5	95	71	98	76	55	99	102
Non-residents	395	484		426	501	540		500	504	515	527	507		496			490	562
Old Worthington users	376	514		472	513	574		514	525	560	570	516		535		394	527	603
Northwest users	272	382		356	408	449	109	404	403	421	435	425		428		394 306	394	466
Worthington Park users	125	173	148	135	408 159	185	109	162	403 160	182	435 181	423 167	123	173		108	168	201
Non-library users	45	48	48	48	53	52	45	49	51	49	52	48	34	52	38	43	51	54
Women	599	893	712	810		1,004		883	893		1,000	935	631	938		43 694	911	
Men	250	263		232	259	297	147	283	281	285	277		206	283	213	189	270	312
Ages 18-24 🏱	20	38	40	232	38	37	21	35	39	35	41	40	33	37	40	24	33	42
25-34	106	144	114	109	145	150	79	133	141	140	146	145	86	140	116	79	139	164
35-44	100	219	126	178	193	235	97	180	171	221	237	210	136	207	168	152	213	249
45-54	102	180	136	163	182	209	88	174	182	209	206	184	120	200		136	188	249
55-64	145	193	181	169	200	209	87	219	222	209	200	215	149	200		159	204	237
65+	380	389	387	406	420	456	157	434	430	440	445	412	318	433		338	411	459
White	755	1,020		949	1,030	1,153	447	1,044	1,051	1,132		1,069		1,089		821		1,205
Black 🏱	31	38	36	20	44	40	33	38	35	42	36	35	32	39	36	13	40	45
Asian 🏱	35	54	50	41	53	0 59	22	43	49	45	58	50	42	52		29	48	62
Hispanic 🏱	16	18	18	15	20	21		19	21	43 14	20		16		16	13	16	21
-							12					18		20				
MENA 🏱	4	10	8	6	9	12	7	6	8	8	12	10	7	9	7	3	9	12
Two or more races P	16	23	17	17	22	25	8	25	21	19	26	24	17	23		9		30
English only		1,060	886		1,064	1,183	476		,	1,173	1,169	1,100	753	1,117	851	827		
Spanish 🏱	27	35	27	26	36	37	20	33	34	23	34	32	27	35	26	21	28	37
Indo-European languages Þ	33	35	39	35	45	51	17	39	35	37	49	41	32	50	40	24	38	54
AAPI languages 🏱	14	22	22	15	22	25	7	17	22	17	24	22	20	20	22	13	20	26
Other languages 🏱	7	11	10	5	11	14	9	10	11	10	11	11	10	10	11	3		14
College grad	686	938		857	955	-	413	949	957	1,027	1,060	971		-		741	973	1,122
Some college	129	166		144	163	173	80	167	167	170	165	172		166		113		185
H.S. or less 🏱	42	59	55	47	60	59	36	59	61	63	62	63	48	63		34		68
Upper income	203	305	237	294	313	357	129	312	313	347	360	325	206	338	252	279	320	372
Middle income	478	653	542	583	655	726	298	652	652	697	728	670	471	691	517	501	665	768
Low income	176	205	205	171	210	227	102	211	220	216	199	211	165	203	181	108	203	235
Two-parent families	135	332	167	273	307	351	155	274	261	346	367	328	218	333	261	241	329	389
Single-parent families Þ	23	41	29	34	38	45	20	37	40	41	43	39	29	43	28	26	38	47
Couples	345	390		377	405	450	169	426	427	426	447	412			309	337	402	459
Singles	247	260	267	239	276	297	114	285	291	288	277	272	206		227	172	269	304
Not working	408	480		471	511	553		511	507	533	543	508			388		504	565
In-person working	250	391	304	330	380	426		382	391	412	429		262		323			462
Remote working	140	191		159	188	216		192	190	207	205	197		201		138		228
Hybrid working	59	101	85	88	99	115	40	90	97	108	110	103		111		82	103	120
COVID cautious	267		307	316	354	400	142	353	365	374	389		249					416
COVID comfortable	590	812	677	732	824	910	387	822	820	886	898	847	593	862	673	623	834	959

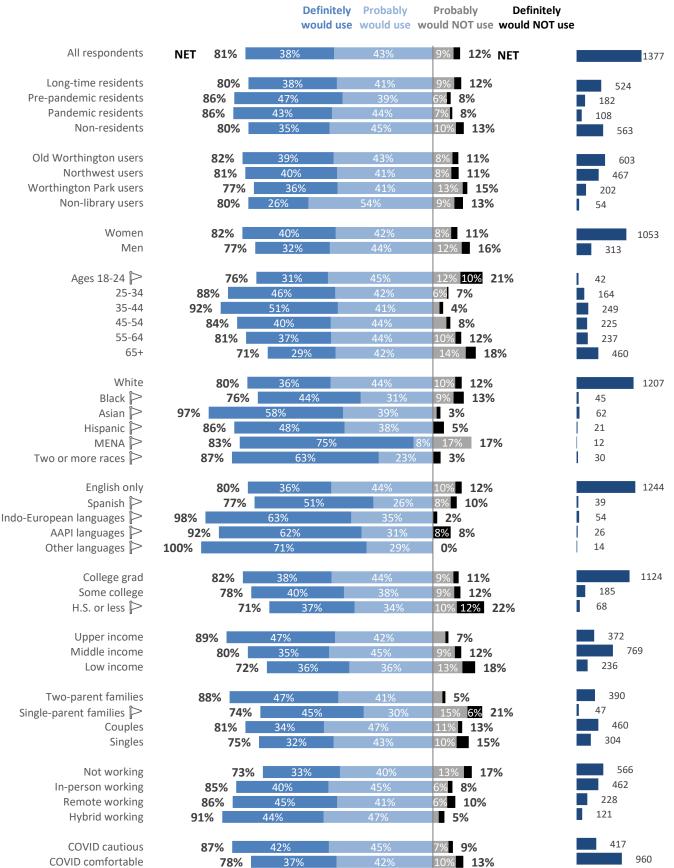
Libraries?																		
	Culture passes	Notary service	Free printing	Library Goods	Activity kits for families and adults	After-hours pickup lockers	Mobile app for smartphone or tablet	Curbside pickup / drive-up window	Email newsletter	Educational kits for children	Study rooms	Summer reading program	Resume and job search help	Meeting rooms	Materials in different anguages	Storytimes	School and homework help	nterpretation services
All respondents	66%			40%					20%	17%	14%	14%	13%	12%	8%	7%	6%	4%
Long-time residents	67%		40%		25%		25%		21%	13%	13%	11%	9%	10%	6%	6%	5%	4%
Pre-pandemic residents	76%	41%		45%							17%	17%	17%	13%	9%	11%	10%	3%
Pandemic residents	67%			46%			30%				17%	23%	9%	13%	9%	16%	9%	6%
Non-residents	63%			38%			21%		20%			13%	15%	13%	9%	5%	6%	4%
Old Worthington users	68%		42%				25%			16%	14%	12%	9%	12%	8%	5%	4%	3%
Northwest users	66%			38%					20%		17%	14%	15%	11%	6%	8%	7%	4%
Worthington Park users	71%			42%	31%		21%		20%	19%	12%		17%	14%	12%	11%	10%	7%
Non-library users	40%			29%		21%	18%	11%	18%	14%		9%	12%	10%	4%	4%	6%	2%
Women	69%			42%		27%	29%	25%	21%	18%	14%	16%	12%	11%	7%	7%	6%	3%
Men	58%	42%	38%			25%	25%	16%	18%	13%		8%	15%	14%	11%	6%	6%	5%
Ages 18-24 🏱	62%		33%			29%	22%		13%				41%	18%	26%	8%	8%	10%
25-34	79%			42%				29%			27%		21%	17%	20%	16%	10%	8%
35-44	80%			48%			33%				20%	31%	16%	17 %	8%	21%	16%	6%
45-54	74%			49%			34%		18%	14%		12%	17%	13%	8%	3%	7%	4%
55-64	65%			39%			24%		22%	8%	11%	8%	12%	10%	5%	3%	2%	2%
65+	54%			30%			29%		25%	7%	6%	8%	3%	7%	4%	3%	1%	2%
White				40%				24%	23%	16%	13%	12%	10%	10%	4 % 6%		5%	3%
	67%															6%		
Black 🏱	41%			30%		18%	25%	21%	11%	14%	15%		22%	26%	10%	19%	10%	2%
Asian 🏱	79%	64%		50%			28%	18%	17%						40%			16%
Hispanic 🏱	65%			38%		25%	21%	8%	13%	24%	7%	6%	5%	11%	21%	0%	0%	24%
mena Þ	78%	40%	0%	56%	33%	11%	6%	0%	0%	25%	0%	0%	17%	20%	25%	0%	0%	8%
Two or more races 🏱	70%	50%	44%	23%	44%	32%	24%	13%	21%	33%	24%	44%	35%	17%	42%	12%	12%	20%
English only	65%	40%	39%	39%	29%	26%	24%	22%	20%	16%	14%	12%	11%	11%	5%	6%	5%	2%
Spanish Þ	80%	34%	57%	46%	33%	28%	19%	25%	19%	32%	15%	22%	12%	17%	30%	7%	14%	22%
Indo-European languages Þ	80%	61%	50%	37%	46%	42%	19%	18%	23%	34%	23%	30%	37%	20%	49%	18%	22%	20%
AAPI languages Þ	75%	59%	69%	65%	53%	45%	35%	29%	18%	18%	53%	43%	46%	36%	47%	14%	20%	27%
Other languages 🏱	50%			50%			30%		18%				27%		20%	0%	7%	7%
College grad	69%			40%			25%		21%	19%			12%	12%	8%	7%	6%	4%
Some college	58%			40%			19%		19%		10%	11%	16%	9%	6%	5%	5%	4%
H.S. or less 🏱	40%			29%								-	21%	10%	11%	11%	10%	0%
Upper income							28%		19%	21%		12%	8%	12%	5%	9%	5%	3%
Middle income		39%				25%			21%		14%		13%	12 %	9%	9 <i>%</i>	6%	4%
Low income		40%				26%			21%				20%	17%	8%	7%	7%	6%
Two-parent families	79%			43%							23%		16%	17%		22%	17%	4%
Single-parent families																7%		
•	65%			39%		37%					9%	35% 10%	21%	10%	7%	7% 4%	9%	6%
Couples Singles	60% 62%		30% 45%		21% 15%	23% 23%	26% 17%		23% 22%	8% 8%	12% 11%	10% 9%	7% 10%	11% 8%	8% 4%	4% 2%	2% 1%	3%
5																		3%
Not working	59%		34%			17%	19%		21%	11%	10%	10%	8%	9% 120/	5%	5%	3%	2%
In-person working		43%							21%				17%	13%	9% 11%	9% 5%	8%	5%
Remote working Hybrid working		45%		41% 52%		34%			18%		22%		16% 14%	15% 16%	11% 8%	5% 13%	9% 7%	4% 7%
	85%										20%							
COVID cautious	74%			45%			29%						15%	12%	10%	8%	7%	6%
COVID comfortable	63%	38%	38%	38%	29%	24%	22%	19%	20%	16%	13%	14%	11%	12%	7%	6%	6%	3%

Table 6. Are you interested in trying any of the following library services and materials offered by Worthington Libraries?

11																		
	Summer reading program	Meeting rooms	Storytimes	Study rooms	After-hours pickup lockers	School and homework help	Curbside pickup / drive-up window	Activity kits for families and adults	Educational kits for children	Materials in different languages	Resume and job search help	Notary service	Mobile app for smartphone or	Culture passes	Email newsletter	Free printing	-ibrary Goods	nterpretation services
All respondents	ت 857	≥ 1,163		تة 1,048	 1,178		03 529	<u>∢</u> ਲ 1,175	<u>ت</u> 1,185	<u>≥ ≞</u> 1,260	<u>∝</u> 1,287	z 1,206	≥ ‡ 842	ں 1,232		ية 888	: <u>-</u> 1,188	<u> </u>
Long-time residents	285		346	409	439	496	167	442	443	482	485		300	472		361	446	523
Pre-pandemic residents	99	151	115	143	145	170	69	146	150	164	175	157	108	166		128	153	182
Pandemic residents	78	97	76	70	93	104	59	87	88	99	100	95	71	98	76	55	99	102
Non-residents	395	484		426	501	540		500	504	515	527	507		496			490	562
Old Worthington users	376	514		472	513	574		514	525	560	570	516		535		394	527	603
Northwest users	272	382		356	408	449	109	404	403	421	435	425		428		306	394	466
Worthington Park users	125	173	148	135	159	185	107	162	160	182	181	167	123	173		108	168	201
Non-library users	45	48	48	48	53	52	45	49	51	49	52	48	34	52	38	43	51	54
Women	599	893	712	810		1,004		883	893		1,000	935	631	938		694	911	
Men	250	263		232	259	297	147	283	281	285	277		206	283	213	189	270	312
Ages 18-24 🏱	20	38	40	23	38	37	21	35	39	35	41	40	33	37	40	24	33	42
25-34	106	144	114	109	145	150	79	133	141	140	146	145	86	140	116	79	139	164
35-44	100	219	126	178	193	235	97	180	171	221	237	210	136	207	168	152	213	249
45-54	104	180	136	163	182	209	88	174	182	209	206	184	120	200		136	188	224
55-64	145	193	181	169	200	223	87	219	222	215	212	215	149	215		159	204	237
65+	380	389	387	406	420	456	157	434	430	440	445	412	318	433		338	411	459
White	755	1,020		949	1,030	1,153	447	1,044	1,051	1,132		1,069				821		1,205
Black Þ	31	38	36	20	44	40	33	38	35	42	36	35	32	39	36	13	40	45
Asian 🏱	35	54	50	41	53	59	22	43	49	45	58	50	42	52		29	48	62
Hispanic 🏱	16	18	18	15	20	21	12	19	21	14	20	18	16	20	16	13	16	21
	4	10	8	6	9	12	7	6	8	8	12	10	7	9	7	3	9	12
· · ·		-				25										9		
Two or more races >	16	23	17	17	22		8	25 1.076	21	19	26	24	17	23				30
English only		1,060	886		1,064	1,183	476	,	,	1,173	1,169	1,100	753	1,117	851	827		
Spanish 🏱	27	35	27	26	36	37	20	33	34	23	34	32	27	35	26	21	28	37
Indo-European languages 🏱	33	35	39	35	45	51	17	39	35	37	49	41	32	50	40	24	38	54
AAPI languages 🏱	14	22	22	15	22	25	7	17	22	17	24	22	20	20		13		26
Other languages 🏱	7	11	10	5	11	14	9	10	11	10	11	11	10	10	11	3		14
College grad	686	938		857	955	-		949	957	1,027	1,060	971		-		741	973	1,122
Some college	129	166		144	163	173	80	167	167	170	165	172		166		113		185
H.S. or less 🏱	42	59		47	60	59	36		61	63	62	63	48	63		34		68
Upper income	203	305		294	313	357	129	312	313	347	360		206		252	279	320	372
Middle income	478	653		583	655	726	298	652	652	697	728	670	471	691	517	501	665	768
Low income	176	205		171	210	227		211	220	216	199	211	165	203		108		235
Two-parent families	135	332	167	273	307	351		274	261	346	367	328	218	333		241	329	389
Single-parent families Þ	23	41	29	34	38	45	20	37	40	41	43	39	29	43	28	26	38	47
Couples	345	390		377	405	450	169	426	427	426	447	412			309	337	402	459
Singles	247	260		239	276	297	114	285	291	288	277		206		227	172		304
Not working	408	480		471	511	553		511	507	533	543	508			388		504	565
In-person working	250		304	330	380	426		382	391	412	429		262		323			462
Remote working	140	191		159	188	216		192	190	207	205	197		201		138		228
Hybrid working	59	101	85	88	99	115	40	90	97	108	110	103		111		82	103	120
COVID cautious	267		307	316	354	400	142	353	365	374	389		249					416
COVID comfortable	590	812	677	732	824	910	387	822	820	886	898	847	593	862	673	623	834	959

n =

Figure 62. As we consider adding new library services, how likely are you to use... passport applications and/or photos?



Envisioning What's Next

AD-00		Аррениіх в
Figure 63 As we consider a	adding new library services, how likely are you to use a makerspa	ce?
rigure 05. As we consider a		
	Definitely Probably Probably Definite	У
	would use would use would NOT use would NOT	use
All respondents	NET 48% 19% 29% 25% 13% 38% NE	1377
Long-time residents	44% 16% 28% 25% 15% 40%	524
Pre-pandemic residents	60% 23% 37% 20% 8% 29%	
Pandemic residents	67% 31% 36% 21% 7% 29%	182
Non-residents		108
Non-residents	45% 19% 26% 27% 14% 41%	563
Old Worthington users	44% 16% 28% 29% 12% 41%	603
Northwest users	52% 20% 31% 20% 14% 34%	467
Worthington Park users	56% 27% 29% 22% 9% 31%	202
Non-library users	31% 9% 22% 33% 17% 50%	54
		•
Women	52% 21% 31% 23% 11% 34%	1053
Men	35% 12% 24% 31% 20% 50%	313
Wen	55 % 12% 24% 51% 20% 50%	313
Ages 18-24	69% 26% 43% 17% 10% 26%	42
25-34	66% <u>32%</u> 34% 18% <mark>5%</mark> 24%	164
35-44	74% 35% 39% 14% 17%	249
45-54	56% 18% 38% 15% 11% 26%	225
55-64	39% 14% 25% 34% 11% 45%	237
65+	27% 8% 19% 35% 23% 57%	6 460
White	44% 16% 29% 27% 14% 41%	1207
Black	64% 36% 29% 11% 13% 24%	45
Asian	84% 50% 34% 8% 10%	62
Hispanic 🍃	81% 33% 48% 10% 14%	21
MENA 🏱	83% 67% 17% 17% 17%	12
Two or more races Þ	70% 33% 37% 10% 10%	30
English only	45% 17% 28% 26% 14% 40%	1244
Spanish 🏱	69% 31% 38% 18% <mark>8%</mark> 26%	39
Indo-European languages 🌔	80% 44% 35% 9% 11%	54
AAPI languages	85% 42% 42% 12% 15%	26
Other languages	86% 64% 21% 7% <mark>7%</mark> 14%	14
	8076 0476 2176 7776 1476	
College grad		1124
College grad	48% 19% 29% 26% 12% 39%	
Some college	46% 18% 29% 21% 14% 35%	185
H.S. or less 🏱	54% 22% 32% 13% 21% 34%	68
		_
Upper income	48% 17% 31% 24% 14% 38%	372
Middle income	49% 1 9% 3 0% 2 5% 12% 37%	769
Low income	47% 22% 25% 25% 14% 39%	236
Two-parent families	72% 32% 40% 11% 16%	390
Single-parent families	57% 30% 28% 21% 5% 28%	47
		460
		304
Singles	36% 12% 24% 32% 18% 50%	504
Not working	37% 15% 22% 30% 18% 47%	566
In-person working	56% 22% 34% 22% 10% 32%	462
Remote working	54% 21% 33% 24% 9% 32%	228
Hybrid working	60% 24% 36% 17% 8% 26%	121
,		
COVID cautious	55% 23% 32% 27% 8% 35%	417
COVID comfortable		960
COVID comfortable	46% 18% 28% 24% 15% 39%	

neighbointoou:								
		finitely		Probably	Definitely			
	wo	uld use v	would use	would NOT us	e would NOT use			
All respondents	NET 400/	1 4 0/	26%	32%	120/ 450/			-
All respondents	NET 40%	14%	20%	32%	13% 45% N	IET		1377
Long-time residents	3	4% 12%	21%	38%	14% 51%		E24	
Pre-pandemic residents	46%		31%		11% 41%		524 182	
Pandemic residents		0%	32%		% 34%		108	
Non-residents	41%		27%		14% 43%		563	
	/.						505	
Old Worthington users	38%	6 11%	27%	34%	13% 47%		603	
Northwest users	39%	14%	26%	32%	13% 45%		467	
Worthington Park users	42%	19%	22%	30%	12% 42%		202	
Non-library users	41%	9%	31%	24%	43%	Ē	54	
Women	42%	16%	26%	30%	11% 42%			1053
Men	:	31% 8%	23%	37%	19% 57%		313	
~								
Ages 18-24 🏱	55% 21		33%		31%	<u> </u>	42	
25-34	46%	21%	26%		9% 38%		164	
35-44	55% 179		37%	25%	31%		249	
45-54	40%		24%	34%	13% 47%		225	
55-64 65+	36	% 9%	27%	35%	12% 47%		237	
		29% 10	% 19%	35%	20% 54%		460	
White	200	6 13%	25%	34%	14% 47%			1207
Black	58% 22%		36%	16% 20			45	1207
Asian		26%	26%	29%	34%	- i	62	
Hispanic		9%	33%	14% 10% 2		- i.	21	
MENA 🏱	50%	42%	8%		17% 42%		12	
Two or more races 🏱		7%	33%		27%	j.	30	
English only	38%	6 13%	25%	33%	14% 47%			1244
Spanish Þ	44%	18%	26%	31%	8% 38%	- I	39	
Indo-European languages 🏱	69% 28%	4	1%	20% 22	2%	- I	54	
AAPI languages 🏱	46%	19%	27%	23% 12	% 35%		26	
Other languages 🏱	64% 21%	4	3%	14% 7% 21	%		14	
						_		
College grad	39%		26%	34%	13% 47%			1124
Some college		17%	26%		0% 36%		185	
H.S. or less 🏱	47%	18%	29%	15% 18%	32%		68	
Unnerincome	400/	4.40/	200/	250/	400/		372	
Upper income Middle income	40%		26%	35%	<u>13%</u> 48%		76	0
Low income		<u>12%</u>	26%	32%	13% 45% 13% 41%		236)9
Low medme	43%	19%	24%	28%	15% 41%		250	
Two-parent families	51% 1	8%	33%	29%	6% 36%		390	
Single-parent families	31/0		13%	38%	13% 51%	Ē	47	
Couples	3	3% 9%	23%	35%	19% 54%		460	
Singles	36			31%	13% 44%		304	
0.11								
Not working	3	3% 11%	22%	34%	16% 51%		566	
In-person working	44%	16%	28%	32%	10% 42%		462	
Remote working	43%	15%	28%	29%	13% 42%		228	
Hybrid working	50% 1	7%	33%	27%	3% 36%		121	
					_			
COVID cautious		20%	29%		9% 39%		417	060
COVID comfortable	36	% 11%	24%	33%	15% 48%			960

AB-69

Figure 65. As we consider adding new library services, how likely are you to use... a photo / recording booth?

Definitely Probably Probably Definitely would use would use would NOT use would NOT use

	would use would b	se would NOT	use would NOT use	
All respondents	NET 23% 8% 15	38%	23% 62%	NET 1377
Long-time residents	20% 7% 1	3% 39%	25% 63%	524
Pre-pandemic residents	29% 8% 209		19% 56%	182
Pandemic residents	30% 11% 19			
Non-residents	23% 8% 15		24% 62%	108
NON-LESIGENTS		50/0	24/0 02/0	563
Old Worthington users	21% 15	% 41%	22% 62%	603
Northwest users	21% 9% 1	3% 39%	24% 63%	467
Worthington Park users	31% 12% 199		25% 56%	202
Non-library users	24% 7% 17		28% 65%	54
Women	21% 8% 1	3% 39%	24% 63%	1053
Men	31% 9% 22%	36%	20% 56%	313
Ages 18-24 🏱	50% 19% 31%		40%	42
25-34	29% 10% 199	<mark>%</mark> 41%	20% 60%	164
35-44	33% 10% 22%	37%	16% 53%	249
45-54	31% 11% 209	6 31%	20% 51%	225
55-64	22% 8% 14	43%	19% 63%	237
65+	11%	7% 41%	32% 73 %	460
White		40%		1207
Black 🌔	60% 33% 27%	11% 13%		45
Asian 🏱	53% 27% 26%	31%	6% 37%	62
Hispanic 🏱	57% 14% 43%	14% 10%		21
MENA 🏱	50% 17% 33%	33%	17% 50%	12
Two or more races 🏱	33% 23% 1	.0% 33%	7% 40%	30
English only	20% 6% 14	10/ 400/	24% 64%	1244
				39
Spanish 🏱	38% 13% 26%		15% 44%	
Indo-European languages 🏱	48% 30% 19 ⁴		9% 35%	54 26
AAPI languages 🏱	62% 31% 31%	19% 8%	-	14
Other languages 🏱	64% 36% 29%	21% 1	4% 36%	14
College grad	21% 7% 14	41%	23% 64%	1124
Some college	31% 11% 199		25% 53%	185
H.S. or less 🏱	35% 16% 199		26% 50%	68
u				
Upper income	19% 14	42%	24% 66%	372
Middle income	24% 8% 15	39%	23% 62%	769
Low income	28% 11% 17	% 31%	22% 53%	236
				200
Two-parent families	34% 12% 22%		15% 52%	390
Single-parent families 🏱	34% 17% 17		15% 45%	47
Couples	15% 1			460
Singles	18% 6% 1	<mark>2%</mark> 33%	31% 64%	304
Natworking	4 40/	00/ 400/	200/	566
Not working		9% 40%	29% 69%	462
In-person working	28% 9% 18		<u>19%</u> 56%	228
Remote working	30% 11% 209		21% 57%	121
Hybrid working	36% 12% 24%	38%	17% 55%	
COVID cautious	27% 9% 18	% 40%	19% 59%	417
COVID comfortable	21% 5% 1 % 21% 8% 1 %		25% 63%	960
		50%	03/0	

Figure 66. As we consider adding new library services, how likely are you to use... an electric vehicle charging station?

	Definitely would use	· · · · · · · · · · · · · · · · · · ·	bly Definitely OT use would NOT use	
All respondents	NET 19%	6 8% 11% 27%	35% 62%	NET 1377
Long-time residents	19%	6 7% 11% 27%	35% 62%	524
Pre-pandemic residents	199			182
Pandemic residents		12% 13% 25%	34% 59%	108
Non-residents	189	% 7% 11% 26%	36% 63%	563
Old Worthington users	21%	8% 13% 29%	32% 62%	603
Northwest users	16	5% 7% 9% 28%	38% 66%	467
Worthington Park users	21%	7% 14% 22%	37% 58%	202
Non-library users	20%	11% 9% 26%	31% 57%	54
Women	189	% 7% 10% 28%	36% 63%	1053
Men	23%	9% 14% 26%	32% 58%	313
Ages 18-24 Þ	21%		50% 64%	42
25-34	21%	13% 8% 27%	38% 65%	164
35-44	20%			249
45-54	19%		33% 60%	225
55-64	19%		31% 60%	237
65+	189	% 12% 25%	38% 63%	460
White	17		36% 65%	1207
Black 🌔		20% 11% 16%	31% 47%	45
Asian 🏱	48% 19%		11% 32%	62
Hispanic 🏱	29%	24% 19%	29% 48%	21
mena 🏱	25%	25% 25%	42% 67%	
Two or more races 🏱	30% 1	13% 13%	30% 43%	30
English only	17		36% 64%	1244
Spanish 🏳	31% 1	5% 15% 21%	23% 44%	39
Indo-European languages Þ	44% 20%	24% 26%	13% 39%	54
AAPI languages 🌔	23%	12% 12% 19%	38% 58%	26
Other languages 🏱	43% 21%	21% 14%	29% 43%	14
College grad	19%		33% 61%	1124
Some college		<mark>% 10% 8%</mark> 22%	46% 68%	-
H.S. or less 🏱	22%	12% 10% 21%	43% 63%	68
Upper income		7% 15% 33%	28% 61%	372
Middle income	17	<mark>% 7%</mark> 10% 27%	35% 62%	769
Low income	20%	10% 10% 19%	44% 63%	236
Two-parent families	21%	9% 12% 30%	32% 63%	390
Single-parent families 🏱	21%	11% 11% 23%	38% 62%	47
Couples		% 6% 12% 30%	35% 64%	460
Singles	16	7% 9% 25%	38% 64%	304
Not working	17	% 6% 11% 26%	37% 63%	566
In-person working	20%		34% 62%	462
Remote working		9% 14% 29%	33% 62%	228
Hybrid working	17	11% 29%	30% 59%	121
COVID cautious	24%	10% 14% 28%	26% 54%	417
COVID comfortable		% 7% 10% 27%	39% 66%	960

AB-72

Library hours

Figure 67. The library is available at days and times that work for me.

<u>.</u>				her agree Disagree disagree	Strongly disagree
All respondents	96%	54%	40%	4%	1377
	050/	500/	100/		
Long-time residents Pre-pandemic residents	95%	53%	40%	5%	524
Pre-pandemic residents	96% 97%	52% 54%	42% 43%	4%	182 108
Non-residents	95%	55%	39%	5%	563
Non residents	33/8	5570	5970	578	503
Old Worthington users	97%	52%	43%	3%	603
Northwest users	97%	58%	38%	3%	467
Worthington Park users	93%	55%	36%	7%	202
Non-library users	86%	39%	35%	12%	54
Women	96%	54%	40%	4%	1053
Men	96%	52%	42%	4%	313
	5676	02,0			
Ages 18-24 🏱	94%	62%	31%	6%	42
25-34	96%	52%	41%	4%	164
35-44	95%	49%	44%		249
45-54	95%	50%	43%	5%	225
55-64 65+	93%	51%	<u> </u>	7%	237 460
-C0	98%	59%	38%	2%	400
White	96%	53%	41%	4%	1207
Black 🏱	93%	62%	29%	7%	45
Asian 🏱	96%	56%	39%		62
Hispanic 🏳	95%	67%	29%		21
MENA 🎅	92%	58%	33%	8% 8%	12
Two or more races 🏱	88%	53%	30%	12%	30
Speakers of English only	96%	53%	41%	4%	1244
Spanish 🌔	88%	64%	239	6 8%	39
Indo-European languages 🏳	94%	59%	35%	6%	54
AAPI languages 🏳	94%	38%	54%	6%	26
Other languages 🏱	86%		71%	14% 7% 7% 14%	14
College grad	96%	52%	42%	4%	1124
Some college	94%	57%	35%	6%	185
H.S. or less Þ	93%	62%	28%	7%	68
Upper income	95%	50%	44%	5%	372
Middle income	96%	57%	38%	4%	769
Low income	95%	50%	42%	5%	236
					200
Two-parent families	94%	51%	42%		390 47
Single-parent families 🏱 Couples	94%	45%	49%	6%	460
Singles	97% 97%	<u>54%</u> 55%	<u>40%</u> 40%	3%	304
Singles	57/0	5570	4070	376	
Not working	97%	59%	37%		566
Working in-person only	95%	50%	44%	5%	462
Remote only	94%	50%		6%	228
Hybrid	93%	50%	42%	7%	121
COVID cautious	94%	53%	39%	6%	417
COVID comfortable	96%	54%	41%	4%	960
				.,,,	

 Table 7. Which times of day would you prefer to use the library?

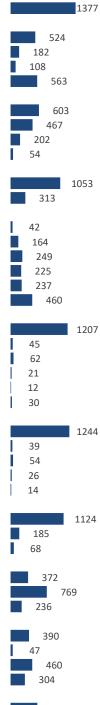
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	Monday-Thursday open	Friday open	Saturday open	Sunday open	Monday-Thursday before	Monday-Thursday after	Friday before	Friday after	Saturday before	Saturday after	Sunday before	Sunday after	
		Open	hours		Þ	Wee xtende		'S	ρ	Wee xtende	kend d hour	'S	n=
All respondents	91%	65%	83%	68%	10%	7%	9%	45%	9%	29%	42%	25%	1,377
Long-time residents	92%	66%	81%	65%	9%	7%	9%	45%	9%	29%	38%	23%	524
Pre-pandemic residents	92%	59%	86%	73%	13%	9%	11%	54%	9%	34%	52%	32%	182
Pandemic residents	88%	60%	89%	72%	11%	8%	7%	42%	14%	32%	53%	29%	108
Non-residents	91%	66%	83%	67%	9%	6%	8%	44%	9%	27%	41%	24%	563
Old Worthington users	92%	67%	85%	70%	9%	7%	9%	44%	9%	28%	42%	25%	603
Northwest users	92%	67%	82%	67%	9%	7%	7%	45%	9%	28%	40%	23%	467
Worthington Park users	92%	56%	80%	63%	11%	9%	10%	50%	10%	33%	46%	30%	202
Non-library users	76%	48%	70%	59%	11%	4%	9%	43%	15%	24%	46%	22%	54
Women	92%	66%	83%	68%	9%	7%	8%	45%	9%	28%	42%	25%	1,053
Men	90%	62%	81%	65%	12%	9%	12%	46%	11%	30%	42%	24%	313
Ages 18-24 Þ	95%	79%	88%	67%	14%	21%	12%	74%	19%	57%	45%	55%	42
25-34	95%	61%	87%	71%	12%	13%	12%	58%	13%	40%	64%	37%	164
35-44	88%	52%	82%	71%	14%	8%	10%	61%	14%	38%	57%	35%	249
45-54	89%	46%	83%	65%	9%	9%	8%	63%	8%	33%	39%	30%	225
55-64	89%	61%	79%	62%	12%	8%	12%	42%	12%	26%	35%	21%	237
65+	94%	83%	83%	69%	5%	2%	5%	23%	4%	17%	31%	13%	460
White	92%	66%	83%	68%	9%	7%	8%	44%	9%	28%	42%	24%	1,207
Black 🏱	84%	62%	71%	58%	22%	13%	16%	49%	16%	42%	36%	36%	45
Asian 🏱	92%	53%	82%	66%	15%	8%	15%	66%	15%	37%	48%	34%	62
Hispanic Þ	81%	52%	86%	62%	14%	14%	14%	38%	19%	29%	71%	29%	21
	92%	58%	92%	67%	8%	0%	0%	75%	17%	33%	67%	33%	12
Two or more races 🏱	90%	67%	80%	63%	13%	23%	13%	57%	10%	47%	37%	40%	30
English only	91%	65%	83%	68%	9%	7%	8%	44%	9%	28%	42%	25%	1,244
Spanish 🏱	90%	59%	85%	67%	13%	15%	13%	51%	18%	41%	33%	41%	39
Indo-European languages 🏱	93%	59%	81%	61%	15%	17%	15%		18%	39%	52%		54
						1001	1001	67%				31%	
AAPI languages 🏱	88%	//%	88%	50%	23%	12%	19%	58%	23%	31%	54%	23%	26
Other languages 🏱	86%	64%	86%	64%	21%	14%	0%	36%	7%	14%	43%	14%	14
College grad	92%	64%	83%	69%	9%	6%	8%	47%	9%	29%		25%	1,124
Some college	92%	66%	82%	63%	11%	11%	10%	38%	9%	28%		26%	185
H.S. or less 🏱	85%	71%	76%	57%	13%	13%	10%	43%	10%	34%	40%	31%	68
Upper income	91%	58%	85%	71%	10%	5%	10%	51%	11%	28%	45%	25%	372
Middle income	92%	66%	82%	66%	9%	8%	8%	44%	9%	29%		25%	769
Low income	89%	70%	83%	67%	10%	9%	8%	41%	9%	31%	37%	25%	236
Two-parent families	92%	55%	83%	69%	13%	9%	11%	63%	13%	39%	54%	35%	390
Single-parent families 🏱	79%	49%	79%	62%	28%	9%	23%	53%	11%	28%	49%	21%	47
Couples	92%	71%	82%	66%	7%	7%	6%	36%	5%	24%	38%	20%	460
Singles	92%	68%	83%	69%	8%	6%	6%	36%	9%	24%	32%	21%	304
Not working	94%	84%	81%	66%	6%	4%	6%	25%	5%	20%	34%	17%	566
In-person working	90%	52%	83%	64%	12%	10%	10%	58%	13%	32%	46%	28%	462
Remote working	87%	53%	82%	71%	12%	11%	11%	58%	10%	39%	48%	35%	228
Hybrid working	91%	45%	91%	82%	15%	8%	12%	71%	14%	40%	57%	34%	121
COVID cautious	92%	65%	83%	67%	11%	9%	10%	50%	12%	31%	49%	27%	417
COVID comfortable	91%	65%	83%	68%	9%	7%	8%	44%	8%	28%	39%	24%	960

Pandemic impact

Figure 68. Currently, how worried are you that you will get the coronavirus (COVID-19)?

2		Vorv	Somewhat	Not too	Not worried	
		Very worried	worried	worried	at all	
		wonneu	wonneu	wonneu	atan	
All respondents		NET 30%	28%	46%	23%	70% NET
Long-time residents		30%	27%	51%	19%	70%
Pre-pandemic residents		32%		46%		68%
Pandemic residents		30%	-	42%	29%	70%
Non-residents			6 27%	44%		70%
Non residents		30/	2770	4470	2070	1070
Old Worthington users		31%	29%	48%	21%	69%
Northwest users		30%		46%	21%	70%
Worthington Park users					24%	74%
-				46%		
Non-library users		39%	33%	41%	20% 61	%
14/00000		220/	200/	4.00/	220/	C00/
Women		32%	_	46%		68%
Men		25	5% 23%	48%	27%	75%
		360/	260/	220/	210/	/0/
Ages 18-24		36%	36%	33%		4% 4%
25-34		00/0	32%	40%		4%
35-44		32%		47%		68%
45-54			3% 20%	46%	31%	77%
55-64			% 23%	52%		75%
65+		33%	30%	47%	20%	57%
White		30%	_	47%		70%
Black 🏳			18% 16%	49%	33%	82%
Asian Þ		35%	—	44%		5%
Hispanic 🏳		52%	48%		<u>14%</u> 48%	
Mena 🏱		33%	33%	42%	25%	57%
Two or more races 🏱		37%	30%	37%	27% 6 3	3%
Speakers of English only		29%		48%	23%	
Spanish 🏱		44%	44%	36%	21% 56%	
Indo-European languages 🏱		43%	37%	33%	24% 57 %	0
AAPI languages 🏱		35%	31%	50%	15% 6	5%
Other languages 🏱		43%	43%	14% 4	3% 57%	b
College grad		30%		48%		70%
Some college		31%		41%		69%
H.S. or less 🏱		26	% 25%	43%	31%	74%
			_			
Upper income			% 24%	50%		73%
Middle income		31%		47%		69%
Low income		33%	31%	40%	26%	57%
_						
Two-parent families			% 23%	47%	28%	75%
Single-parent families 🏱			% 21%	38%	36%	74%
Couples		34%		47%		6%
Singles		32%	30%	45%	22%	68%
			-			
Not working		31%	-	47%		69%
In-person working			% 23%	47%	27%	74%
Remote working		34%		44%		6%
Hybrid working		37%	34%	45%	18% 63	3%
	_					
COVID cautious	100%	91%		0%		
COVID comfortable			0%	67	7%	33% 100%



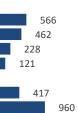


Figure 69. Currently, how worried are you that your child(ren) will get the coronavirus (COVID-19)?

rigure erreuriently, ner		Very Somewhat	-	Not worried	
		worried worried	worried	at all	
All respondents		NET 31% 25%	% 39%	27% 67% NET	445
Long-time residents		26%	3% 46%	25% 71%	146
Pre-pandemic residents		41% 35%	36%	20% 56%	108
Pandemic residents		29% 25%	6 36%	33% 69%	55
Non-residents		29% 25%	% 36%	32% 68%	136
Old Worthington users		32% 28%	6 40%	27% 66%	177
Northwest users		30% 239	% 41%	27% 67%	158
Worthington Park users		27% 20	% 41%	29% 70%	83
Non-library users		46% 46%	31%	23% 54%	13
Women		30% 25%	40%	27% 68%	351
Men		34% 26%	6 36%	29% 65%	91
Ages 18-24		7%	7%7% 21%	29%	14
25-34		39% 32%	35%	25% 60%	57
35-44		35% 29%	40%	24% 64%	198
45-54		25% 21	% 40%	35% 75%	140
55-64		21% 21	% 54%	6 25% 79%	24
65+		33% 17% 17	7% 50%	17% 67%	12
White		30% 25%	% 42%	27% 69%	362
Black		10%	<u>10%</u> 48%	29% 76%	21
Asian		45% 34%	24%	28% 52%	29
Hispanic		67% 67%	17% 17%		6
MENA			4%14%	57% 71%	7
Two or more races		50% 20% 30%	20% 25	45%	20
English only		29% 249	% 42%	27% 69%	374
Spanish		35% 29%	41%	24% 65%	17
Indo-European languages		49% 14% 34%	26%	26% 51%	35
AAPI languages		27% 18	3% <mark>9% 45</mark>	55%	11
Other languages		25% 25%	% <u>13% 25%</u>	38%	8
College grad		32% 26%	6 41%	27% 68%	378
Some college		33% 249		<u>33%</u> 60%	42
H.S. or less		12%	.2% 32%	24% 56%	25
Upper income		30% 26%		28% 69%	159
Middle income		32% 259		<u>27%</u> 65%	255
Low income		26% 269	6 39%	<u>29%</u> 68%	31
Two-parent families		31% 25%		27% 66%	387
Single-parent families		26% 21	% 38%	34% 72%	47
Couples		50% 50%	50%	50%	2
Singles		50% 50%	50%	50%	2
Not working		22% 18		29% 71%	94
In-person working		30% 26%		<u>31%</u> 67%	198
Remote working		38% 32%		24% 62%	90
Hybrid working		37% 14% 22 [°]	% 46%	17% 63%	63
COVID cautious	89%	20% 69%	6%		116
COVID comfortable		10%	51%	36% 88%	329

Figure 70. As a result of the coronavirus outbreak, how much have your priorities in life changed?

2		A fair amount	A great deal		Not too much	Not at all	5		
All respondents	NET 53%	3	9%	14%	38%	9%	47% NET		1377
Long-time residents	54%		12%	12%	40%	7%	46%	52	л
Pre-pandemic residents	54%		2%	13%	37%	9%		182	4
Pandemic residents	62%	41%		21%	32%	7% 38		108	
Non-residents	50		35%	14%	39%		50%	56	3
	50	/0	5570	11/0	3370	11/	3070	50	5
Old Worthington users	52%	6 4	40%	12%	39%	9%	48%	6	03
Northwest users	54%	4	1%	13%	38%	8%	46%	467	7
Worthington Park users	54%	38	3%	16%	38%	8%	46%	202	
Non-library users	55%	34%	% 2	21%	38%	8%	45%	54	
Momon	550/	1	1.0/	1.40/	200/	70/	450/		4050
Women	55%		1%	14%	38%	7%		24.2	1053
Men	4	6%	34%	12%	39%	155	54%	313	
Ages 18-24 🏱	59%	46	5%	12%	29%	12% 4	1%	42	
25-34	61%	40%		2%	33%	39		164	
35-44	59%	449		15%	34%	7% 4		249	
45-54	48		36%	13%	40%		6 52%	225	
55-64	53%		41%	12%	38%		47%	237	
65+		3%	36%	12%	42%		% 52%	460)
									_
White	519		39%	12%	40%	9%		45	1207
Black 🏱	64%	39%		5%		11% 36 %	0	45	
Asian 🏱	66%	50%		16%	29%	34%		62	
Hispanic	86% 48%		38%		10% 14%		500/	21	
MENA 🏱 Two or more races 🏱	59%	42% 31%	25% 28	17%		8% 14% 4	58%	12 30	
	59%	51%	20	70	2070	14% 4	170	50	
English only	51%	6	39%	13%	40%	9%	49%		1244
Spanish 🏱	72%	44%	28		18% 10%	28%		39	
Indo-European languages 🏱	62%	35%	27	7%	29%	10% 38	%	54	
AAPI languages 🏱	73%	65%		8%	23%	27%		26	
Other languages 🏱	57%	36%	2	21%	29%	14% 4	3%	14	
	530/		00/	4.20/	200/	00/	470/		1124
College grad Some college	53% 55%		10%	<u>13%</u> 16%	<u> </u>	8% 9%	47%	185	1124
H.S. or less		7%		10%	36%		45% 53%	68	
11.3. 01 less F	4.	//0	3370	14/0	5070	1//	33/0		
Upper income	52%	6	42%	10%	40%	8%	48%	372	
Middle income	52%	3	7%	15%	40%	8%	48%		769
Low income	57%	43	3%	14%	31%	13%	13%	236	
The second of the			0/	1 504	-260/	-70/	20/	390	
Two-parent families	57%	42		15%	36%		3%	47	
Single-parent families	540	39%	26%	13%	43%		1 <u>7%</u> 61%	460)
Couples	519			16%	40%	9%		304	,
Singles	509	/0	40%	10%	40%	10%	50%		
Not working	50'	%	37%	12%	40%	10%	50%	56	
In-person working	51%		37%	14%	40%		49%	462	2
Remote working	59%	449		15%	32%	8% 41		228	
Hybrid working	61%	46%		15%	36%	39		121	
								417	
COVID cautious	79%	52%	27	%		1%	120/ 500/	41/	960
COVID comfortable		41%	34%		47%		<u>12%</u> 59%		

bill production production <th>pandemic?</th> <th></th> <th>-</th> <th>-</th> <th>-</th> <th>-</th> <th>-</th> <th>-</th> <th>-</th> <th>-</th> <th></th> <th>-</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>	pandemic?		-	-	-	-	-	-	-	-		-						
All respondents 79% 68% 59% 64% 53% 53% 63% 64% 64% 64% 64% 65% 53% 53% 63% 63% 64% 64% 64% 64% 65% 53% 53% 63% 64% 64% 64% 65% 54% 54% 53% 54% <td></td> <td>Using the public library</td> <td>izing with friends</td> <td>Shopping</td> <td>Dining out</td> <td>School</td> <td>Work</td> <td>Personal finances</td> <td>Your physical health</td> <td>Entertainment and recreation</td> <td>∂arenting∕raising children</td> <td>Traveling</td> <td>Your mental health</td> <td>Your outlook on life</td> <td>of these are back</td> <td>n=</td> <td>Work</td> <td>School, Parenting/raising ન્માંતાત્વન</td>		Using the public library	izing with friends	Shopping	Dining out	School	Work	Personal finances	Your physical health	Entertainment and recreation	∂arenting∕raising children	Traveling	Your mental health	Your outlook on life	of these are back	n=	Work	School, Parenting/raising ન્માંતાત્વન
Pre-pandemic residents B1% G3% S0% S2% S	All respondents	79%		-										42%		1,377		
Pandemic residents 77% 67% 55% 56% 97% 57%	Long-time residents	79%	71%	60%	60%	60%	57%	55%	53%	51%	49%	48%	45%	44%	8%	524	269	146
Non-residents 79% 67% 61% 59% 54% 57% <	Pre-pandemic residents	81%	63%	50%	52%	56%	52%	52%	48%	49%	44%	39%	36%	35%	7%	182	128	108
Old Worthington users 81% 70% 58% 53% 57% 53% 52% 44% 46% 43% 7% 603 332 177 Northwest users 19% 68% 63% 57% 57% 57% 57% 57% 54% 64% 43% 44% 43% 45% 44% 43% 45% 44% 43% 45% 44% 43% 45% 44% 43% 45% 44% 43% 45% 44% 43% 45% 44% 43% 45% 44% 45% 45% 44% 45%	Pandemic residents	71%	69%	55%	56%	49%	51%	47%	49%	52%	51%	45%	37%	34%	11%	108	85	55
Northwest users 79% 66% 75% 57%	Non-residents	79%	67%	61%	59%	54%	53%	53%	52%	50%	49%	45%	45%	43%	7%	563	329	136
Worthington Park users 81% 63% 63% 63% 61% 47% 52% 52% 54% 63% 63% 63% 63% 63% 63% 63% 63% 63% 63% 63% 63% 63% 63% 53% 54% 53% 64% 45% 4	Old Worthington users	81%	70%	58%	60%	53%	53%	57%	53%	52%	44%	46%	46%	43%	7%	603	332	177
Non-library users 43% 72% 59% 50% 23% 43% 44% 43% 44% 43% 44% 43% 44% 43% 44% 43% 44% 43% 44% 43% 44% <	Northwest users	79%	66%	57%	57%	57%	54%	52%	50%	49%	48%	44%	41%	42%	7%	467	279	158
Women 78% 68% 58% 58% 58% 58% 57% 56% 57% 49% 48% 41% 39% 8% 1.0.53 599 351 Men 81% 64% 71% 48% 60% 71% 48% 31% 40% 48% 49% 49% 49% 49% 49% 49% 49% 49% 49% 49% 49% 49% 49% 49% 49% 49% 49% 45% 49% 49% 45% 44% 45% 49% 45% 44% 45% 49% 45% 44% 45% 49% 45% 44% 45% 49% 45% 44% 45% 44% 45% 44% 45% 44% 45% 44% 45% 44% 45% 45% 56% 55% 55% 55% 55% 55% 55% 55% 55% 55% 55% 55% 55% 55% 55% 55% 55% </td <td>Worthington Park users</td> <td>81%</td> <td>68%</td> <td>63%</td> <td>58%</td> <td>63%</td> <td>61%</td> <td>47%</td> <td>52%</td> <td>52%</td> <td>57%</td> <td>46%</td> <td>45%</td> <td>43%</td> <td>8%</td> <td>202</td> <td>128</td> <td>83</td>	Worthington Park users	81%	68%	63%	58%	63%	61%	47%	52%	52%	57%	46%	45%	43%	8%	202	128	83
Men 818 68% 62% 58% 57% 57% 57% 49% 49% 50% 52% 59% <td>Non-library users</td> <td>43%</td> <td>72%</td> <td>59%</td> <td>50%</td> <td>23%</td> <td>43%</td> <td>44%</td> <td>43%</td> <td>46%</td> <td>38%</td> <td>39%</td> <td>35%</td> <td>24%</td> <td>19%</td> <td>54</td> <td>37</td> <td>13</td>	Non-library users	43%	72%	59%	50%	23%	43%	44%	43%	46%	38%	39%	35%	24%	19%	54	37	13
Ages 18-24 ▷ 64% 71% 48% 01% 40% 43% 14% 43% 216 29% 7% 42 27 14 25-34 73% 62% 52% 55% 56% 49% 43% 50% 47% 41% 26% 25% 12% 164 141 57 35-44 76% 63% 52% 55% 56% 49% 45% 45% 44% 34% 30% 9% 220 168 140 45-54 80% 63% 58% 56% 53%	Women	78%	68%	58%	58%	55%	54%	53%	51%	49%	48%	45%	41%	39%	8%	1,053	599	351
25-34 73% 62% 52% 55% 64% 43% 39% 43% 50% 45% <td< td=""><td>Men</td><td>81%</td><td>68%</td><td>62%</td><td>58%</td><td>58%</td><td>57%</td><td>56%</td><td>57%</td><td>57%</td><td>49%</td><td>49%</td><td>50%</td><td>52%</td><td>7%</td><td>313</td><td>201</td><td>91</td></td<>	Men	81%	68%	62%	58%	58%	57%	56%	57%	57%	49%	49%	50%	52%	7%	313	201	91
35-44 76% 63% 52% 55% 66% 49% 45% 49% 45% 49% 45% 49% 45% 49% 40% 30% 9% 249 206 198 45-54 82% 70% 62% 63% 58% 60% 51% 55% 50% 67% 49% 40% 45% 7% 237 161 24 65+ 82% 74% 63% 58% 57% 55% 55% 55% 56% 53% 56% 53% 56% 53% 56% 53% 56% 53% 56% 53% 52% 45% 45% 45% 45% 45% 45% 45% 45% 45% 45% 45% 45% 45% 45% 45% 45% 56% 53%	Ages 18-24 Þ	64%	71%	48%	60%	71%	48%	31%	40%	48%	14%	43%	21%	29%	7%	42	27	14
45-54 80% 64% 61% 67% 58% 64% 55% 52% 49% 40% 41% 8% 225 188 140 55-64 82% 70% 63% 58% 63% 64% 60% 51% 55% 53% 64% 45% 7% 237 161 24 65+ 82% 74% 63% 58% 53% 64% 64% 60% 44% 55% 53% 64% 45% 45% 45% 45% 45% 45% 45% 45% 55% 53% 64% 45% 55% 53% 64% 45% 55% 53% 54% 52% 65% 54% 54% 52% 65% 54% 54% 52% 65% 54% 54% 54% 52% 53%	25-34	73%	62%	52%	54%	40%	48%	39%	43%	50%	47%	41%	26%	25%	12%	164	141	57
55-64 82% 70% 62% 74% 63% 58% 63% 64% 64% 64% 65% 48% 49% 45% 7% 237 161 24 65+ 82% 74% 63% 58% 58% 58% 58% 58% 50% 58% 50% 48% 46% 45% 45% 46% 46% 46% 45% 46% 4		76%	63%	52%	55%	56%	49%	48%	45%	49%	45%	45%	34%	30%	9%	249	206	198
65+ 82% 74% 63% 58% 58% 58% 56% 50% 44% 55% 53% 66% 460 88 12 White 80% 69% 59% 59% 57% 55% 56% 53% 52% 40% 46% 45% 43% 8% 1,207 67.8 362 Black P 69% 58% 53% 51% 55% 56% 50% 48% 41% 39% 37% 17% 67% 62% 57% 58% 38% 28% 29% 38% 10% 21 17 6 MENA P 67% 67% 58% 58% 57% 58% 38% 20% 38% 10% 21 17 6 MENA P 67% 67% 58% 58% 57% 58% 38% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 23% 33% 33% <		80%	64%	61%	60%	61%	57%	53%	49%	55%	52%	49%	40%	41%	8%	225	188	140
White 80% 69% 59% 59% 55% 56% 53% 52% 48% 46% 45% 43% 8% 1,207 678 362 Black P 69% 58% 53% 51% 38% 53% 24% 29% 31% 52% 40% 36% 31% 11% 45 34 21 Asian P 77% 66% 61% 53% 59% 63% 38% 38% 22% 40% 38% 10% 21 17 6 MENA P 67% 67% 58% 58% 58% 54% 54% 53% 33% 33% 8% 12 8 7 Two or more races P 70% 47% 37% 40% 54% 53% 54% 54% 53% 44% 53% 41% 38% 41% 38% 41% 58 32 20 17 11 110 110 110 110 112																		24
Black P 699 589 539 519 389 529 429 319 529 409 369 179 476 642 53 299 Asian P 779 669 679 579 529 509 650 480 410 399 370 270 88 62 53 299 Hispanic P 719 779 669 580 580 580 580 580 280 380 280 380 280 380 280		82%	74%	63%	58%	33%						44%	55%	53%	6%	460	88	12
Asian P 77% 66% 61% 53% 59% 43% 42% 50% 48% 41% 39% 37% 27% 8% 62 53 29 Hispanic 71% 71% 77% 52% 50% 55% 58% 58% 58% 58% 58% 58% 58% 58% 58% 57% 48% 42% 57% 58% 33% 33% 8% 12 8 7 Two or more races 70% 47% 47% 40% 40% 54%		80%	69%	59%	59%	57%	55%	56%	53%	52%	48%	46%	45%	43%	8%	1,207	678	362
Hispanic 71% 71% 77% 52% 52% 56% 38% 38% 52% 67% 58% 58% 57% 38% 42% 57% 58% 33% 33% 8% 12 8 7 Two or more races 70% 47% 47% 47% 40% 40% 52% 27% 40% 45% 23% 20% 23% 7% 30 21 20 Inglish only 79% 69% 59% 59% 54% 54% 54% 54% 46% 44% 43% 44% 43% 43% 38% 10% 38% 124 713 374 Spanish 77% 62% 65% 54% 54% 50% 14% 53% 44% 43% 43% 38% 43% 43% 38% 43% 43% 38% 43% 43% 38% 43% 43% 38% 43% 43% 36% 56% 56% 56% 56% 56% 56% 56% 56% 56% 56% 56% <t< td=""><td>Black Þ</td><td>69%</td><td>58%</td><td>53%</td><td>51%</td><td>38%</td><td>53%</td><td>24%</td><td>29%</td><td>31%</td><td>52%</td><td>40%</td><td>36%</td><td>31%</td><td>11%</td><td>45</td><td>34</td><td>21</td></t<>	Black Þ	69%	58%	53%	51%	38%	53%	24%	29%	31%	52%	40%	36%	31%	11%	45	34	21
MENA 67% 67% 58% 58% 57% 38% 42% 58% 57% 58% 33% 33% 8% 12 8 7 Two or more races 70% 47% 37% 40% 52% 54% 52% 51% 48% 46% 44% 42% 8% 124 713 374 Spanish 77% 62% 64% 53% 69% 64% 64% 46%	Asian Þ	77%	66%	61%	53%	59%	43%	42%	50%	48%	41%	39%	37%	27%	8%	62	53	29
Two or more races 70% 47% 37% 40% 40% 52% 27% 40% 37% 23% 23% 7% 30 21 20 English only 79% 69% 59% 59% 55% 54% 54% 53% 48% 46% 44% 42% 8% 1,244 713 374 Spanish P 77% 62% 64% 46% 46% 44% 53% 41% 38% 41% 5% 39 29 17 Indo-European languages P 69% 67% 54% 46% 46% 46% 46% 55% 57% 58%	Hispanic Þ	71%	71%	57%	52%	50%	65%	38%	38%	52%	67%	38%	29%	38%	10%	21	17	6
English only 79% 69% 59% 55% 54% 54% 52% 51% 48% 46% 44% 42% 8% 1,244 713 374 Spanish P 77% 62% 46% 54% 53% 69% 46% 46% 44% 53% 41% 38% 41% 5% 39 29 17 Indo-European languages P 69% 67% 54% 46% 44% 50% 41% 39% 43% 31% 43% 39% 7% 54 41 35 AAPI languages P 77% 58% 65% 58% 82% 48% 38% 50% 65% 57% 52% 50%	mena 🏱	67%	67%	58%	58%	57%	38%	42%	58%	42%	57%	58%	33%	33%	8%	12	8	7
Spanish P 77% 62% 46% 53% 69% 46% 46% 46% 46% 46% 46% 43% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 53% 63% 63% 63% 64% 53% 63%	Two or more races Þ	70%	47%	37%	40%	40%	52%	27%	40%	37%	45%	23%	20%	23%	7%	30	21	20
Indo-European languages 69% 67% 54% 46% 46% 44% 50% 41% 39% 43% 31% 43% 39% 7% 54 41 35 AAPI languages 77% 58% 65% 58% 82% 48% 38% 50% 46% 55% 27% 15% 15% 12% 26 21 11 Other languages 79% 71% 50% 57% 88% 86% 43% 64% 50% 57% 43% 36% 7% 14 7 8 College grad 80% 69% 59% 57% 52% 55% 52% 50% 44% 46% 185 99 42 H.S. or less 74% 66% 44% 35% 55% 54% 56% 50% 50% 54% 43% 44% 7% 372 249 159 Midel income 78% 68% 60% 55% 55% 54% 55% 54% 53% 54% 45% 45% 45% 45%<	English only	79%	69%	59%	59%	55%	54%	54%	52%	51%	48%	46%	44%	42%	8%	1,244	713	374
AAPI languages 77% 58% 65% 58% 82% 48% 38% 50% 46% 55% 27% 15% 12% 26 21 11 Other languages 79% 71% 50% 57% 88% 86% 43% 64% 50% 57% 43% 36% 7% 14 7 8 College grad 80% 69% 59% 57% 52% 55% 52% 51% 50% 45% 43% 42% 8% 1,124 670 378 Some college 74% 64% 59% 61% 50% 62% 49% 54% 50% 45% 43% 42% 8% 1,124 670 378 Some college 74% 66% 44% 33% 52% 71% 31% 40% 41% 36% 34% 9% 68 422 25 Upper income 81% 72% 59% 65% 57% 52% 57% 50% 53% 47% 44% 39% 44% 48%	Spanish Þ	77%	62%	46%	54%	53%	69%	46%	46%	44%	53%	41%	38%	41%	5%	39	29	17
AAPI languages 77% 58% 65% 58% 82% 48% 38% 50% 46% 55% 27% 15% 12% 26 21 11 Other languages 79% 71% 50% 57% 88% 86% 43% 64% 50% 57% 43% 36% 7% 14 7 8 College grad 80% 69% 59% 57% 52% 52% 51% 50% 45% 43% 42% 8% 1,124 670 378 Some college 74% 64% 59% 61% 50% 62% 49% 54% 50% 45% 43% 42% 8% 1,124 670 378 Some college 74% 66% 44% 33% 52% 51% 51% 50% 41% 36% 34% 44% 6% 48 42 25 Upper income 81% 72% 59% 65% 54% 53% 51% 45% 53% 53% 45% 45% 45% 45%	Indo-European languages 🏱	69%	67%	54%	46%	46%	44%	50%	41%	39%	43%	31%	43%	39%	7%	54	41	35
Other languages 79% 71% 50% 57% 88% 86% 43% 64% 50% 57% 43% 36% 7% 14 7 8 College grad 80% 69% 59% 57% 52% 55% 52% 51% 50% 43% 42% 8% 1,124 670 378 Some college 74% 64% 59% 61% 50% 62% 49% 54% 50% 40% 44% 6% 185 99 420 H.S. or less 74% 66% 44% 43% 52% 71% 31% 40% 41% 36% 34% 34% 9% 68 42 25 Upper income 81% 72% 59% 65% 54% 53% 51% 49% 48% 45% 43% 40% 8% 769 446 255 Low income 78% 64% 53% 57% 52% 47% 45% 50% 47% 43% 40% 8% 236 116 31 <td>AAPI languages 🏱</td> <td>77%</td> <td>58%</td> <td>65%</td> <td>58%</td> <td>82%</td> <td>48%</td> <td>38%</td> <td>50%</td> <td>46%</td> <td>55%</td> <td>27%</td> <td>15%</td> <td>15%</td> <td>12%</td> <td>26</td> <td>21</td> <td>11</td>	AAPI languages 🏱	77%	58%	65%	58%	82%	48%	38%	50%	46%	55%	27%	15%	15%	12%	26	21	11
College grad 80% 69% 59% 57% 52% 55% 52% 51% 50% 43% 42% 8% 1,124 670 378 Some college 74% 64% 59% 61% 50% 62% 49% 54% 50% 40% 49% 44% 6% 185 99 42 H.S. or less 74% 66% 44% 43% 52% 71% 31% 40% 41% 36% 38% 34% 9% 68 42 25 Upper income 81% 72% 59% 65% 61% 52% 65% 56% 57% 50% 53% 47% 44% 7% 372 249 159 Middle income 78% 64% 53% 57% 52% 45% 51% 49% 48% 45% 43% 40% 8% 236 116 31 Two-parent families 77% 64% 54% 56% 57% 52% 47% 45% 32% 32% 32% 32% 32% </td <td></td> <td>-</td> <td></td> <td></td> <td>14</td> <td>7</td> <td>8</td>													-			14	7	8
Some college 74% 64% 59% 61% 50% 62% 49% 54% 50% 40% 49% 45% 44% 6% 185 99 42 H.S. or less 74% 66% 44% 43% 52% 71% 31% 40% 41% 36% 34% 34% 9% 688 42 25 Upper income 81% 72% 59% 65% 54% 53% 51% 49% 48% 45% 43% 40% 8% 769 446 255 Low income 78% 64% 53% 57% 52% 62% 37% 46% 44% 39% 41% 8% 236 116 31 Two-parent families 77% 64% 54% 56% 57% 52% 47% 45% 45% 36% <t< td=""><td>College grad</td><td>80%</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>8%</td><td>1,124</td><td>670</td><td>378</td></t<>	College grad	80%													8%	1,124	670	378
H.S. or less 74% 66% 44% 43% 52% 71% 31% 40% 41% 36% 38% 34% 9% 68 42 25 Upper income 81% 72% 59% 65% 61% 52% 65% 57% 50% 53% 47% 44% 7% 372 249 159 Middle income 78% 68% 60% 58% 55% 54% 53% 51% 49% 48% 45% 43% 40% 8% 769 446 255 Low income 78% 64% 53% 57% 52% 47% 45% 50% 41% 39% 41% 8% 236 116 31 Two-parent families 77% 64% 54% 55% 57% 52% 47% 45% 56% 57% 52% 47% 47% 36% 35% 9% 300 306 38% 36% 35% 56% 57% 52% 55% 56% 57% 52% 57% 52% 57%															6%			
Upper income 81% 72% 59% 65% 61% 52% 65% 56% 57% 50% 53% 47% 44% 7% 372 249 159 Middle income 78% 68% 60% 58% 55% 54% 53% 51% 49% 48% 45% 43% 40% 8% 769 446 255 Low income 78% 64% 53% 47% 35% 62% 37% 46% 44% 39% 41% 8% 236 116 31 Two-parent families 77% 64% 54% 56% 57% 52% 47% 45% 50% 47% 47% 36% 35% 9% 300 306 387 Single-parent families 70% 64% 59% 51% 45% 66% 58% 52% 59% 57% 52% 47% 47% 36% 32% 32% 32% 32% 32% 32% 32% 32% 32% 32% 32% 32% 304 151 2<						52%	71%	31%	40%	41%	36%	38%	34%	34%	9%	68	42	25
Middle income 78% 68% 60% 58% 55% 54% 53% 51% 49% 48% 45% 43% 40% 8% 769 446 255 Low income 78% 64% 53% 57% 52% 76% 46% 44% 39% 43% 40% 8% 769 446 255 Low income 78% 64% 53% 57% 52% 47% 46% 44% 39% 34% 39% 41% 8% 236 116 31 Two-parent families 77% 64% 56% 57% 52% 47% 45% 50% 47% 47% 36% 35% 9% 300 306 387 Single-parent families 70% 60% 55% 51% 45% 56% 57% 52% 47% 45% 32%<	-	81%	72%	59%	65%	61%	52%	65%	56%	57%	50%	53%	47%	44%	7%	372	249	159
Two-parent families 77% 64% 54% 56% 57% 52% 47% 45% 50% 47% 47% 36% 35% 9% 390 306 387 Single-parent families 70% 60% 55% 51% 45% 46% 38% 40% 53% 53% 45% 32% 32% 13% 47 37 47 Couples 77% 72% 61% 59% 52% 59% 57% 52% 47% 46% 44% 8% 460 199 2 Singles 82% 67% 59% 58% 56% 56% 54% 47% 46% 44% 8% 460 199 2 Singles 81% 72% 61% 58% 52% 56% 54% 47% 46% 45% 52% 9% 304 151 2 Not working 81% 72% 61% 58% 52% 52% 47% 39% 37% 6% 462 462 198 16% 151 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>55%</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>8%</td><td>769</td><td>446</td><td>255</td></t<>						55%									8%	769	446	255
Single-parent families 70% 60% 55% 51% 45% 66% 38% 40% 53% 53% 53% 32% 32% 13% 47 37 47 Couples 77% 72% 61% 59% 52% 56% 57% 52% 47% 46% 44% 8% 460 199 2 Singles 82% 67% 58% 56% 56% 56% 57% 52% 47% 46% 44% 8% 460 199 2 Not working 81% 72% 61% 58% 56% 56% 56% 57% 48% 46% 45% 52% 48% 46% 45% 52% 48% 462 452 151 2 Not working 79% 67% 56% 59% 58% 67% 48% 46% 45% 52% 48% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46% 46% <td>Low income</td> <td>78%</td> <td>64%</td> <td>53%</td> <td>47%</td> <td>35%</td> <td>62%</td> <td>37%</td> <td>46%</td> <td>44%</td> <td>39%</td> <td>34%</td> <td>39%</td> <td>41%</td> <td>8%</td> <td>236</td> <td>116</td> <td>31</td>	Low income	78%	64%	53%	47%	35%	62%	37%	46%	44%	39%	34%	39%	41%	8%	236	116	31
Couples 77% 72% 61% 59% 52% 59% 57% 52% 47% 46% 44% 8% 460 199 2 Singles 82% 67% 59% 58% 56% 56% 56% 57% 52% 47% 46% 44% 8% 460 199 2 Not working 81% 72% 61% 58% 52% 59% 57% 48% 46% 45% 52% 304 151 2 Not working 81% 72% 61% 58% 52% 59% 57% 48% 46% 45% 52% 48% 7% 566 94 In-person working 79% 67% 56% 59% 58% 67% 49% 48% 52% 52% 47% 39% 37% 6% 462 462 198 Remote working 78% 61% 57% 54% 54% 37% 48% 51% 50% 39% 34% 38% 11% 228 228 90	Two-parent families	77%	64%	54%	56%	57%	52%	47%	45%	50%	47%	47%	36%	35%	9%	390	306	387
Singles 82% 67% 59% 58% 56% 56% 54% 47% 39% 47% 45% 9% 304 151 2 Not working 81% 72% 61% 58% 52% 50% 54% 47% 45% 9% 304 151 2 In-person working 79% 67% 59% 58% 67% 49% 48% 52% 47% 39% 37% 6% 462 462 198 Remote working 78% 61% 54% 54% 51% 50% 39% 44% 36% 38% 11% 228 228 90 Hybrid working 74% 69% 56% 56% 39% 54% 45% 56% 36% 36% 31% 10% 121 121 63 COVID cautious 62% 48% 39% 36% 45% 24% 24% 24% 10% 111 12 63	Single-parent families Þ	70%	60%	55%	51%	45%	46%	38%	40%	53%	53%	45%	32%	32%	13%	47	37	47
Not working 81% 72% 61% 58% 52% 59% 57% 48% 46% 45% 52% 48% 7% 566 - 94 In-person working 79% 67% 56% 59% 57% 48% 46% 45% 52% 48% 7% 566 - 94 In-person working 79% 67% 56% 59% 58% 67% 49% 48% 52% 47% 39% 37% 6% 462 462 198 Remote working 78% 61% 57% 54% 57% 48% 51% 50% 39% 44% 36% 38% 11% 228 228 90 Hybrid working 74% 69% 60% 58% 56% 39% 54% 45% 58% 54% 45% 32% 31% 10% 121 121 63 COVID cautious 62% 48% 39% 33% 3	Couples	77%	72%	61%	59%		52%	59%	57%	52%		47%	46%	44%	8%	460	199	2
In-person working 79% 67% 56% 59% 58% 67% 49% 48% 52% 52% 47% 39% 37% 6% 462 462 198 Remote working 78% 61% 57% 54% 54% 37% 48% 51% 50% 39% 44% 36% 38% 11% 228 228 90 Hybrid working 74% 69% 60% 56% 56% 39% 54% 45% 58% 54% 45% 32% 31% 10% 121 121 63 COVID cautious 62% 48% 39% 39% 40% 41% 33% 26% 24% 24% 21% 19% 417 241 116	Singles	82%	67%	59%	58%		56%	56%	54%	47%		39%	47%	45%	9%	304	151	2
In-person working 79% 67% 56% 59% 58% 67% 49% 48% 52% 52% 47% 39% 37% 6% 462 462 198 Remote working 78% 61% 57% 54% 54% 37% 48% 51% 50% 39% 44% 36% 38% 11% 228 228 90 Hybrid working 74% 69% 60% 56% 56% 39% 54% 45% 58% 54% 45% 32% 31% 10% 121 121 63 COVID cautious 62% 48% 39% 39% 40% 41% 33% 26% 24% 24% 21% 19% 417 241 116	Not working	81%	72%	61%	58%	52%						45%	52%	48%	7%	566	-	94
Hybrid working 74% 69% 60% 58% 56% 39% 54% 45% 58% 54% 32% 31% 10% 121 121 63 COVID cautious 62% 48% 39% 33% 39% 40% 41% 33% 26% 24% 24% 10% 121 121 63	In-person working	79%	67%	56%	59%	58%	67%								6%		462	198
COVID cautious 62% 48% 39% 33% 39% 40% 41% 33% 26% 28% 24% 21% 19% 417 241 116	Remote working	78%	61%	57%	54%	54%	37%	48%	51%	50%	39%	44%	36%	38%	11%	228	228	90
	Hybrid working	74%	69%	60%	58%	56%	39%	54%	45%	58%	54%	45%	32%	31%	10%	121	121	63
COVID comfortable 86% 77% 67% 69% 62% 60% 58% 60% 61% 55% 51% 51% 3% 960 570 329	COVID cautious	62%	48%	39%	33%	39%	40%	41%	33%	26%	28%	24%	24%	21%	19%	417	241	116
	COVID comfortable	86%	77%	67%	69%	62%	60%	58%	60%	61%	55%	55%	51%	51%	3%	960	570	329

 Table 8.
 In which of these areas, if any, is your life now completely back to the way it was before the coronavirus pandemic?

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Table 9.	In which of these areas, if any, do you think your life may have changed permanently (will never go back to
	the way it was before the coronavirus pandemic)?

the way it w	as bej	ore t	ne c	oron	avırı	is pa	naen	nic):					
	Work	Parenting/raising children	Your outlook on life	Traveling	Shopping	Your mental health	Dining out	Entertainment and recreation	Socializing with friends and family	Personal finances	School	Your physical health	Using the public library
All respondents	59%					41%	39%	39%	36%		26%	25%	14%
Long-time residents	57%	46%				35%	42%	42%		24%	25%	22%	13%
Pre-pandemic residents	70%	61%			48%					33%	21%	29%	14%
Pandemic residents	67%	63%						44%			32%	29%	16%
Non-residents	54%	46%	46%	41%		38%	36%	36%	37%	31%	27%	26%	16%
Old Worthington users	60%	50%				38%	41%	40%		25%	25%	22%	13%
Northwest users	55%	51%			44%		37%			29%	32%	27%	16%
Worthington Park users	58%	56%	52%	41%	47%	52%	42%	35%	51%	30%	16%	29%	15%
Non-library users	67%	63%	46%	55%	36%	49%	37%	41%	47%	37%	30%	29%	13%
Women	59%	52%	47%	44%	45%	41%	39%	39%	37%	27%	25%	24%	14%
Men	55%	52%	47%	40%	34%	41%	39%	36%	34%	34%	32%	29%	15%
Ages 18-24 Þ	64%	8%	73%	42%	36%	48%	29%	36%	75%	31%	50%	20%	13%
25-34	62%	70%	56%	47%	39%	66%	36%	45%	48%	35%	26%	32%	22%
35-44	61%	60%	51%	38%	46%	51%	38%	34%	41%	33%	28%	30%	8%
45-54	63%	45%	48%	44%	47%	38%	45%	40%	36%	26%	26%	18%	20%
55-64	54%	25%	46%	39%	42%	34%	40%	38%	25%	32%	0%	29%	21%
65+	41%	17%	36%	46%	42%	25%	39%	39%	29%	20%	25%	21%	9%
White	63%	53%	47%	43%	44%	41%	39%	39%	34%	28%	26%	25%	13%
Black 🏱	19%	30%	32%	41%	29%	24%	27%	35%	32%	21%	23%	19%	7%
Asian 🏱	47%	53%	53%	42%	33%	49%	34%	41%	57%	25%	25%	26%	21%
Hispanic Þ	50%	50%	62%	46%	33%	73%	20%	60%	67%	54%	0%	23%	33%
	100%				60%			29%			33%	40%	
Two or more races Þ	30%		48%			46%			56%		33%		
English only	61%			43%		40%		39%		27%	25%	24%	
Spanish 🏱	11%							36%			13%		33%
Indo-European languages 🏱	48%				32%			36%			32%		
AAPI languages 🏱					44%							38%	
Other languages 🏱	100%		44%			38%				63%			
College grad	62%				44%			40%				24%	
Some college					39%			34%		27%	24%		
H.S. or less 🏱	42%				39%				39%		50%		11%
Upper income	63%				50%			40%			18%	23%	14%
Middle income	59%			43%			40%		37%		30%	24%	15%
Low income	45%			45%				30%			25%	33%	11%
Two-parent families	64%	55%		44%				42%			26%		17%
Single-parent families Þ	50%	27%						36%			31%	21%	21%
Couples	63%				39%							23%	11%
Singles	56%				39%				25%			30%	15%
Not working					43%			38%		24%	31%	25%	11%
In-person working	52%	56%			42%				40%		24%	22%	11%
Remote working	57%				36%					34%	22%	27%	
Hybrid working	76%	66%	55%	49%	59%	52%	39%	41%	51%	34%	29%	38%	25%
COVID cautious	61%				43%					29%	32%	35%	16%
COVID comfortable	57%	49%	47%	39%	43%	37%	35%	33%	31%	29%	22%	18%	13%

Worthington Libraries

All respondents 371 231 805 752 570 782 578 683 438 643 197 666 291 Long-time residents 61 61 118 111 91 116 88 93 67 87 47 94 35 Pandemic residents 153 69 322 312 221 312 232 279 188 265 63 272 116 Old Worthington users 127 82 271 260 232 252 232 240 165 108 31 97 98 067 331 91 94 359 332 499 157 521 227 Mon-library users 21 84 41 33 22 35 31 23 249 157 521 227 82 120 10 31 31 33 31 43 453 453 453 453 453 453 453 453 453 453 453 453 453 <		Work	Parenting/raising children	Your outlook on life	Traveling	Shopping	Your mental health	Dining out	Entertainment and recreation	Socializing with friends and	Personal finances	School	Your physical health	Using the public library
Pre-pandemic residents 61 61 118 111 91 116 88 93 67 87 47 94 35 Pandemic residents 42 27 71 59 49 68 47 52 33 57 28 55 31 Non-residents 156 100 345 322 222 32 224 160 102 25 63 272 116 Old Worthington vares 157 127 82 271 120 252 22 29 150 131 130 100 131 31 73 Non-library users 21 8 41 33 22 35 27 29 15 30 10 31 31 Worthington vares 21 8 44 132 26 24 25 131 130 100 131 31 23 17 22 22 20 100 14 43 52 53 55 53 135 131 130 12	All respondents	371	231	805	752	570	782	578	683	438	645	197	666	291
Pandemic residents 42 27 71 59 49 68 47 52 33 57 28 55 31 Non-residents 153 69 322 312 221 312 232 279 188 265 63 272 160 Old Worthington users 127 82 271 260 203 275 22 240 160 225 68 232 99 Worthington Park users 21 8 41 33 22 32 27 28 53 33 49 157 53 131 150 100 137 38 134 61 Aper 18-24 74 30 123 96 79 122 75 82 62 100 34 93 45 35-44 106 108 175 137 120 164 131 164 114 46 55 8 57	Long-time residents	115	74	294	270	209	286	211	259	150	236	59	245	109
Non-residents 153 69 322 312 221 312 232 279 188 265 63 272 116 Old Worthington users 156 100 345 323 252 325 243 292 181 259 84 233 99 Worthington Park users 217 82 241 30 22 35 27 29 15 30 10 31 31 Worthington Park users 217 82 646 149 159 120 155 131 135 100 31 38 146 61 Ages 18-24 14 12 30 24 22 33 17 22 12 29 4 25 15 25-34 74 30 123 96 713 120 14 46 42 36 14 46 42 36 14 45 54 372 53	Pre-pandemic residents	61	61	118	111	91	116	88	93	67	87	47	94	35
Old Worthington users 156 100 345 323 252 243 292 181 259 84 283 115 Northwest users 127 82 271 260 203 275 202 240 160 225 68 232 99 Worthington Park users 21 8 41 33 22 35 27 29 15 30 10 31 31 Women 275 182 646 544 440 617 439 539 332 499 157 521 221 12 29 4 25 15 313 135 100 34 93 453 35-44 106 108 175 137 120 164 131 126 93 129 87 138 141 46 55-54 86 131 123 11 110 18 106 54 114 46 55 44 372 333 154 54 42 454 372 333 15	Pandemic residents	42	27	71	59	49		47	52	33	57	28	55	31
Northwest users 127 82 271 260 203 275 202 240 160 225 68 232 99 Worthington Park users 20 8 41 33 22 35 27 29 15 30 10 31 31 Women 275 182 646 584 440 617 439 539 32 499 157 521 227 Men 87 46 149 159 120 155 131 150 100 37 38 134 61 Ages 18-24 104 106 108 175 137 120 164 113 126 93 129 87 138 61 455-54 80 67 132 158 87 136 91 101 88 177 115 10 112 42 657 47 47 3 3 13	Non-residents	153	69	322	312	221	312	232	279	188	265	63	272	116
Worthington Park users 50 36 115 109 75 112 84 96 65 108 31 97 39 Non-library users 21 8 41 33 22 35 27 29 15 30 10 31 31 Women 275 182 646 584 40 617 439 539 332 499 157 521 227 Men 87 46 149 159 120 155 131 135 100 137 38 134 61 Ages 18-24 14 12 30 24 22 33 17 22 12 29 4 25 15 25-34 106 108 175 137 100 161 10 112 86 117 71 115 10 112 42 65+ 44 45 37 25 31 14 433 32 14 45-54 30 17 45 38	Old Worthington users	156	100	345	323	252	325	243	292	181	259	84	283	115
Non-library users 21 8 41 33 22 35 27 29 15 30 10 31 Women 275 182 646 584 440 617 439 539 32 499 157 521 227 Men 87 46 149 159 120 155 131 135 100 137 38 134 61 Ages 18-24 14 12 30 24 22 33 17 22 12 29 4 25 15 25-34 74 30 123 187 120 164 113 106 54 114 46 45-54 60 67 132 115 87 129 22 119 166 8 184 82 55-64 65 81 131 127 21 29 22 13 13 31 14	Northwest users	127	82	271	260	203	275	202	240	160	225	68	232	99
Women 275 182 646 584 440 617 439 539 332 499 157 521 227 Men 87 46 149 159 120 155 131 135 100 137 38 134 61 Ages 18-24 14 12 30 24 22 33 17 22 12 29 4 25 15 25-34 74 30 123 96 79 122 75 82 62 100 34 93 45 35-44 106 108 175 137 120 164 131 126 93 129 87 138 61 65+ 32 6 124 257 171 106 18 184 82 White 304 17 45 38 24 39 29 32 13 14 Hispanic	Worthington Park users	50	36	115	109	75	112	84	96	65	108	31	97	39
Men 87 46 149 159 120 155 131 135 100 137 38 134 61 Ages 18-24 74 30 123 96 79 122 75 82 62 100 34 93 45 35-44 106 108 175 137 120 164 113 126 93 129 87 138 61 45-54 80 67 132 115 87 136 91 101 81 106 54 114 46 65+ 32 6 214 257 171 206 149 533 154 567 244 Black 16 10 31 27 21 29 22 13 13 32 14 Asia 30 17 45 38 24 39 29 32 21 36 12 31 14		21	8	41	33	22	35	27	29	15	30	10	31	31
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Asian Asian <td< td=""><td>White</td><td>304</td><td>188</td><td>685</td><td>646</td><td>492</td><td>667</td><td>494</td><td>584</td><td>372</td><td>533</td><td>154</td><td>567</td><td>244</td></td<>	White	304	188	685	646	492	667	494	584	372	533	154	567	244
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Appendix C. Open-ended survey question coding

Coding schemes

Changes in library use

Code	Description	Example comment
1	Library use pattern	
1A	Use more	I am using the library more now than pre-pandemic.
1B	Use less	I do use the library less in-person, at light traffic times.
1C	Same/normal	I think the library is back to normal
2	Pandemic	Another flu and COVID season (winter) without a pandemic probably.
2A	Ongoing health/safety concerns	Covid virus to be completely resolved.
2Ai	Fear of illness	feel uncomfortable being in the library surrounded by people without masks
2Aii	Avoiding crowds	I am just careful! I do not like being in crowds of people.
2Aiii	Germs/sanitation concerns	I don't like being in community space with chairs that are comfy and unable to be sanitzed
3	Specific change	
3A	Reading	
3Ai	More	l used to read about 20 books a year, but l read 160 books last year.
3Aii	Less	
3B	Materials	
3Bi	Borrowing physical items	I mainly order books online and pick them up at the library
3Bii	Borrowing e-books	I check out a lot of audio books nd electronic books thru the libby app. It's incredibly convenient
3Biii	Borrowing AV items	Rise in my checking out music to play and return.
3Biv	Buying books	I think I just got used to buying books. Not having to wait for hold items.
3C	Browsing	
3Ci	Online browsing	I actually use the library more online than in-person now, as I read almost exclusively on my Kindle.
3Cia	Less	I use electronic resources more. Found access to Columbus Dispatch.
3Cib	More	I use more online services and reserves I don't just wander the stacks as I used to.

Code	Description	Example comment
3Cii	In-person browsing	Moved to reading ebooks instead of physical copies. Will probably not return to previos way.
3Ciia	Less	l go in and browse less. I think its about time for me, not fear.
3Ciib	More	
3D	Programs	
3Di	Attending fewer programs	I don't have the tolerance for large groups, like busy library programs, that I used to.
3Dii	Attending more programs	We use the library more now than before the pandemic for childrens' activities and books
3Diii	Requesting different programs	We continue to mask indoors and look for programs, especially children's programming, that is offered outside. Love and appreciate the programs in the NW library backyard even though our closest library is Old Worthington. Would like to see some outdoor spaces at OWL utilized, such as the amphitheater, picnic tables out back, and area near the statue.
3E	Convenience services	Before I would go inside to print things.
3Ei	Reserving items	I go in to pick up reserved books and leave right away.
3Eii	Drive-through	I tend to use the drive up pickup and return lane and reserve items online, rather than go into the library and browsing.
3Eiii	Lockers	I think I just prefer the online catalogue and lockers. Which I love!
3Eiv	Curbside pickup	I love curbside pickup! During pandemic I started to reserve books online and use curbside pickup, rather than browsing the shelves. I actually use the library MORE due to this way of using the library.
3F	Visiting	l just need to get back and visit
3Fi	Spending less time	I used to come sit by the fireplace to read, but bc of Covid I don't really do that any more.
3Fii	Spending more time	l use it more now.
3Fiii	Not physically visiting	I rarely come into the library. [Now] I use overdrive/Libby.
3Fiv	More/better hours	more hours on Sunday
4	Change in circumstances	
4A	Personal/home life	Because my child was born during "peak pandemic" we didn't get into a habit of using the library in the same way we would've if she had been born 18 months earlier 18 months later.

Code	Description	Example comment
4B	Professional/work life	My remote work team has reserved library meeting rooms instead of going into the office.
5	Discarded	No comment
5A	Confusion about survey question	l did not want to answer that question that way. I feel it is back to normal.

Library activities

Code	Example comment
Borrowing	l tend to use the drive up pickup and return lane and reserve items online, rather than go into the library and browsing.
Facility use	l graduated college so my need to study in a good environment has changed
Research and recommendations	YOU ARE NOT HAVING ONE ON ONE SESSIONS I REALLY MISS THOSE
Programs and events	I haven't attended as many in person activities with the library as I did pre-pandemic.
Technology and office services	l used to sit and read, browse, research genealogy and use the computers for your online database.
Digital and online services	l actually use the library more online than in-person now, as I read almost exclusively on my Kindle.
Children's services	l used to take the children to more activities at the library and we have not gotten back into that habit.

Library services

Code	Example comment
Culture Passes	Finances are tighter, so I take advantage of the culture passes
Curbside / drive-up pickup	l also use curbside for most of my shopping now so I'm used to not going into buildings.
Kits	I've also checked out the auto code reader and camping adventure kits.
Lockers	I prefer using the outside lockers
Makerspace	l also love the makerspace idea
Mobile app	l also use the app on a daily basis to check availability of materials.
Mobile hotspot	I am currently not driving and your delivery service does not include the mobile hotspot for me to use it.
Study rooms	I use the library more often now, and I use meeting space there, which I did not do before.

Themes

Code	Example comment
Aesthetic experience	I used to come sit by the fireplace to read
Awareness	I wasn't aware of the other services offered (like printing) and would definitely go in for things like that, so I'm glad I learned that from this survey!
Browsing	I spend less time browsing the shelves than I used to.
Café	My bookclub has mentioned we'd like to meet at library in evening, if only we could have a drink.
Community	I miss the sense of community the library used to offer.
Convenience	we are grateful for all the online options, which make life easier and more convenient.
Cost	Budget is tighter now, so I'm taking advantage of more of the amazing (and free!) resources available in my community, including what's available at the library.
Habit	I guess mainly because I got out of the habit of doing or going anywhere.
Hours	Sunday is often my only day off so I wish it were open longer.
Lifestyle	Need less material clutter in my life. Working on getting rid of clutter so borrowing library materials (all media) is the primary source of entertainment these days.
Outdoors	i think i would spend more time sitting and reading or working on my computer at the library if there were more comfortable outdoor spaces to use

Coding frequency

Changes in library use

Code	Description	Mentions
1B	Use less	56
4A	Personal/home life	41
2Ai	Fear of illness	34
3Fi	Spending less time	25
3Bii	Borrowing e-books	23
1A	Use more	21
3Ciia	Less	19
2A	Ongoing health/safety concerns	17
2Aii	Avoiding crowds	14
2Aiii	Germs/sanitation concerns	14
3Ei	Reserving items	14
3Fiii	Not physically visiting	14
3Eiv	Curbside pickup	12

Code	Description	Mentions
3Bi	Borrowing physical items	11
3Fiv	More/better hours	11
3Cib	More	10
3Di	Attending fewer programs	10
3Diii	Requesting different programs	10
3Eii	Drive-through	9
3Eiii	Lockers	6
4B	Professional/work life	6
2	Pandemic	5
3Ai	More	5
1C	Same/normal	4
3Biii	Borrowing AV items	4
3Biv	Buying books	4
3Ci	Online browsing	4
3Cia	Less	3
3Fii	Spending more time	3
3Dii	Attending more programs	2
3E	Convenience services	2
3Cii	In-person browsing	1
3F	Visiting	1

Library activities

Code	Mentions
Facility use	42
Digital and online services	42
Programs and events	18
Borrowing	12
Children's services	4
Technology and office services	3
Research and recommendations	1

Library services

Code	Mentions
Curbside / drive-up pickup	22
Lockers	6
Culture Passes	2
Mobile app	2

Code	Mentions	
Study rooms	2	
Kits	1	
Makerspace	1	
Mobile hotspot	1	

Themes

Code	Mentions
Browsing	23
Habit	10
Hours	9
Aesthetic experience	8
Convenience	4
Outdoors	4
Awareness	3
Cost	2
Lifestyle	2
Café	1
Community	1